






Aashish Kumar Sharma

Data Analyst

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Profile

Experienced professional with 4+ years in **Business Intelligence, SQL, Databricks, Azure services**, and Jira, specializing in Business and Product Requirement Documents (**BRD, PRD**). Proficient in developing interactive dashboards using **Tableau** and **Power BI**, with expertise in **data analysis, visualization, and pipeline management**. Skilled in leveraging **Azure services** for data engineering tasks and optimizing workflows. Adept at translating complex data into actionable insights, driving business growth through **data-driven decision-making**. Committed to delivering impactful solutions, meeting deadlines, and aligning with **organizational objectives**.

Professional Experience

Sigmoid, Data Analyst

10/2023 – present

- Developed and executed customized **SQL** queries to extract and aggregate data from **Databricks**, optimizing data retrieval for specific product dashboards, including SCT and Borg, **improving query efficiency by 20%**.
- Generated detailed reports and **interactive dashboards in Power BI**, leading to a **30% improvement in data-driven decision-making** for supply chain and product performance metrics.
- Utilized **SharePoint** for seamless data ingestion, ensuring timely availability of data for monthly reporting and dashboard updates.
- Monitored, managed, and optimized data pipelines using **Azure services** for ingestion, real-time data monitoring, and troubleshooting, **enhancing pipeline reliability by 25%**.
- Collaborated with teams via **Jira** for managing and tracking product development tasks, ensuring that data insights were aligned with **BRD and PRD requirements**.

Orion IT Services, Data Analyst

04/2023 – 07/2023

- Created and maintained weekly and MTD performance report views for an MCA organization, leveraging **Tableau for KPI visualization** and **Jira** for task management.
- Ensured data integrity in **Salesforce** through quality checks, collaborating with cross-functional teams using **SQL** and tracking progress via **Jira user stories**.
- Conducted data analysis aligned with user stories to optimize conversion rates and compliance, which resulted in **10% less write-offs for underwriters and renewals teams**.
- Published real-time insights on **Salesforce Management** Dashboard, aligning with userstoriesfor maximum impact

HCL technologies Ltd, Analyst

10/2018 – 08/2021

- Generated and communicated **data-driven** reports with actionable insights and recommendations to senior managers and **stakeholders**, enhancing decision-making processes.
- Optimized customer experience and satisfaction through the implementation of the **ServiceNow CRM** tool, resulting in **improved client engagement**.
- Employed **SSMS** to design and integrate new reports, utilizing **Power BI** for guest data analysis, which contributed to a **10% increase in direct bookings for a hotel chain**.
- Developed and maintained custom **Power BI dashboards to track key performance indicators** (KPIs) such as hotel occupancy rates, revenue, and customer satisfaction scores.
- Used Power BI to analyze hotel chain customer demographics and behavior, driving targeted marketing campaigns that **increased occupancy rates by 20%**.

Skills

SQL • DATABRICKS • POWERBI • TABLEAU • PYTHON • JIRA • AZURE • SharePoint • Salesforce • EXCEL • Data Cleansing • Data Modeling • Statistical Analysis • Problem-Solving • Business Intelligence • Stakeholder Communication