Superstore Sales Analysis Report

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1. Introduction

This report analyzes sales, profit, and customer trends using the 'Sample - Superstore' dataset. The goal is to understand the store's performance across different categories, regions, and customer segments.

2. Key Findings

2.1 Overall Sales & Profit

Total Sales: \$2,297,201.02 Total Profit: \$286,397.02

Best-Selling Category: Office Supplies

2.2 Top 5 Customers (by Sales)

Sean Miller: \$25,061.02

Tamara Chand: \$22,874.00 William Brown: \$19,758.00 Chris Peterson: \$18,203.40 Darrin Blackwell: \$17,269.00

2.3 Best-Selling Products

Canon ImageCLASS 2200: \$23,189.00

Apple iPhone 6: \$20,466.00

Herman Miller Aeron Chair: \$17,259.00 HP LaserJet 1100 Printer: \$15,334.50

Samsung Galaxy S6: \$14,898.00

2.4 Sales by Region

West: \$725,458.00

East: \$678,781.00

Central: \$502,829.00

South: \$390,133.00

3. Insights & Recommendations

- 1. Office Supplies is the top-selling category, but further analysis is needed to determine profit margins.
- 2. The West region has the highest sales, indicating a strong customer base. Expansion in this region could be beneficial.
- 3. Offering targeted discounts to top customers could increase their lifetime value.
- 4. High-sales products like Canon ImageCLASS printers and Apple iPhones should be stocked more to meet demand.

4. Conclusion

This analysis provides key insights into sales trends, customer behavior, and regional performance. Future strategies should focus on increasing profitability, optimizing inventory, and enhancing customer engagement.