

# Tampines **Tempo**

January-June 2020

MCI (P) 131/03/2020



P3 - P5  
Completed Projects  
( 2015 - 2019 )



P6 - P13  
5-Year Master Plan  
( 2020 - 2024 )



P14  
Beating COVID-19 with Care and Cleanliness



P15  
Sew Love SG

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## 5-YEAR MASTER PLAN (2020 - 2024)

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## Chairman's Message



Dear Residents,

We are proud to present to you highlights of completed (2015- 2019) and future projects (2020 - 2024) in Tampines. The aim is to rejuvenate familiar places and create the capacity to meet future needs. In the next five years, residents can expect forward-looking projects that will improve vibrancy for us to lead an active lifestyle. We will have better connectivity and more inclusive amenities.

Because of COVID-19, I started the support group Sew Love SG to gather good-hearted volunteers to produce masks for our migrant workers and children. Together, the volunteers have sewn more than 30,000 masks, which we have distributed to schools, hospitals, dormitories and shelters. Our residents also showed compassion for our cleaners during the crisis. Many left heartfelt messages on our social media platforms, while others made thank you cards and donated vouchers. Our MPs and the Town Council also expressed their appreciation with care packs and specially prepared meals.

More importantly, our cleaners need our cooperation to keep our public places clean and hygienic. With the Tampines Supports SG Clean campaign, we were the first town to have all coffee shops fully certified SG Clean in March this year. I am confident that this will help boost public confidence about the cleanliness of our shared spaces.

Let's work together as ONE Tampines and transform our shared Vision to Reality. I wish everyone the best of health!

Yours Sincerely,

**Cheng Li Hui**  
Chairman  
Tampines Town Council

亲爱的淡滨尼居民，

我们很荣幸呈献已竣工（2015至2019年）的工程与未来的发展计划（2020至2024年）。宗旨是为熟悉的地方重新注入新的活力，及创造足够的设施以应付未来的需求。在未来五年内，居民可以期待前瞻性的项目改善基础设施，激发我们的活力，过健康活跃的生活。我们将拥有更良好的衔接性和更具包容性的设施。

为了有效遏制疫情，我发起了“用爱缝制口罩”社区项目，动员富有善心的义工缝制口罩分发给外籍劳工及孩童。义工团队总共缝制超过3万个口罩，分发到学校、医院、客工宿舍及收容所。防疫期间，我们的居民也不忘关怀既体恤清洁人员。许多居民在我们市镇的社交平台发表真诚、温馨的留言，鼓励他们。有些居民制作感谢卡片并捐赠礼券。我们的议员与市镇理事会也为这些站在疫情防控最前线的人员派发爱心礼包及特别为他们准备的美食。

更重要的是，我们的清洁人员需要我们的合作才能保持公共场所的清洁与卫生。随着淡滨尼支持新加坡保洁运动的展开，我们已在今年三月成为首个确保所有咖啡店都获得“新加坡保洁运动”认证的市镇。我深信这将提升公众对于淡滨尼共用空间卫生水平的信心。

让我们齐心协力，一起实现共同的愿景。我祝愿大家身体健康！

**鍾丽慧**  
主席  
淡滨尼市镇理事会

Para penduduk Tampines yang dihormati,

Kami ingin berkongsi dengan anda tentang beberapa projek yang telah dilengkapkan (2015-2019) dan projek baru yang akan datang (2020-2024) ke Tampines. Projek-projek tersebut bertujuan untuk memperbaharui tempat yang sering dikunjungi dan memenuhi keperluan masa depan. Dalam masa 5 tahun yang akan datang, penduduk boleh berasa teruja dengan pelaksanaan lebih banyak projek moden yang akan mendorong kita supaya menjalani gaya hidup yang lebih aktif. Selain itu, perhubungan sesama penduduk akan lebih erat dengan adanya kemudahan yang lebih inklusif.

Disebabkan COVID-19, niat saya menubuhkan kumpulan sokongan Sew Love SG adalah supaya para sukarelawan yang baik hati boleh berkumpul untuk menyediakan pelindung muka bagi pekerja migran dan kanak-kanak. Dalam keseluruhannya, para sukarelawan telah menjahit sebanyak 30,000 pelindung muka yang sudah diedarkan ke para sekolah, hospital, asrama dan pusat perlindungan. Walaupun situasi COVID-19 amat mencemaskan pada masa ini, penduduk kita tidak lupa baik hati kepada pihak yang menjaga kebersihan kawasan. Ramai telah membuat kad, menghadiahkan baucar atau meninggalkan mesej yangikhlas di media

sosial. Sebagai penghargaan, anggota-anggota MP dan Majlis Bandaran juga menyediakan paket penjagaan dan makanan bekas untuk para pembersih.

