



Sainil Bandodkar

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Professional Summary

Passionate IT professional with a strong focus on cloud computing, cybersecurity, and network infrastructure. As a Technology Technician, I excel in maintaining and optimizing IT systems for seamless operations. I thrive in dynamic environments, applying my technical skills to meet and exceed organizational goals. My experience spans incident coordination, cloud platform management, and technical support across various industries.

Experience

- Rig Technology Technician II** February, 2024 - June, 2025
Helmerich & Payne
 - Managed application deployment and system configuration on Linux-based systems, utilizing Git VCS to streamline version control and ensure seamless updates.
 - Collaborate with Operations, and Technology teams to ensure accurate and timely execution of data migrations while maintaining data integrity.
 - Manage multiple requests, communicate effectively via Slack and ticketing systems, and ensure smooth information flow among teams.
 - Manage Cloud Platforms to support cloud infrastructure, ensure security compliance, automate resource provisioning using IaC, and monitor performance with cloud-native tools to enhance operational efficiency.

Skills: Google Cloud Platform (GCP), Microsoft Azure, Ansible Tower, Linux, Jira, Slack, Salesforce, Terraform, SIEM, Git, Bitbucket, GitHub, Cybersecurity
- Incident Coordinator** May, 2023 - February, 2024
Waisl Limited
 - Oversaw the full incident lifecycle, including logging, tracking, prioritization, coordination, resolution, and post-incident analysis to enhance response efficiency.
 - Generated daily, weekly, and monthly reports, identifying recurring issues and trends to improve incident response strategies and decision-making.
 - Utilized ITSM platforms like iFix and Jira to streamline incident workflows, improve team collaboration, and ensure timely resolution while coordinating effectively with vendors for issue resolution.
 - Managed the tracking of IT assets from commissioning to disposal, ensuring proper documentation and overseeing procurement to maintain an up-to-date inventory.

Skills: ITIL Process, ManageEngine, Microsoft Power BI, Microsoft Excel, Incident Management, Technical Support, Microsoft PowerPoint, Data Analysis, ITSM, ITAM
- Technical Support Executive** December, 2019 - May, 2023
C1 India Private Limited
 - Managed customer service functions and supervised service operations to ensure efficiency and client satisfaction.
 - Provided valuable feedback on departmental initiatives, directives, and strategies to enhance project outcomes.
 - Configured hardware, software, and devices to set up user workstations, ensuring seamless operations.
 - Worked as an Associate Business Analyst on a tendering software application, assisting in requirement analysis and process optimization.

Skills: Technical Support, Communication, Trello, Computer Hardware & Network Troubleshooting, Analytical Skills, Jira, UAT, Microsoft Excel, Functional Testing, Microsoft PowerPoint

Education

- **Bachelor In Engineering (E&TC)** June, 2015 - July, 2019
Shree Rayeshwar Institute of Engineering & IT
- **Higher Secondary School Certificate (Science)** June, 2013 - April, 2015
Fr. Agnel Multipurpose Higher Secondary School

Certifications

- **Google Cloud Cybersecurity Certificate (Google, November 2024)**
https://www.credly.com/badges/c30dba63-380d-488a-98e6-2343dd1eb154/public_url
- **Google Cloud Computing Foundations Certificate (Google, August 2024)**
https://www.credly.com/badges/5a9e0612-2c88-4d2a-838c-cbeccce5f2ee/public_url
- **Cradlepoint Certified Network Professional (Ericsson, August 2024)**
https://www.credly.com/badges/6cb13457-e408-4b9e-be09-4347430c1b5f/public_url
- **Cradlepoint Certified Network Associate (Ericsson, August 2024)**
https://www.credly.com/badges/252cbdbd-c2a4-49b0-8915-b9f35a408d9d/public_url
- **The Bits and Bytes of Computer Networking (Coursera, August 2020)**
<https://coursera.org/share/e1624867e4a98141ec13cf387c0a1d7d>

Skills

- Google Cloud Platform & Azure Cloud
- JIRA
- Linux
- Microsoft Power BI
- Terraform
- Git & GitHub
- IT Service Management
- ITIL Process
- Networking & Troubleshooting
- SIEM & Cybersecurity Tools
- Data & Incident Analysis
- Incident & Performance Management
- Communication & Collaboration

Projects

- **IoT Based Smart Electricity Energy Meter**
Associated with Shree Rayeshwar Institute of Engineering & Information Technology, Shiroda-Goa.

The Project help us monitor our daily electrical consumption through an online database platform, Thingspeak. It also has a theft detection system which detect energy theft.
- **Web Page Development Using Wix Platform**

Developed and Designed a website for a local business startup running in Goa providing event management services.

Language

- English
- Konkani
- Hindi
- Marathi