

# Sheldon Gunby

Systems Administrator | Cybersecurity Student

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## Professional Summary

Results-driven Systems Administrator with 5+ years of experience managing hybrid infrastructures, automating deployments, and improving security posture. Skilled in Windows Server, Active Directory, PowerShell, Azure, and virtualization technologies. Adept at aligning IT solutions with business goals, reducing downtime, and ensuring compliance.

## Core Skills

Windows Server 2019/2022 | Active Directory & Azure AD | Group Policy | MECM/SCCM | PowerShell Automation | VMware & Hyper-V | O365 Administration | Patch Management | Network Security | Incident Response | Cloud Infrastructure | Zero Trust Security | Infrastructure as Code (IaC) | Endpoint Hardening

## Professional Experience

Systems Administrator | Quantigration, Remote | 2020 – Present

- Administered hybrid Windows and Azure AD environments supporting 500+ users across multiple sites.
- Automated user provisioning, patch management, and compliance reporting with PowerShell and MECM, reducing manual workload by 35%.
- Implemented multi-factor authentication (MFA) and Zero Trust policies, strengthening security posture.
- Optimized virtualization environment with VMware, improving system availability and reducing downtime.

IT Support Specialist | Tech Solutions, Johnstown, PA | 2017 – 2020

- Provided Tier 2/3 technical support for Windows servers, desktops, and enterprise applications.
- Managed Active Directory accounts, Group Policy Objects, and file system permissions.
- Assisted in migrating on-prem workloads to Office 365, improving collaboration and reducing costs.

## Education

B.S. Cybersecurity and Information Assurance (In Progress) | Southern New Hampshire University

## Certifications

- CompTIA Security+ (Expected 2025)
- Microsoft Azure Fundamentals (AZ-900)