



Zomato Customer Experience & Sentiment Dashboard

- November
- October
- September

20K

Total Reviews

All customer feedback

3.7

Average Ratings

Overall experience score

69%

Positive Reviews %

Satisfied users

24.6%

Low Quality Reviews %

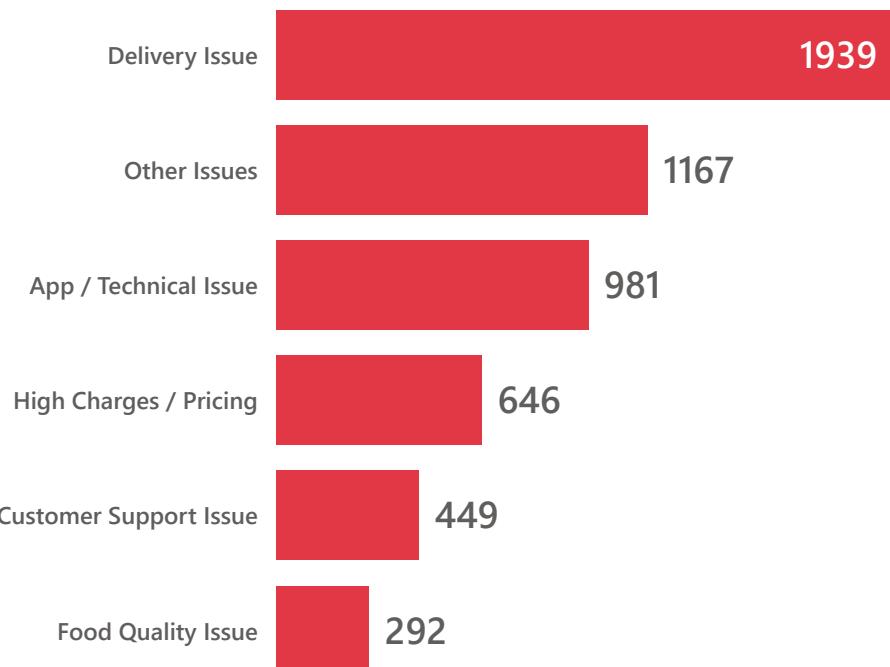
Issues reported

0.1

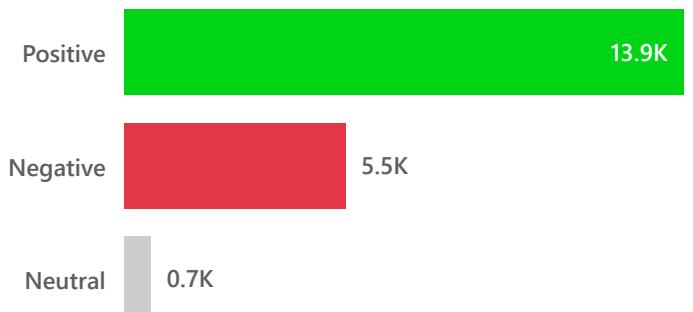
Repeated Reviews %

Mixed experience

Issue Types



Rating Types



Ratings Quality



71

0 100

Experience Health Score