Terutamanya, tugas pembersih bandar kami memerlukan kerjasama anda untuk memastikan tempat awam sentiasa bersih. Kita semua memain peranan yang penting dalam Pencegahan virus ini. Melalui Kempen “SG Clean”, kita merupakan bandar pertama dengan para-para kedai kopitiam yang disahkan “SG Clean”. Saya yakin perkara ini akan meningkatkan keyakinan terhadap kerbersihan awam sekitaran bandar Tampines.

Marilah kita bekerjasama sebagai satu Tampines untuk menunaikan Visi kita untuk menjadi Realiti. Saya berharap anda sentiasa sihat sejahtera.

Salam hormat,

**Cheng Li Hui**  
Pengerusi  
Majlis Perbandaran Tampines

அன்பார்ந்த குடியிருப்பாளர்களே,

தெம்பளினில் பூர்த்தி செய்யப்பட்ட பணிகளையும் (2015-2019) எதிர்காலப்படிமையைடைகிறோம். பழக்கப்பட்ட இடங்களைப் புதுப்பித்து, எதிர்காலத் தேவைகளுக்கு ஏற்ற கொள்ளலை உருவாக்குவது இதன் நோக்கம். அடுத்த ஜெந்து ஆண்டுகளில், இன்னும் பல விழுவிழுப்பான் தீட்டப்பணிகளைக் குடியிருப்பாளர்கள் எதிர்பார்க்கலாம். தீட்டப்பான் வாழ்க்கைமுறைக்கு அவை நம்மை இட்டுச்செல்லும். அதோடு, மேம்பட்ட இணைப்பு வசதிகளும், அனைவருக்கும் உகந்த வசதிகளும் அதிகமாக இருக்கும்.

கொவிட்-19 கிருமிப்பால் நிலவரத்தில், நமது வெளிநாட்டு ஊழியர்களுக்கும் சிறுவர்களுக்கும் முகக்கவசங்கள் தயாரிப்பதற்கு நல்லுள்ளம் படைத்த தொண்டுமியர்களை ஒன்றுதீட்டும் “Sew Love SG” ஆதரவுக் குழுவை நான் தொடங்கினேன். தொண்டுமியர்கள் ஒன்றிணைந்து 30,000 குழுமமேலான், மருத்துவமனகளைத் தைத்தனர். அவர்களைப் பள்ளிகள், காப்பகங்கள், ஆசியவற்றுக்கு நாஸ்கள் விடுதிகள், காட்டிகள், பலரும் நமது சமூக ஊடகத் தள்ளிகளில் மனமார்ந்த நன்றியையும் பாராட்டையும் வெளியிட்டனர். மற்ற பலர் நன்றி கூறும் வாழ்த்து அட்டைகளைச் செய்தும், பற்றுச்சீட்டுக்களை நன்றாக வெளியிட்டும் பங்காற்றினார்கள். நமது நாடாளுமன்ற உறுப்பினர்களும் நகர மன்றமும் பராமரிப்புத் தொகுப்புகளையும் சிறப்பாகத் தயாரிக்கப்பட்ட உணவுகளையும் வழங்கி தங்களது நன்றியை வெளிப்படுத்தினார்கள்.

அதைவிட முக்கியமாக, நமது பொது இடங்களைச் சுத்தமாகவும் சுகாதாரமாகவும் வைத்திருக்க துப்பிளிஸ் ஆதரிக்கும் தூய்மையான சிங்கப்பூர் இயக்கத்துடன், எல்லா காப்பிக்கடைகளும் “தூய்மையான சிங்கப்பூர்” சான்று பெற்றிருக்கும் முதல் நகரமாக இன்பன்டுமார்ச் மாதம் தெம்பளிஸ் பெருமையடைந்தது. நாம் பகிரும் இடங்கள் தூய்மையாக இருக்கின்றன என்ற நம்பிக்கையைப் பொதுமக்களிடையில் வளர்க்க இது உதவும் என நம்புகிறேன்.

நாம் அனைவரும் ஓரே தெம்பளிஸ் மக்களாக ஒன்றிணைந்து செயல்பட்டு, நமது தொலைநோக்கைச் செயல்படுத்துவோம் என நம்புகிறேன். அனைவரும் சிறந்த ஆரோக்கியத்துடன் இருக்க வாழ்த்துகிறேன்.

