Shobhik Paul

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Summary

Strategic data professional with **7+ years of experience** delivering scalable BI solutions, advanced analytics, and stakeholder-ready dashboards. Proven track record in driving digital transformation across **BFSI**, **healthcare**, **and e-commerce** domains using **Power BI**, **Tableau**, **Python**, **and SQL**. Passionate about solving business problems through product analytics, customer behavior analysis, and data visualization.

Core Competencies

- BI Tools: Power BI, Tableau, Looker, Qlik Sense
- Data Tools: SQL, Python (Pandas, NumPy), PySpark
- ETL Pipelines: Apache Spark, Airflow, Azure Data Factory, Informatica
- Cloud & Warehousing: AWS (Athena, S3), GCP (BigQuery), Snowflake
- Analytics: A/B Testing, Churn Analysis, Predictive Modeling, Cohort Analysis
- Practices: Data Governance, KPI Frameworks, Agile/Scrum, Stakeholder Management

Professional Experience

Analytics Consultant - Wells Fargo, Bangalore September 2024 - Present

- Automated over 10 Excel-based compliance reports using PySpark & Power BI, reducing manual effort by 90%.
- Built **5+ executive dashboards** to monitor SLA breaches and risk metrics for global compliance teams.
- Centralized metric definitions for **3 Business Units** by integrating **20+ business rules** into the BI data model.
- Achieved 100% audit-readiness by designing resiliency KPIs for internal reviews.

Senior Data Analyst – LTI Mindtree, Bangalore August 2021 – August 2024

• Led A/B testing for homepage redesign, resulting in a 15% increase in user

engagement.

- Developed daily ETL pipelines in PySpark, processing 5M+ records for advanced reporting.
- Designed Power BI cohort dashboards that contributed to a **10% reduction in churn**.
- Migrated Tableau dashboards to Power BI, boosting adoption by 35%.

Software Engineer - Prolifics Inc., Hyderabad July 2017 - July 2021

- Delivered **15+ Tableau dashboards**, improving efficiency across finance and healthcare operations.
- Wrote optimized SQL procedures, achieving 98%+ daily ETL reliability.
- Enabled self-serve analytics adoption for **50+ analysts** using parameterized dashboards.

Key Projects

SaaS Product Analytics Dashboard (BI Portfolio Project)

- Built a Power BI dashboard to analyze user churn, feature usage, subscription revenue, and support KPIs for a mock SaaS product.
- Created DAX measures for churn rate, MRR, usage scoring, and NPS trends.
- Used Python for preprocessing, Power Query for transformation, and GitHub for publishing.

Deloitte - Finance Dashboard Modernization

- Migrated 10 legacy dashboards from Tableau to Power Bl, improving load time by 50%.
- Refactored DAX logic and standardized KPIs for compliance tracking.

Deloitte - IoT Sensor Analytics

- Built PySpark pipeline to process 10M daily IoT logs for real-time asset alerts.
- Enabled **20% faster incident response** by integrating into Power Bl.

Compass UK - Tableau Optimization

- Improved dashboard speed by 30% for 200+ regional users.
- Reduced data refresh failures by 40% via ETL pipeline refactoring.

Personal Projects (GitHub)

- Airline ETL Pipeline: Developed a data ingestion pipeline for airline CSV data, handling transformation and schema validation using Python and Pandas.
- Airline Ticket Sales Prediction: Built regression models using Python and Scikit-Learn to forecast airline sales, incorporating feature engineering and error metrics.
- Car Insurance Claim Prediction: Employed machine learning models with Python to predict insurance claims based on customer features and identified top drivers using classification.

Education

M.Tech. in Data Analytics • BITS Pilani • 2020 – 2022

B.Tech. in Computer Science & Technology • WBUT • 2013 – 2017