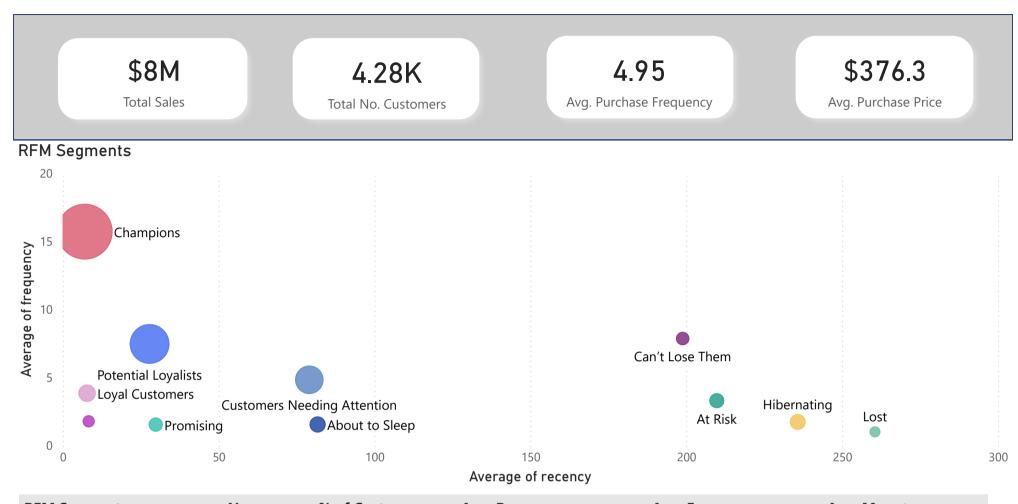
## **RFM Dashboard**



RFM Segment	No. Customers	% of Customers	Avg. Recency		Avg. Frequency		Avg. Monetary	
Potential Loyalists	646	15.1%		28		7		\$2,916
Champions	567	13.1%		7		16		\$7,030
About to Sleep	559	13.0%		82		2		\$365
Customers Needing Attention	520	12.1%		79		5		\$1,673
Hibernating	494	11.5%		<b>2</b> 36		2		\$396
Promising	405	9.6%		30		2		\$354
Lost	393	9.3%		261		1		\$159
Recent Customers	263	6.2%		8		2		\$336
Loyal Customers	241	5.6%		8		4		\$1,056
At Risk	156	3.7%		210		3		\$1,054
Can't Lose Them	41	1.0%		199		8		\$2,897
Total	4285	100.0%		90		5		\$1,860