

SAITEJA BATHULA

Cyber Security Analyst | SOC Analyst | Cloud Security (AWS)

PROFESSIONAL SUMMARY

Cyber Security Analyst with **2 year of project-based experience** supporting cloud security, vulnerability management, and application hardening for an Australian organisation (IFFA), combined with hands-on systems operations experience at **Myer's National Distribution Centre**.

Skilled in AWS (**VPC, KMS, S3, IAM, CloudFront, EC2, Amplify**), vulnerability scanning (**Qualys**), foundational **incident response**, and use of security frameworks including **MITRE ATT&CK, Essential Eight, and ISO 27001**.

At Myer, experienced in monitoring and triaging issues across **RMS (Geek+ & Kober robotics)**, **UCS (Ferag)**, **INFIOS WMS**, and **AWS Quick Sight** dashboards, providing strong alignment with SOC-style monitoring, alert handling, and incident triage. Currently strengthening SOC capabilities through **Microsoft Security Operations Analyst (in progress)** and more exposure to **Splunk, Microsoft Defender, and SentinelOne**.

SKILLS

Security Operations & Analysis: Security monitoring, Log analysis, Vulnerability scanning (Qualys), Incident triage, SSL/TLS management, Risk assessment, Access control, Application security, Basic alert investigation.

Tools exposure: Splunk, Microsoft Defender for Cloud/XDR, SentinelOne, Wireshark, Burp Suite, Qualys, Linux, VMware.

Cloud Security & DevOps: AWS (CloudFront, S3, Amplify, IAM), Azure (Defender suite), Terraform, Docker, Kubernetes, CI/CD (Jenkins, GitHub).

Programming and Data: Python, Bash, SQL, PHP.

Frameworks: ISO 27001, MITRE ATTACK, Essential Eight, NIST, ISO 38500, Governance, COBIT2019, ISO 27000.

Cybersecurity and GRC: Incident Management, Network Forensics, Incident Response, Governance, Risk Assessment, Key Management System.

Networking: Firewalls, Routing & Switching, DNS (SPF/DKIM/DMARC), Load balancers, Subnets, VPCs, Certificate management

Warehouse & Supply Chain Systems: UCS (Ferag), INFIOS (WMS), Innoware, Damon, Robotics (Geek+, Addverb).

CERTIFICATIONS

AWS Solutions Architect

CompTIA Security (In Progress)

Microsoft Certified: Security Operations Analyst Associate (In progress)



EMPLOYMENT HISTORY

WAREHOUSE TEAM MEMBER / SYSTEMS OPERATOR – SUPPLY CHAIN SYSTEMS

July 2025 - Present

Myer National Distribution Centre – Ravenhall, Melbourne

- ◆ Monitor and operate **RMS (Geek+ & Kober robotics)**, managing infeed grid operations, robot tasks, charging cycles, and exception handling.
- ◆ Oversee **UCS (Ferag)** modules for sortation, infeed, and stock workflows, ensuring stable and efficient automated operations.
- ◆ Use **AWS Quick Sight** to analyse stock overflow, dispatch volumes, RS8 workload, and picker productivity for operational planning.
- ◆ Perform **first-level triage** across RMS, UCS, and **INFIOS WMS**, investigating alerts and coordinating escalations with IT, vendors, and engineering.

- ◆ Respond to automation system incidents, gaining foundational **incident-response experience** in a large-scale technical environment.
- ◆ Analyse logs and workflow data to identify bottlenecks, optimise throughput, and reduce downtime.

CYBER SECURITY ANALYST (PROJECT BASED)

Sep 2023 – June 2025

IFFA – Windsor, Melbourne

- ◆ Supported migration from GoDaddy to AWS, configuring **S3, CloudFront, IAM, VPC, KMS, and Amplify** with secure settings.
- ◆ Managed **SSL/TLS certificates** and DNS updates to strengthen website identity and secure user access.
- ◆ Conducted **Qualys vulnerability scanning** and contributed to remediation based on risk assessment findings.
- ◆ Improved API security for **IFFA TV** using token-based authentication and **AWS pre-signed URLs**.
- ◆ Assisted with incident response by reviewing logs, investigating abnormal events, and escalating potential threats.
- ◆ Completed SOC labs using **Splunk, Defender for Cloud/XDR, and SentinelOne** to practise alert triage and log analysis.
- ◆ Applied **MITRE ATT&CK, Essential Eight, ISO 27001** principles during security assessments and cloud reviews.

SOFTWARE ENGINEER

June 2019 - May 2023

InsertV Consulting Services Private Limited – Hyderabad, India

- ◆ Automate configuration and deployment of web servers using custom scripts and configuration management tools.
- ◆ Maintain, monitor, and optimize web servers for high availability and performance.
- ◆ Develop and manage CI/CD pipelines in Jenkins to streamline application deployment processes.
- ◆ Containerize applications and microservices using Docker for scalable and portable deployments.
- ◆ Monitor system performance and troubleshoot issues to ensure optimal uptime and reliability.

PROJECTS

COVID-19 VACCINATION DATABASE (SQL)

<https://github.com/Saiteja-02/covid-vaccination-database-project>

- ◆ Designed and implemented a normalized relational database (1NF–3NF) using SQLite.
- ◆ Built schema, relationships, and optimized queries for vaccination analytics.

QUEENSLAND ICT GOVERNANCE – COBIT 2019

<https://github.com/Saiteja-02/Queensland-ICT-Governance-Cobit2019>

- ◆ Assessed ICT project governance for Queensland Government.
- ◆ Applied **COBIT 2019 framework** and Queensland Treasury assurance practices.
- ◆ Recommended controls for **project assurance, benefits realization, and governance maturity**.

WEB APP SECURITY — XSS & SQL INJECTION

<https://github.com/Saiteja-02/web-app-security-xss-sql-injection>

- ◆ Conducted **penetration testing** of a vulnerable web application.
- ◆ Demonstrated **XSS and SQLi exploits** with Burp Suite and manual payloads.
- ◆ Delivered remediation recommendations aligned with **OWASP Top 10**.

EDUCATION

MASTER OF CYBER SECURITY

Jul 2023 - Jul 2025

Royal Melbourne Institute of Technology

Melbourne

BACHELOR'S DEGREE IN ELECTRICAL AND ELECTRONICS ENGINEERING

Jun 2016 - May 2019

Sri Indu College of Engineering and Technology

Hyderabad

REFERENCES

Reference available upon request.