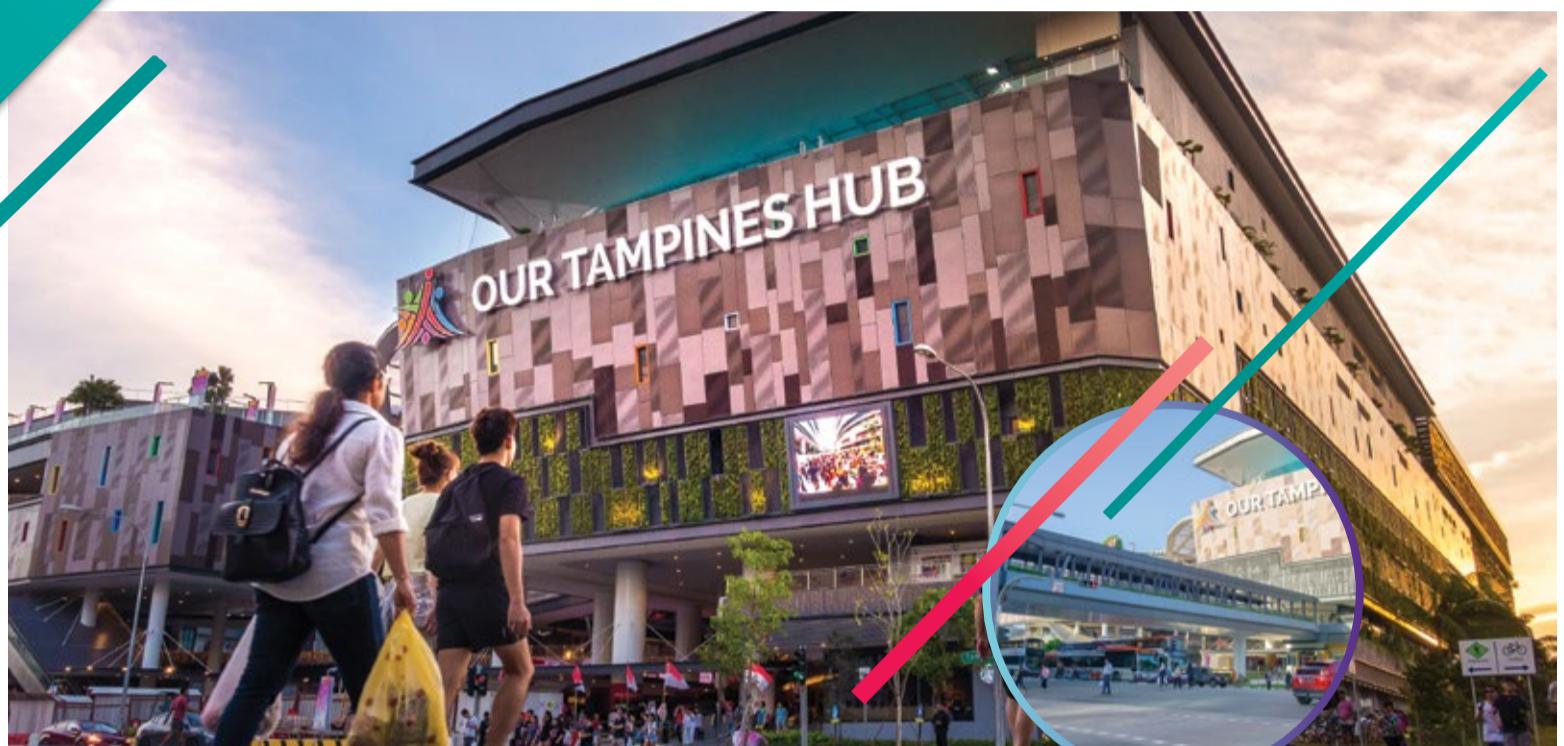
உங்கள் உள்மார்ந்த,  
செங் லி ஹூய்  
தலைவர்  
தெம்பளிஸ் நகர மன்றம்

# COMPLETED PROJECTS

2015 - 2019

# BRINGING PEOPLE TOGETHER

While enjoying the convenience of great amenities, residents can be proud of the many “firsts” achieved by Tampines. Our Tampines Hub is Singapore’s first integrated lifestyle hub designed to bring families and friends under one roof. Our pedestrians have also felt safer since Tampines became the first town to have its own dedicated cycling network. There are many reasons to be a proud Tampines resident!



