

# Insurance Claim Report – Flood Damage

## Claim Details

Claim ID: CLM-2024-0204  
Policy Type: Property Insurance  
Date: 22 July 2024

## Incident Description

Heavy rainfall caused water to enter the ground floor office.

## Damages Observed

Carpets, wooden cabinets, and documents were damaged.

## Surveyor Notes

Flood damage is covered only with flood add-on, which was not active.

## Claim Summary

The claim requests full replacement of damaged items.