Global SQA Defect Report

Bug#: GSD15586

Title: GlobalSQA app image drag and drop functionality doesn't work on mobile devices.

Description: Image Drag and Drop functionality is not working on all mobile device platforms. Tested with IPhone X and Pixel 7 and in both devices dragging the image to trash is not responding as expected. Issue is also visible on both app versions (v1 and v2) and on the builds (**#**: IV5545255645 and IV1455445651).

Reporter: Sakhumzi Ncantswa

Date: 21-07-2025

App Version: v1 and v2

Build#: IV5545255645 and IV1455445651

Steps to reproduce:

1. Go to 'https://www.globalsqa.com/'
2. Navigate to Drag and Drop page via menu
   a. Click menu
   b. Click open '**Tester's Hub**' submenu
   c. Click open '**Demo Testing Site'** submenu
   d. Click open **Drag and Drop** page
3. Scroll down to photo manager tab
4. **Issue** : Drag image to trash doesn't work

Expected: User should be able to drag an image and drop in trash bin.

Priority: High

Severity: High – Issue is experienced in all mobile device platforms

Evidence:

Find screen video Gif in the evidence folder

Dimensions: Pixel 7 ▼   412   ×   915   73% ▼   No throttling ▼

🔒 Safe & secure

PHOTO MANAGER   ▲

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You can view larger image by clicking
used for the modal window.

ACCEPTED ELEMENTS   ▼

PROPAGATION   ▼

Dimensions: iPhone X ▼   375   ×   812   82% ▼   No throttling ▼

PHOTO MANAGER   ▲

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High Tatras 4

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ACCEPTED ELEMENTS   ▼