Our Tampines Hub

1st Ever Integrated Lifestyle Hub

## 3 New Downtown Line MRT Stations



Tampines East MRT Station

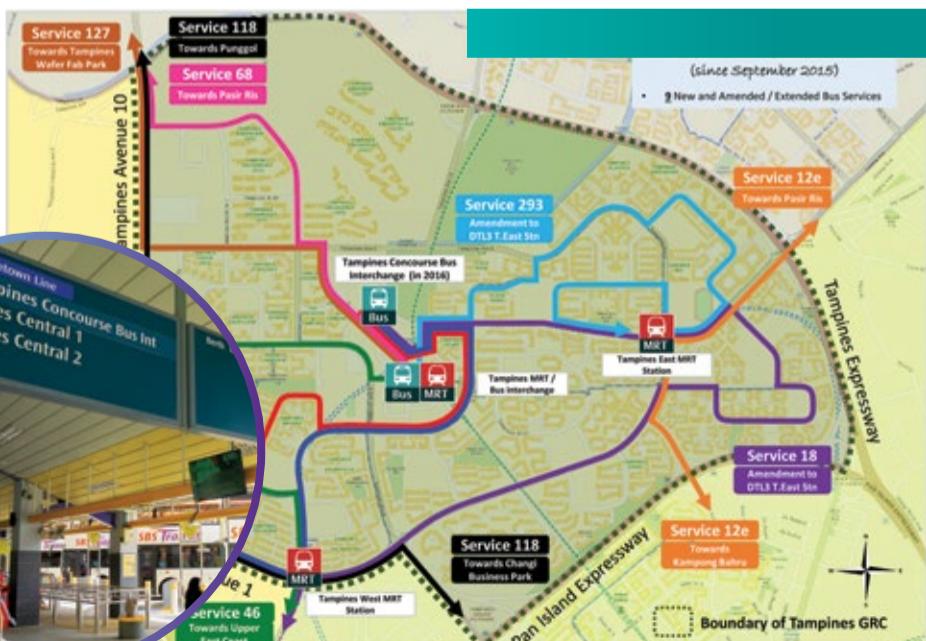


Tampines West MRT Station



Tampines MRT Station

## Bus Network Enhancements



Tampines Concourse Bus Interchange

1st Ever Dedicated Cycling Network



# COMPLETED PROJECTS

2015 - 2019

Neighbourhood Renewal  
Programme Batch 6  
Blk 485A - 490B



## BUILDING A BETTER HOME

Enhancement projects were completed to improve the facilities and shared spaces in Tampines. These projects have one common objective – to give everyone a better home. In addition to keeping our home inclusive and sustainable, Tampines continues to explore smart and modern ways to serve our residents better. The latest Smart Lift Surveillance System keeps our residents safe while our Digital Display Panels provide timely updates about national issues.



Neighbourhood Renewal Programme Batch 4  
Blk 865 - 867, 867A, 868 - 871, 871A, 872 - 874, 874A, 880A, 881 - 886, 886A

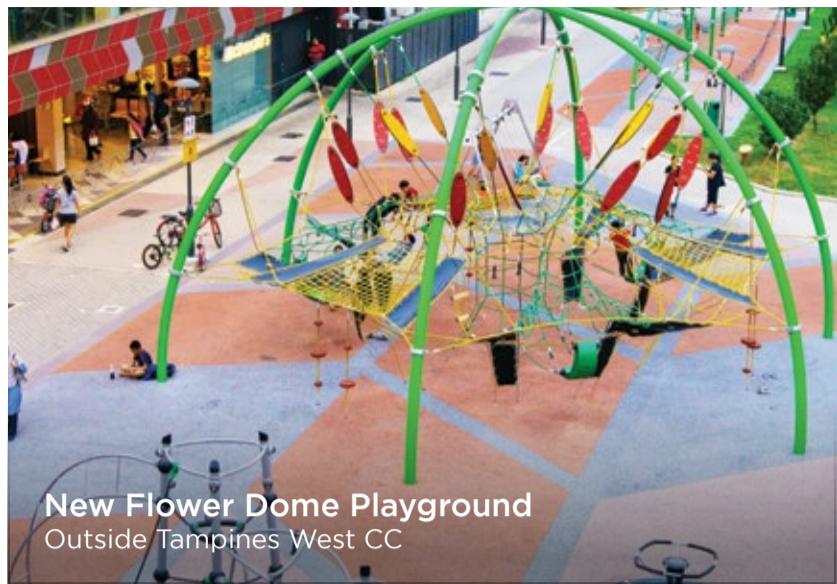


Neighbourhood Renewal Programme Batch 10  
Blk 842A - H & 856A - F



## Neighbourhood Renewal Programme Batch 7

Blk 821 - 829, 826A, 828A, 887, 887A, 888A, 889, 889A, 891, 891A - B, 892, 892A, 893, 893A, 894 - 899, 894A, 895A, 896A, 897A, 898A & 899A.



New Flower Dome Playground  
Outside Tampines West CC



New Play@West Multi-Purpose Court  
Tampines Street 81

## Neighbourhood Renewal Programme Batch 5

Blk 201, 201A - E, 211 - 214 & 225 - 227



New Garden Walk And  
Multi-Purpose Pavilion  
Near Blk 227 - 228



Upgraded Tampines N2 Shopping Street  
Blk 201D & 201E

## Supported By Community Improvement Projects Committee



Upgraded Tampines Changkat  
Butterfly Garden  
Near Blk 124

## Repairs & Redecoration



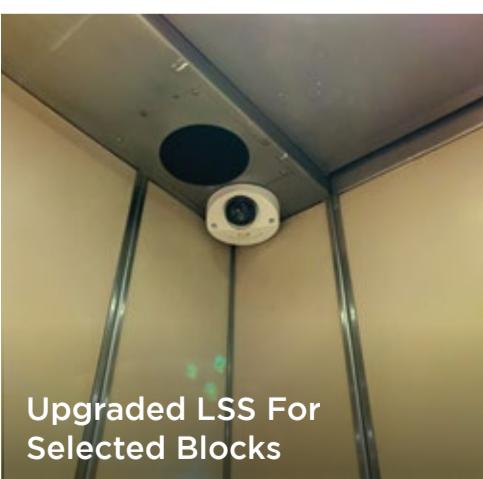
Upgraded Tampines Round  
Market & Food Centre  
Blk 137

