

Excel sheet A1 and A2



LOGIN

Username

A light gray rounded rectangular input field for entering a username.

Password

A light gray rounded rectangular input field for entering a password.

[Forgot password?](#)

Login

OTP



Enter OTP

A row of six light gray input fields for entering digits of an OTP. The first field contains a vertical cursor bar.

Check OTP

\$35,400

USD Total

\$2,146

CAD Total

£ 450

GBP Total

€231

EUR Total

\$7540

Crypto Total

A4 - A18

1-Merchants with top transactions

| T Merchant ID | T Number of transaction | T Refund | T Chargeback |
|---------------|-------------------------|----------|--------------|
| 53901 | 6000 | 8 | 1 |
| 53968 | 4000 | 5 | 0 |
| 53921 | 4500 | 12 | 3 |
| 53904 | 3000 | 4 | 0 |
| 53923 | 3500 | 6 | 0 |

2-Merchants with top paid (total dollar amount)

| T Merchant ID | 123 Volume |
|---------------|--------------|
| 53901 | 1,000,000.00 |
| 53968 | 854,267.00 |
| 53921 | 849,125.00 |
| 53904 | 729,413.00 |
| 53923 | 654,000.00 |

3-Merchants with top refunds/disputes

| T Merchant ID | T Refund | T Disputes |
|---------------|----------|------------|
| 53925 | 54 | 6 |
| 53942 | 49 | 2 |
| 53967 | 41 | 4 |
| 53945 | 28 | 2 |
| 53965 | 22 | 1 |

Zelle 20,000
 IBAN 5,000
 Interac 5,000
 E-Check 1,000
 Credit Card 80,000
 Bill Pay 2,000

A15 - A18

⌚ 1-Merchants with top transactions

| T Merchant ID | T Number of transaction | T Refund | T Chargeback |
|---------------|-------------------------|----------|--------------|
| 53901 | 6000 | 8 | 1 |
| 53968 | 4000 | 5 | 0 |
| 53921 | 4500 | 12 | 3 |
| 53904 | 3000 | 4 | 0 |
| 53923 | 3500 | 6 | 0 |

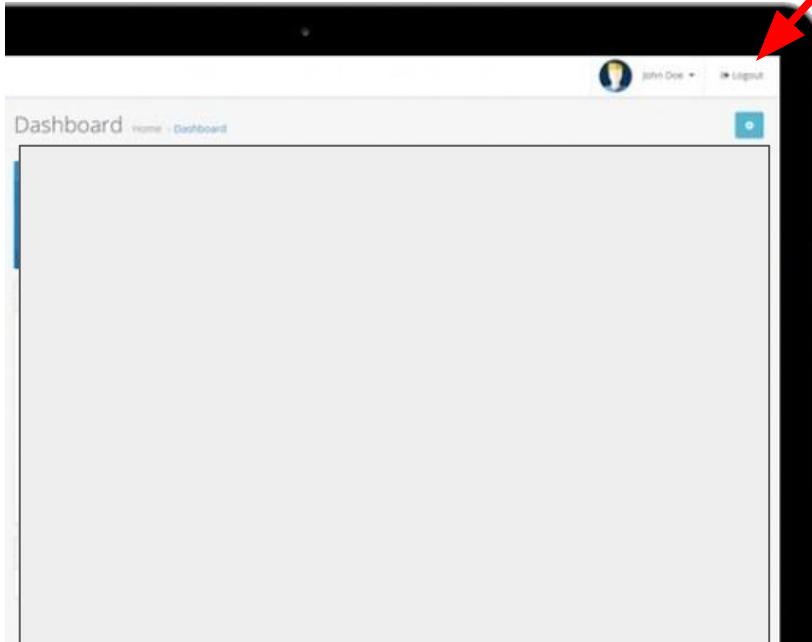
⌚ 2-Merchants with top paid (total dollar amount)

| T Merchant ID | 123 Number of transaction |
|---------------|---------------------------|
| 53901 | 1,000,000.00 |
| 53968 | 854,267.00 |
| 53921 | 849,125.00 |
| 53904 | 729,413.00 |
| 53923 | 654,000.00 |

⌚ 3-Merchants with top refunds/disputes

| T Merchant ID | T Refund | T Disputes |
|---------------|----------|------------|
| 53925 | 54 | 6 |
| 53942 | 49 | 2 |
| 53967 | 41 | 4 |
| 53945 | 28 | 2 |
| 53965 | 22 | 1 |

Log out



A19

TABLES ①

+

 Summary

 Transaction

 Merchants

 Settlements

 ALERTS

 Accounts

 Sales Agents

 Disputes/Refunds/Chargebac...

