

# **GURSAGAR SINGH**

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## **Summary**

To succeed in an environment of growth and excellence and earn a job which provide me job satisfaction and self-development and help me achieve personal as well as organizational goals. A challenging growth-oriented position in an environment that encourages continuous learning and creativity, provides exposure to new ideas, and stimulates personal and professional growth.

#### Skills

- Ability to work under pressure in a fast paced environment
- Team Work
- Interpersonal Skills
- Communication
- Leadership
- Active listening
- Highly organized and efficient
- Pay attention to detail
- Ability to work in a team and independently

## Experience

## <u>A& W Restaurants | Essex, Ontario</u> (Supervisor)

## October 2022 to Current

- Greeting customers, taking food and beverage orders, maintaining customer satisfaction, handling money, and ensuring quality A&W products.
- Practice and follow all proper food handling procedures and kitchen equipment use protocol.
- Working as a team with co-workers to deliver outstanding guest experience and achieve service times.
- Taking customers' orders, receiving payments and computing bill.
- Ensuring a high standard of cleanliness and order.
- Answer customer's questions and provide the necessary information regarding the order, if required.
- Monitoring and managing cooking tools and ingredients.
- Making adjustments to accommodate clients with specific diet and health concerns.
- Clean, stock, and restock workstations.
- Manage transactions with customers using cash registers.
- Scan goods and ensure pricing is accurate.
- Collect payments whether in cash or credit.
- Issue receipts, refunds, change or tickets.
- Redeem stamps and coupons.
- Cross-sell products and introduce new ones.
- Maintains a safe and clean working environment by complying with procedures, rules, and regulations.
- Contributes to team effort by accomplishing related results as needed.

D-Mart | Amritsar, Punjab, India Cashier 04/2020 - 03/2022



### References

• References available upon request