## Digital Display Panels



Installed In More Than 1,600 Lifts

## Smart Lift Surveillance System (LSS)



Upgraded LSS For  
Selected Blocks

## VISION TO REALITY

MASTER PLAN  
**FUTURE**  
2020 - 2024

# ACTIVE THOROUGHFARE BRINGS FAMILIES TOGETHER

The Large Scale Town Wide project under the MRT viaduct enhances the park connector stretching from Tampines Town Centre to PIE Expressway. The viaduct serves as a popular thoroughfare connecting many residential areas to the Tampines MRT Station. This project will enhance the linear park with landscape features like new gardens, playgrounds and mazes.

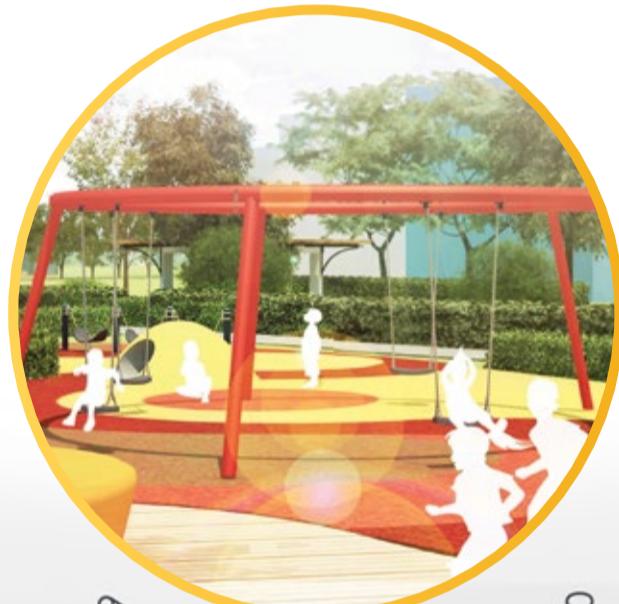
### BIKE MAZE

Here, children can pedal on the colourful cycling path, facing obstacles such as humps, zigzag columns and quirky luminous frames. The Bike Maze brings out the fun and excitement of being a young cyclist.



### MOUNDS PLAYGROUND

The Mounds Playground has trampolines for you to jump on to reach the sky, tunnels to burrow into, various swings for toddlers, groups, and even parents who want to swing with their children.



### COMMUNITY PLAZA

The Community Plaza marks the entrance of the development. It consists of landmark signage and a shaded seating area for meet-ups.



### THE GARDEN

Next, you will journey into the gardens. Nestled amongst colourful flowers, are seats where you can rest while appreciating and admiring the beauty of nature.



### THE LAWN

Journeying on, you will reach the new lawn, accented with decorative screens, greenery and benches for resting. It's the perfect tranquil spot to appreciate the lush planting surroundings.

## ADVENTURE FITNESS CORNER

The last pit stop in this linear park is the Adventure Fitness Corner. It is equipped with a children's fitness corner and a sloping adventure play area.



## UNDER THE TREE

New family swings are placed under the shade of existing large trees for park-goers to take a breather and appreciate the spinning wind sculptures amongst blooming flowers.



## THE STREAM

A boardwalk with new decking sits beside the new stream, while the bioswale acts as a natural filter for rainwater, beautifying the surrounding landscape and promoting biodiversity.



## THE CASCADE

This rain garden fills up on rainy days, drains rainwater runoff using natural filters and rejuvenates the surrounding landscape by enriching biodiversity.

Artist's impression and subject to changes.

# VISION TO REALITY

MASTER PLAN  
**FUTURE**  
2020 - 2024



## Fast Forward to 2029

Tampines North MRT Station (Cross Island Line) will be built near Tampines Street 62. It will be near residents at Tampines GreenView and Tampines North Town.

Artist's impression and subject to changes.

## PEDESTRIANS & CYCLISTS REJOICE!



### A Model Walking and Cycling Town

Enhanced connectivity with cycling network to be extended to about 21km. By 2020, 4km of cycling paths are expected to be completed, with the rest of the network to be completed by 2022. Footpaths will be widened, and safety signs and markings will be implemented along the cycling paths to make walking and cycling safer and more convenient.



Tampines Ave 1



Tampines Ave 4



Tampines Ave 5



Tampines Ave 8



To support the growth of Tampines as a regional employment centre in the east, there will be cycling path networks between Tampines and neighbouring towns such as Pasir Ris and Simei, as well as to the Changi Business Park and Singapore Expo. The Land Transport Authority (LTA) is studying the feasibility of building a cycling bridge over the Tampines Expressway (TPE) to connect Tampines and Pasir Ris towns, as well as a cycling underpass to link Tampines and Simei.