A20 - A28

A31 - A62

Viewing as amelia@example.com

Transaction

Hide columns Search columns

| | T Client ID | T Merchant ID | T Order No. | D Date Raised | T Name | T Last Name | T Phone | @ Email | D Received Date | 123 Amount | T Currency | 123 Amount Paid | T Account | T Payment Type | T Status |
|---|--------------|---------------|--------------|---------------------|--------------|--------------|------------------|--------------------|---------------------|--------------|--------------|-----------------|--------------|----------------|--------------|
| 1 | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search | Quick Search |
| 2 | 00001 | 53902 | 74015 | 2/24/2024, 12:00 PM | mary | lee | +1 555 555 1234 | mary@example.com | 2/27/2024, 12:03 PM | 30.00 | USD | 30.00 | GCP01 | Zelle | Cancelled |
| 3 | 00025 | 53901 | 73989 | 1/20/2024, 12:00 PM | mara | foris | +34 912345678 | mara@example.com | 1/20/2024, 12:12 PM | 45.00 | EUR | 45.00 | GCP34 | IBAN | Pending |
| 4 | 00001 | 53915 | 1286052 | 3/4/2024, 4:05 PM | mary | lee | +1 555 555 1234 | mary@example.com | 3/4/2024, 4:15 AM | 78.00 | USD | 75.00 | GCP01 | Zelle | Paid |
| 5 | 00016 | 53908 | 6288 | 2/5/2024, 7:00 PM | julian | novak | +1 416 555 1234 | julian@example.com | 2/10/2024, 7:05 AM | 39.00 | CAD | 39.00 | GCP02 | Interac | Paid |
| 6 | 00041 | 53905 | 1286047 | 3/15/2024, 12:00 PM | jacob | smith | +44 20 7123 4567 | jacob@example.com | 3/15/2024, 12:03 PM | 120.00 | GBP | 120.00 | GCP15 | Bank transfer | Paid |
| 7 | 00001 | 53903 | 15820 | 2/24/2024, 12:00 PM | mary | lee | +1 555 555 1234 | mary@example.com | 2/24/2024, 12:17 PM | 24.00 | USD | 24.00 | GCP01 | Bill Pay | Paid |

Adding new merchant along with their documents for KYC and the contract that is signed

Preferred Payment Method

Birthday *

Nationality *

KYC Details

***For NATURAL/INDIVIDUAL user : Please upload 2 document(s) i.e. IDENTITY PROOF, ADDRESS PROOF

***For BUSINESS user : Please upload 3 document(s) i.e. IDENTITY PROOF, REGISTRATION PROOF, SHAREHOLDER DECLARATION

***you are : INDIVIDUAL user

Document Type 

Upload File  

Document Type 

Upload File  

Submit KYC documents 

Bank Details

Type *

Owner name *

Owner address line 1 *

Owner address line 2

Owner city *

Owner region *

Owner postal code *

Owner country *

IBAN *

BIC

Payout info, they can have more than one way to get paid

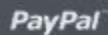
A64-66

Ability to add documents to the system.

A67 - A70

 Settlement Fee

| T Settlement Type | T Fee |
|------------------------|-------|
| International Transfer | \$50 |
| Crypto | \$30 |
| Domestics Transfer | \$15 |



Payment
method 1



Payment
method 4



Payment
method 2



Payment
method 5



Payment
method 3



Payment
method 6

Payment types that
are available per
country and a
merchant can
choose whatever
they want 1, 3, all,
none etc

A71-115

1 Create conditional rules

| | |
|---------|-----|
| Country | USA |
|---------|-----|

In the order that you select. You'll collect a fee based on which of

This is where I
can add my fees
for the payment
types

+ Add pricing rule

1 Condition

Payment method

| | |
|-------|---|
| Zelle | x |
|-------|---|

+ Add condition

Fee type

| |
|-------|
| Zelle |
|-------|

% Fee

Transaction fee

Refund fee

Chargeback fee

4.3

%

\$ 0.38

USD

\$ 0.00

USD

A117 - A130

| Settlements | | | | | | | |
|--------------------|----------------------------|---------------|---------------|--------|--------------|------------|----------|
| Initiated At | Executed At | Settlement ID | Deducted Amt. | Fee | Settled Amt. | Status | Download |
| 4/5/2024, 12:00 PM | April 12, 2024 at 12:00 PM | 41786 | 500.00 | n/c 15 | 500.00 | Success | |
| 4/5/2024, 12:00 PM | April 12, 2024 at 12:00 PM | 42985 | 5,200.00 | n/c 12 | 5,200.00 | Processing | |
| 4/5/2024, 12:00 PM | April 12, 2024 at 12:00 PM | 35218 | 41,200.00 | n/c 25 | 41,200.00 | Initiated | |
| 4/5/2024, 12:00 PM | April 12, 2024 at 12:00 PM | 24810 | 6,400.00 | n/c 25 | 6,400.00 | Success | |
| 4/5/2024, 12:00 PM | April 12, 2024 at 12:00 PM | 32157 | 4,620.00 | n/c 15 | 4,620.00 | Success | |

