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SAITEJA BATHULA

Cyber Security Analyst | SOC Analyst | Cloud Security (AWS)

PROFESSIONAL SUMMARY

Cyber Security Analyst with **2 years of project-based experience** supporting cloud security, vulnerability management, and application hardening for an Australian organisation (IFFA), combined with hands-on systems operations experience at **Myer's National Distribution Centre**.

Skilled in **AWS (VPC, KMS, S3, IAM, CloudFront, EC2, Amplify)**, vulnerability scanning (**Qualys**), foundational **incident response**, and use of security frameworks including **MITRE ATT&CK, Essential Eight, and ISO 27001**.

At Myer, experienced in monitoring and triaging issues across **RMS (Geek+ & Kober robotics), UCS (Ferag), INFIOS WMS**, and **AWS Quick Sight** dashboards, providing strong alignment with SOC-style monitoring, alert handling, and incident triage. Currently strengthening SOC capabilities through **Microsoft Security Operations Analyst (in progress)**and more exposure to **Splunk, Microsoft Defender, and SentinelOne**.

SKILLS

Security Operations & Analysis: Security monitoring, Log analysis, Vulnerability scanning (Qualys), Incident triage, SSL/TLS management, Risk assessment, Access control, Application security, Basic alert investigation.
Tools exposure: Splunk, Microsoft Defender for Cloud/XDR, SentinelOne, Wireshark, Burp Suite, Qualys, Linux, VMware.
Cloud Security & DevOps: AWS (CloudFront, S3, Amplify, IAM), Azure (Defender suite), Terraform, Docker, Kubernetes, CI/CD (Jenkins, GitHub).
Programming and Data: Python, Bash, SQL, PHP.
Frameworks: ISO 27001, MITRE ATTACK, Essential Eight, NIST, ISO 38500, Governance, COBIT2019, ISO 27000.
Cybersecurity and GRC: Incident Management, Network Forensics, Incident Response, Governance, Risk Assessment, Key Management System.
Networking: Firewalls, Routing & Switching, DNS (SPF/DKIM/DMARC), Load balancers, Subnets, VPCs, Certificate management
Warehouse & Supply Chain Systems: UCS (Ferag), INFIOS (WMS), Innoware, Damon, Robotics (Geek+, Addverb).

CERTIFICATIONS

AWS Solutions Architect
CompTIA Security
Microsoft Certified: Security Operations Analyst Associate (In progress)

EMPLOYMENT HISTORY

WAREHOUSE TEAM MEMBER / SYSTEMS OPERATOR – SUPPLY CHAIN SYSTEMS　　　　**July 2025 - Present**
Myer National Distribution Centre – Ravenhall, Melbourne

♦ Monitor and operate **RMS (Geek+ & Kober robotics)**, managing infeed grid operations, robot tasks, charging cycles, and exception handling.

♦ Oversee **UCS (Ferag)** modules for sortation, infeed, and stock workflows, ensuring stable and efficient automated operations.

♦ Use **AWS Quick Sight** to analyse stock overflow, dispatch volumes, RS8 workload, and picker productivity for operational planning.

♦ Perform **first-level triage** across RMS, UCS, and **INFIOS WMS**, investigating alerts and coordinating escalations with IT, vendors, and engineering.

- Respond to automation system incidents, gaining foundational **incident-response experience** in a large-scale technical environment.
- Analyse logs and workflow data to identify bottlenecks, optimise throughput, and reduce downtime.

CYBER SECURITY ANALYST (PROJECT BASED)   Sep 2023 – June 2025
IFFA – Windsor, Melbourne

- Supported migration from GoDaddy to **AWS**, configuring **S3, CloudFront, IAM, VPC, KMS, and Amplify** with secure settings.
- Managed **SSL/TLS certificates** and DNS updates to strengthen website identity and secure user access.
- Conducted **Qualys vulnerability scanning** and contributed to remediation based on risk assessment findings.
- Improved API security for **IFFA TV** using token-based authentication and **AWS pre-signed URLs**.
- Configured, monitored, and optimized **SPF, DKIM, and DMARC** policies, reducing email spoofing risks and increasing inbox placement rates.
- Assisted with incident response by reviewing logs, investigating abnormal events, and escalating potential threats.
- Completed SOC labs using **Splunk, Defender for Cloud/XDR, and SentinelOne** to practise alert triage and log analysis.
- Applied **MITRE ATT&CK, Essential Eight, ISO 27001** principles during security assessments and cloud reviews.

SOFTWARE ENGINEER   June 2019 - May 2023
InsertV Consulting Services Private Limited – Hyderabad, India

- Automate configuration and deployment of web servers using custom scripts and configuration management tools.
- Maintain, monitor, and optimize web servers for high availability and performance.
- Develop and manage CI/CD pipelines in Jenkins to streamline application deployment processes.
- Containerize applications and microservices using Docker for scalable and portable deployments.
- Monitor system performance and troubleshoot issues to ensure optimal uptime and reliability.

PROJECTS

COVID-19 VACCINATION DATABASE (SQL)
https://github.com/Saiteja-02/covid-vaccination-database-project

- Designed and implemented a normalized relational database (1NF–3NF) using SQLite.
- Built schema, relationships, and optimized queries for vaccination analytics.

QUEENSLAND ICT GOVERNANCE – COBIT 2019
https://github.com/Saiteja-02/Queensland-ICT-Governance-Cobit2019

- Assessed ICT project governance for Queensland Government.
- Applied **COBIT 2019 framework** and Queensland Treasury assurance practices.
- Recommended controls for **project assurance, benefits realization, and governance maturity**.

WEB APP SECURITY — XSS & SQL INJECTION
https://github.com/Saiteja-02/web-app-security-xss-sql-injection

- Conducted **penetration testing** of a vulnerable web application.
- Demonstrated **XSS and SQLi exploits** with Burp Suite and manual payloads.
- Delivered remediation recommendations aligned with **OWASP Top 10**.

EDUCATION

MASTER OF CYBER SECURITY   Jul 2023 - Jul 2025
Royal Melbourne Institute of Technology   Melbourne

BACHELOR'S DEGREE IN ELECTRICAL AND ELECTRONICS ENGINEERING   Jun 2016 - May 2019
Sri Indu College of Engineering and Technology   Hyderabad

REFERENCES

Reference available upon request.