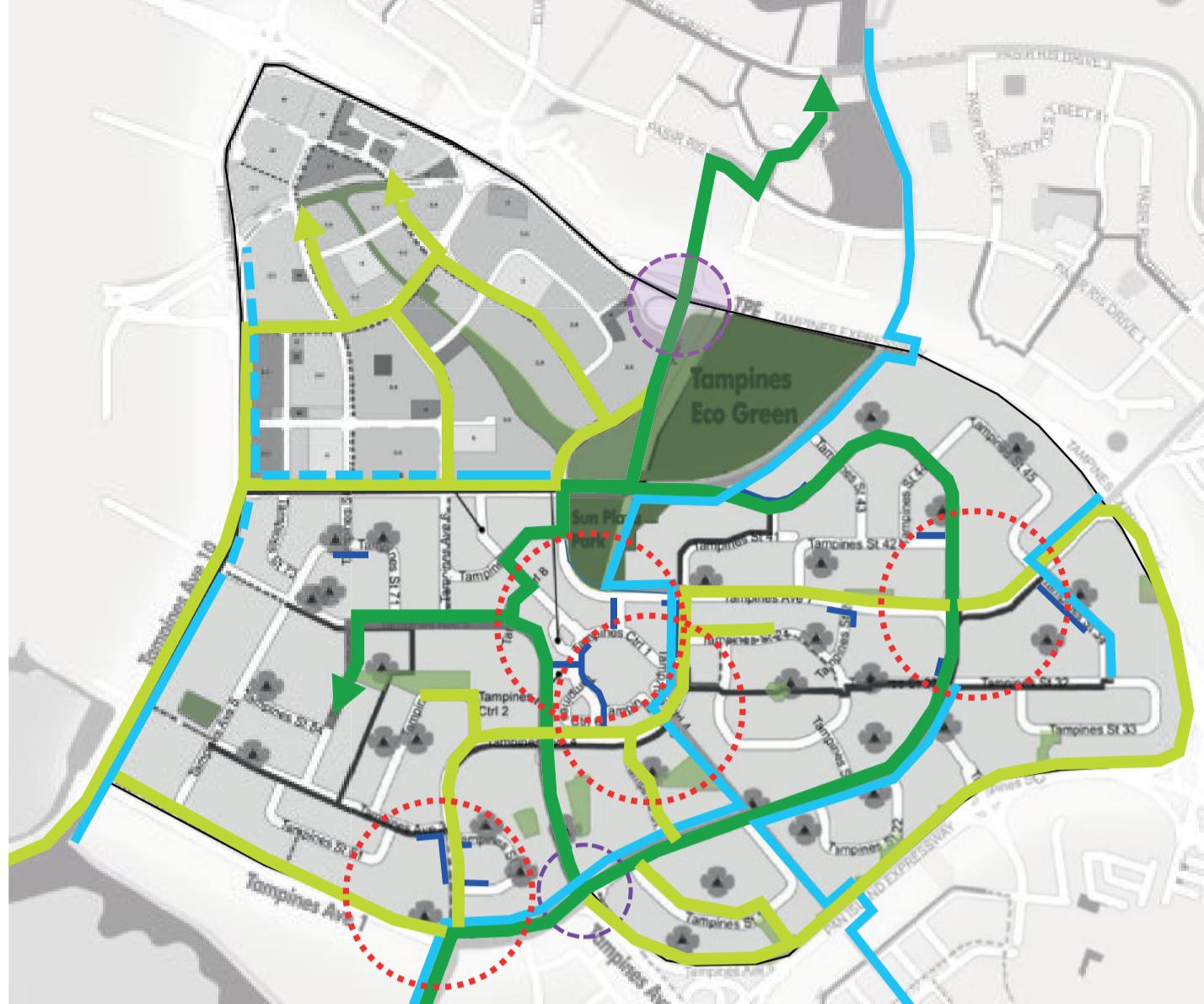


- Future Gateway (by 2021)
- Completed Gateway
- MRT Stations (by 2020)
- Park Connectors (Existing)
- - - Park Connectors (Future)
- Covered Linkway Enhancements (by 2020)
- ↔ Future Nature Ways (~17km by 2023)
- ↔ Completed Nature Ways

## BRINGING NATURE CLOSER TO EVERYONE

### Enhancing the Park Connector Network

New park connectors along Tampines Avenue 9 and 10 will link the Boulevard Park to the existing Bedok Reservoir Park. In addition, sections of existing park connectors will be enhanced to improve the user experience. The tracks will be resurfaced, lighting improved and amenities installed for the benefit of residents.