Alerts



New Account Alert

Account
FIRST MERCHANTS CAREFREE XXX09007 \$1✓

Account balance type
Available Balance

Frequency
When alert criteria is met

- Every day
- Every week
- Every month
- Every year

More

Einstein

Create a promotion for 10% off products in the Smart Dispenser category. Starting tomorrow running for 2 weeks.

The promotion has been successfully created.

10% off products in the Smart Dispenser category

Owner ID: OrgFarm_Epic
Start Datetime: 11/8/2024, 12:00 AM
End Datetime: 11/21/2024, 11:59 PM
Terms and C... 10% off products in the Smart Dispenser category. Starting tomorrow running for 2 weeks.

Describe your task or ask a question...

A132-A134

Dashboard Accounts

New account

Business accounts

A136-153

USD

EUR USD GBP

Create

Account/Name/ID>Status/# of Trans/Max Volume

BankofAmerica BOA1@GCP.COM Active 8 per day 3000 per day

Paused
Deactivated
Burned

This screenshot shows a user interface for managing business accounts. On the left, a sidebar contains icons for users, accounts, reports, settings, and help. The main area has tabs for 'Dashboard' and 'Accounts'. A large yellow box displays the account identifier 'A136-153'. Below it, the currency 'USD' is selected. To the right, three other currencies are shown: EUR (EU flag), USD (American flag with a green checkmark), and GBP (British flag). A prominent purple button labeled 'Create' is visible. A search bar at the bottom is labeled 'Account/Name/ID>Status/# of Trans/Max Volume'. Below the search bar, specific account details are listed: 'BankofAmerica' and 'BOA1@GCP.COM' (status: Active, 8 per day, 3000 per day). A small box below these details lists account statuses: Paused, Deactivated, and Burned.

Inventory

Orders

Customers

Agents

Agents

Negotiated Rates

Invoices

Blacklist

Agent Requests

Schedule

Reports

My Agents

Showing 25 agents

New Agent

Search agents...

Search city...

Booking system

Search

| Agent Name | Agent Code | Total Sales | Unreconciled | |
|------------|------------|-------------|--|-----------|
| Agent Man | AGENTMAN | \$100.00 | \$100.00 You owe this agent \$25.00 | New Order |
| awd | AWDawd | \$0.00 | N/A | New Order |

Reconcile

A155-A161



One-touch ticket rate (FCR)

| | |
|-------|-----|
| Alex | 82% |
| Luis | 80% |
| Helen | 78% |
| Ben | 65% |

Oldest assigned tickets

| ID | Assignee | Created at |
|--------|----------|------------|
| 385658 | Alex | a day ago |
| 385659 | Alex | a day ago |

Agent performance



193

Solved past 7 days

▲ 10

797

Solved past 30 days

▼ 3

18

Open tickets



175

Solved past 7 days

▼ 10

824

Solved past 30 days

▼ 19

5

Open tickets



172

Solved past 7 days

▼ 13

803

Solved past 30 days

▲ 2

12

Open tickets



182

Solved past 7 days

▲ 3

783

Solved past 30 days

▼ 36

2

Open tickets

16:03

A163-165

Refund Requests

Partial Refund

*Refund Amount **

20

Refund request reason: Here the vendor can provide specific reason for claiming a refund against an order.

