SAIRITIK NAIDU

NAGPUR, MAHARASHTRA | 9284388702 | sairitiknaidu8@gmail.com | Linkedin
Github Link

OBJECTIVE

Detail-oriented and dedicated professional with experience in video and image annotation, seeking an operational role in a fulfillment center. Demonstrates a high degree of accuracy, commitment to meeting deadlines, and the ability to work collaboratively with remote teams. Adept at understanding and utilizing tools and resources to maintain stow quality in fulfillment centers. Known for a constructive spirit of discontent, mental toughness, and consistency in performance.

EXPERIENCE

➢ **Disha Computer Institute -Technical Trainer & Admin, Nagpur | June 2021 – December 2023**

Provided technical support and troubleshooting for students & Clients experiencing issues with products and services. Assisted clients in navigating web technologies, including HTML and CSS. Maintained detailed records of customer interactions and technical issues in the ticketing system. Worked collaboratively with other departments to resolve complex technical problems. Delivered excellent customer service by ensuring customer satisfaction and retention.

➢ **Next24Tech Technology & Services –AI/ML Developer, Nagpur | January 2024 – April 2024**

Implemented changes to cloud infrastructure based on approved requests and change management processes. Responded to alerts from internal monitoring tools, applying best practice knowledge to take corrective action and resolve issues timely.

EDUCATION

- **Inter Institutional Computer Centre RTMNU Campus Nagpur University – Nagpur, India** *June 2024*
  Master of Computer Application, Computer Science ;CGPA: 8.5/10

- **Prerna College of Commerce Reshimbag Nagpur University – Nagpur, India** *June 2022*
  Bachelor of Computer Application, Computer Science ;CGPA: 8.9/10

SKILLS

- **Time Management:** Commitment to meeting deadlines and managing time effectively.
- **Operational Efficiency:** Ability to perform tasks efficiently in an operational role.
- **Consistency:** Consistent performance and pace of implementation.
- **Problem Solving:** Constructive spirit of discontent and mental toughness in addressing challenges.
- **Programming Languages:** Python, JavaScript, SQL, Java ,C,C++.
- **Tools/Technologies:** Git, Docker , RESTful APIs
- **Databases:** MySQL, PostgreSQL, MongoDB
- **Operating Systems:** Linux, Windows

CERTIFICATIONS

Web Development 2023 CodSoft - 754722e
• SQL 2020 Sololearn - https://www.sololearn.com/certificates/CT-DEKE9PH0
• Java 2020 Sololearn - #1051-18042964
• Machine Learning 2020 Great Learning - verify.greatlearning.in/AWKCHVCG
• AI/ML Machine Learning from Next2tech technology & services Intern Id: NIP/2024/0125
• Cloud Foundation Certificate 2024 Great learning

References

Available upon request