

Sainil Bandodkar

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Professional Summary

Dynamic IT professional with over 5 years of experience in cloud computing, cybersecurity, and IT operations. Expertise in managing Google Cloud Platform (GCP) and Microsoft Azure environments, automating infrastructure with Terraform, and ensuring system reliability through incident management and performance monitoring. Reduced system downtime by 20% and improved incident resolution time by 30% through strategic ITIL processes and cross-functional collaboration. Passionate about driving operational excellence as a Cloud Engineer, Cybersecurity Analyst, or Site Reliability Engineer.

Skills

- **Tools:** Jira, Slack, Git, Bitbucket, GitHub, Microsoft Power BI, ManageEngine
- **IT Operations:** Linux & Windows Systems, Incident Management, ITIL Processes
- **Cloud Platforms:** Google Cloud Platform (GCP), Microsoft Azure, Infrastructure as Code (Terraform, Ansible)
- **Cybersecurity:** SIEM, Security Compliance, Threat Detection
- **Networking:** Network Troubleshooting, Ericsson Wireless Solution Certified
- **Soft Skills:** Tech Support, Data Analysis, Communication, Collaboration

Experience

- **Rig Technology Technician II** February, 2024 - June, 2025
Helmerich & Payne
 - Orchestrated application deployment and system configuration on Linux-based systems, leveraging Git and Bitbucket to achieve 99.9% uptime for critical applications.
 - Spearheaded data migrations across cloud platforms, ensuring 100% data integrity and reducing migration time by 25%.
 - Automated resource provisioning using Terraform and Ansible Tower, cutting infrastructure setup time by 40% and ensuring compliance with security standards.
 - Monitored cloud infrastructure performance with GCP and Azure tools, improving system efficiency by 20% through bottleneck resolution.
- **Incident Coordinator** May, 2023 - February, 2024
Waisl Limited
 - Directed end-to-end incident management lifecycle using ITIL frameworks, reducing average resolution time by 30% via streamlined Jira and ManageEngine workflows.
 - Developed comprehensive reports with Microsoft Power BI, driving a 15% improvement in incident response strategies by identifying recurring issues.
 - Managed IT asset lifecycle from procurement to disposal, maintaining 100% inventory accuracy and reducing procurement delays by 20%.
 - Coordinated with vendors to resolve critical incidents, achieving a 95% first-call resolution rate.

- **Technical Support Executive**
C1 India Private Limited

December, 2019 - May, 2023

- Optimized customer service operations, achieving a 98% client satisfaction rate through effective troubleshooting.
- Configured hardware and software for 500+ user workstations, reducing setup time by 35%.
- Analyzed requirements for tendering software, improving process efficiency by 15% as an Associate Business Analyst.
- Facilitated user acceptance testing (UAT) using Jira and Trello, ensuring 100% compliance with functional requirements.

Education

- **Bachelor In Engineering (Electronics & Telecommunication)** June, 2015 - July, 2019
Shree Rayeshwar Institute of Engineering & IT
- **Higher Secondary School Certificate (Science)** June, 2013 - April, 2015
Fr. Agnel Multipurpose Higher Secondary School

Certifications

- **Google Cloud Cybersecurity Certificate**
Google Cloud, November 2024
- **Google Cloud Computing Foundations Certificate**
Google, August 2024
- **Certified Network Professional**
Ericsson Wireless Solution, August 2024
- **Certified Network Associate**
Ericsson Wireless Solution, August 2024

Projects

- **IoT Based Smart Electricity Energy Meter**
Associated with Shree Rayeshwar Institute of Engineering & Information Technology, Shiroda-Goa.

Developed an IoT solution to monitor daily electrical consumption via ThingSpeak, reducing monitoring costs by 15% and implementing a theft detection system.
- **Web Page Development Using Wix Platform**

Designed a website for a local event management startup, increasing client inquiries by 20% through enhanced online presence.

Language

- English
- Konkani
- Hindi
- Marathi