*Refund Requests Reason **

Product not useful

A166-177

Refund Requests



Refund Requests

PRINT

PDF

EXCEL

CSV

Requested

Choose Vendor ...

| | Request ID | Order ID | Store | Amount | Type | Reason | Date |
|--------------------------|------------|----------|---------|---------|-------------|------------|--------------------------|
| <input type="checkbox"/> | # 3 | #71 | Avi1106 | \$50.00 | Full Refund | not useful | August 28, 2019 12:43 pm |
| | Request ID | Order ID | Store | Amount | Type | Reason | Date |
| | | | | | | | |

Showing 1 to 1 of 1 entries

Previous Next

Note

APPROVE

REJECT

Details | May 08, 2020

| BATCH | STATUS | SALES | REFUNDS | COST | ADJUSTMENTS | PAYOUT | | | | | |
|--|----------------------------|--------------|---------|----------|-------------|----------------------|---|--|--|--|--|
| 46 | ✓ Paid out on May 08, 2020 | 1,422.00 | 0.00 | -11.52 | -7.76 | 1,402.72 |   | | | | |
| <hr/> | | | | | | | | | | | |
| DATE | | SALES | | REFUNDS | | COST OF TRANSACTIONS | | | | | |
| May 06, 2020 | | 1,422.00 | | 0.00 | | -11.52 | | | | | |
| <hr/> | | | | | | | | | | | |
| Adjustments | | | | | | | -7.76 | | | | |
| Processing fees | | | | | | | -7.76 | | | | |
|  Download bank instruction letter | | | | | | | | | | | |
| <hr/> | | | | | | | | | | | |
| Payout | | May 08, 2020 | | 1,402.72 | | | | | | | |
| <hr/> | | | | | | | | | | | |
| Total | | 1,422.00 | 0.00 | -11.52 | -7.76 | 1,402.72 | | | | | |



AUD 0.00

0

TOTAL BALANCE



AUD 0.00

0

AVAILABLE BALANCE



AUD 0.00

0

TOTAL PENDING PAYMENTS



AUD 0.00

0

TOTAL FUNDS HELD



AUD 0.00

0

TRANSFER REQUESTS (PENDING)



AUD 0.00

0

PAID AMOUNT

Payment methods

Installed payment methods are listed below and can be sorted to control their display order on the frontend.

| Method | Enabled | Description | |
|--|-------------------------------------|--|-------------------------|
| ☰ ▲ ▼ Direct bank transfer | <input checked="" type="checkbox"/> | Take payments in person via BACS. More commonly known as direct bank/wire transfer | <button>Manage</button> |
| ☰ ▲ ▼ Check payments | <input type="checkbox"/> | Take payments in person via checks. This offline gateway can also be useful to test purchases. | <button>Set up</button> |
| ☰ ▲ ▼ Cash on delivery | <input checked="" type="checkbox"/> | Have your customers pay with cash (or by other means) upon delivery. | <button>Manage</button> |
| ☰ ▲ ▼ PayPal | <input type="checkbox"/> | PayPal Standard redirects customers to PayPal to enter their payment information. | <button>Set up</button> |
| ☰ ▲ ▼ Check booking availability | <input checked="" type="checkbox"/> | | <button>Manage</button> |
| ☰ ▲ ▼ WCFM Stripe Split Pay – Credit Card (Stripe) | <input checked="" type="checkbox"/> | | <button>Manage</button> |

Dec 2, 2018 - Jan 1, 2019

All Business Units

All Countries

AMOUNT

TRANSACTIONS

INITIATED

\$15,683,297

BLOCKED

\$(1,082,127)

VOIDED

\$0

DECLINED

\$(1,869,732)

SUCCESSFUL

\$12,724,636

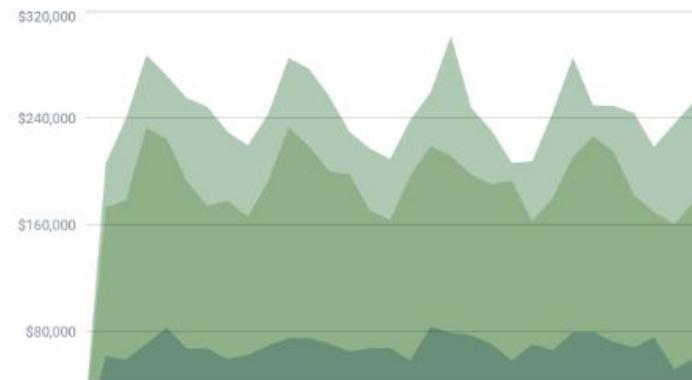
REFUND

\$(2,210)

81% of Initiated0% of Successful

CURRENCY

Day Week

● € EUR 48% (\$7.6M)● \$ USD 38% (\$6M)● R\$ BRL 14% (\$2.1M)● \$ CAD 0% (\$9)



Store5

x

Add New



Store5 – Vendor5 – 

\$
\$0.00
gross sales in this month

\$
\$0.00
earnings in this month

1 product
total products posted

0 items
sold in this month

Store

Store5

Store Admin

Vendor5 – (demovendor)

Email

demovendor@gmail.com

Phone

–

Address