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Abstract

Online Gas Agency is an application which provides better facility. Here we deal with customer online. If the customer has any problem about his gas connection or he has any problem related leakage in his gas connection and the customer wants information about his gas connection that he has to Purchase a gas line we are guiding them and suggest them according to their convince. And proof they need when establish new connection. The customer can book online gas cylinder. We also solve the complaints of customer. Customer can pay online gas payment so that they don’t have to stand in Post office line because it takes too much time.

The conventional system takes long time for processing request and users have no other option but to wait. This project eliminates all these drawbacks. There will be customer login and admin login. Admin has the control of all the users account and their details. There will be 9 cylinders initially allotted to all customer accounts along with their cost that are valid only for one year. And if customers have utilized all the allotted cylinders within a year and would require more, then he has to fill a form online asking for an extra one that will go to admin’s account. Admin has the control of either approving or disapproving the request according to the rules and regulations. There is also a feature of putting up notifications by the admin which will be visible to all the customers.

Acknowledgement

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Introduction

A gas agency which will marketing his agency, maintain his dealers record, selling his products, advertising his products, maintain customer information, service regarding refill registration etc.

Now if we discuss about the whole existing system they have well suited software for that, but they are not satisfied with their work, they want more reliable service to that customer. They give more extra information to the customer. They wants customer directly deals with the agency, so that they decided to make the web application for that purpose.

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| * **User and Admin Account:** It has two login accounts, member login and admin login. Admin can check and verify various member and their details. He can approve or disapprove extra cylinder booking requests. * **User registration:** Users must first register for on the system. * **User payment option:** User has to maintain a minimum balance in his account by paying online via credit card. The money gets deducted accordingly for every transaction from this balance. * **Cylinder Booking:** User can request next cylinder as soon as one replenishes. * **Email notification:** Users will receive an email stating their account balance information and an acknowledgement email for every transaction occurred. |
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Purpose goal & objective

This application is general purpose web application used by the every visitor. The website has administration control over the actual activity. This web application also provides user registration facility. Using this facility he/she can access many of the features that are not accessible by the every visitor. This application provides online refill registration, online support connection transfer from one place to another etc. In sort this project is enhanced in order to overcome the current difficulties In handling data for maintaining the stock & account for customer. This system give Erroneous result.