### Enhanced Streetscape to Bring Nature to Your Doorstep

Come 2022, residents can have a more enjoyable commute with verdant greenery along main entryways and at the vicinity of transport hubs. Covered linkways will be enhanced with attractive flowering climbers, while along roadsides, Nature Ways with their tiered planting will provide a sense of being amidst an urban forest. Tiered planting mimics forest ecosystems and includes species of plants that attract birds and butterflies, thereby bringing residents closer to nature.



**Covered Linkway Enhancements**



## VISION TO REALITY

MASTER PLAN

FUTURE

2020 - 2024



# VISION TO REALITY

MASTER PLAN

FUTURE

2020 - 2024

## ACTIVE, BEAUTIFUL, CLEAN WATERS

### ABC Waters Programme @ Sungei Tampines

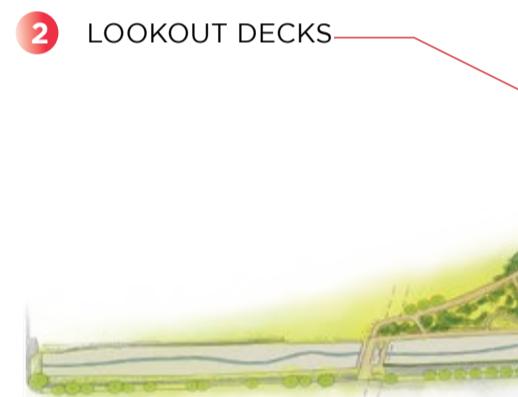
A 1.4-kilometre stretch of Sungei Tampines between Tampines Avenue 7 and the Tampines Expressway will be enhanced alongside drainage improvement works to increase drainage capacity and provide a better experience for residents and park users.

The project is expected to be completed by the 4th quarter of 2021.



1 NATURALISED SLOPE

TAMPINES AVE 7



2 LOOKOUT DECKS

3 GARDEN BRIDGE

4 RAIN GARDEN



TAMPINES EXPRESSWAY



LOCATION  
TAMPINES AVE 7 TO TAMPINES EXPRESSWAY

### LEGEND

- 1 Naturalised Slope
- 2 Lookout Decks
- 3 Garden Bridge
- 4 Rain Garden

Artist's impression and subject to changes.



**OPUB** ACTIVE,  
BEAUTIFUL,  
CLEAN WATERS



## VISION TO REALITY

MASTER PLAN  
**FUTURE**  
2020 - 2024

AT THE JUNCTION OF TAMPINES  
ST 61 AND TAMPINES AVE 6

Next to Tampines Care Home

## TAMPINES NORTH POLYCLINIC

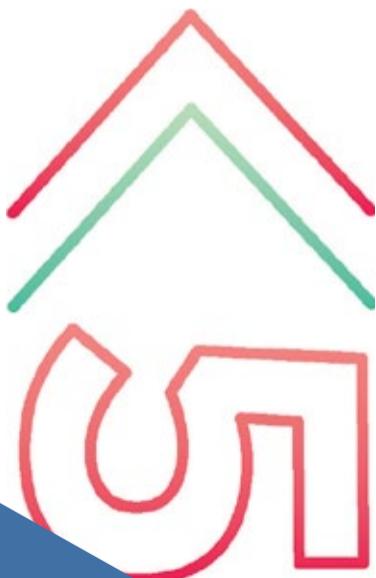
Tampines North Polyclinic will be coming your way in 2023. You can look forward to a range of primary care services for acute conditions, chronic disease management, women's and children's health services, as well as pharmacy and ancillary services (e.g. Radiology, Laboratory and Pediatrics) in a welcoming environment that is inspired by nature.



Keep Well, Get Well and Live Well  
A SingHealth community programme

Coming to you in 2021. Health Up! is a community programme by SingHealth to empower residents in Tampines to Keep Well, Get Well and Live Well. Through community and digital engagements, we will have conversations about how we can better support you in your journey towards better health.

## UPCOMING ELDERCARE FACILITIES



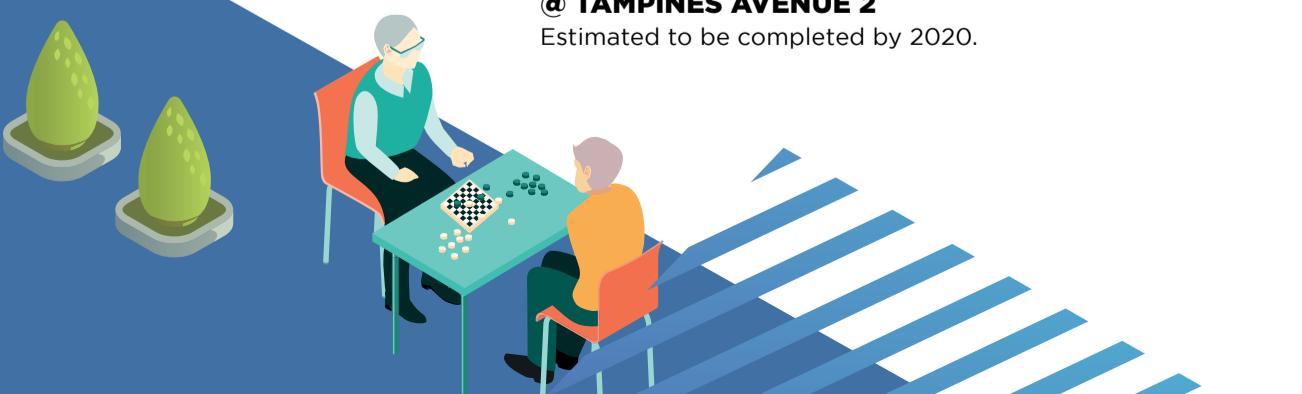
**NURSING HOME AND SENIOR CARE CENTRE  
@ TAMPINES AVENUE 2**

