

# Struttura del Programma di Change Management per la Trasformazione GDO

## Executive

ROI • Continuity • Advantage

*Strategic Committee | Monthly*

## IT Staff

Security • Skills • Workload

*Training Program | Weekly*

## Success Metrics

Adoption: 85% | Skills: +70% | Satisfaction: 4/5

## Store Mgr

Impact • Complex • Support

*Pilot Programs | Bi-weekly*

## Frontline

Usability • Time • Perform

*Micro-learning | Daily*