Estimated to be completed by 2020.



**NURSING HOME AND SENIOR  
CARE CENTRE @ TAMPINES  
STREET 62**

Estimated to be completed by 2022.





### TRANSFORMING TAMPINES INTO AN ECO TOWN

## A CIRCULAR ZERO WASTE SYSTEM

As part of our sustainability efforts, Tampines is committed to reducing waste and retaining soil moisture through the system of circular economy.

#### An example of such a project:

Our horticultural team collects the natural by-products of trees (such as branches, leaves etc.) and puts it through a wood chipping machine. This produces compost which can be used to enrich the soil. The soil will be used to provide more nutrients to the trees in our estate.



### TRANSFORMING TAMPINES INTO AN ECO TOWN

## SUSTAINABILITY @ TAMPINES PARK



Tampines Park will soon be home to two new urban farms!

A vertical vegetable farm will be set up at Block 146, while the existing pond in Tampines Park will be converted into a fish farm rearing tilapia.

Tampines Park will be the first precinct to host Singapore's first community-based circular ecosystem for food production.

Not only will this project reduce food waste, it will simultaneously strengthen the community's food resilience!

### HOW WILL IT WORK?

- 1** Food waste from residents will be collected and fed to Black Soldier Fly (BSF) larvae, a type of decomposer.
- 2** The nutrition-packed BSF larvae will be processed and fed to the fish, while the excreta (frass) from the larvae will be used to fertilise vegetables in the vertical farm.
- 3** The vegetables and tilapia will then be harvested, completing the cycle.

# Hello!

Your block used **1314.57 kWh** of electricity in the last 24 hours.

This is **20% less** than the previous day.



**929 kg**  
produced in your block  
in the last 24 hours.

## ELECTRICITY

**9202.46 kWh**

**-12%**

from last week

## WATER

**415.93 Cu M**

**+20%**

from last week

## DO YOU KNOW

On average, households in this block consume **385.5 kWh** of electricity a month. What about you?

Check SP Utilities App to find out.

## GREENUP QUIZ

Which supermarket bag is more eco-friendly?



Scan QR code, tell us the right answer and earn rewards.

## VISION TO REALITY



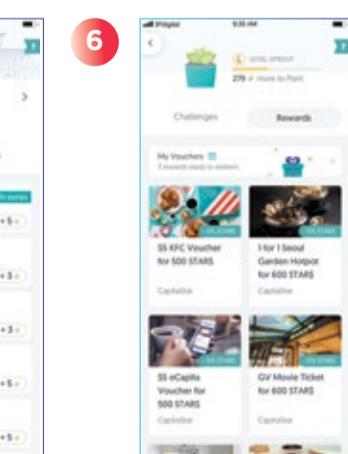
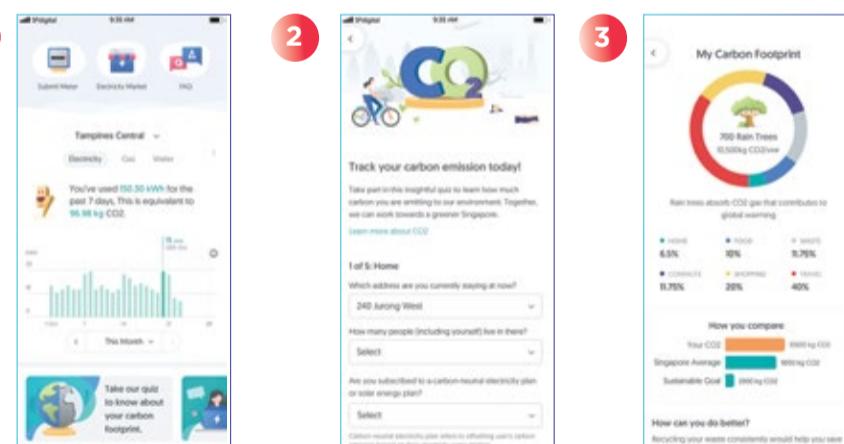
2020 - 2024

## TRANSFORMING TAMPINES INTO AN ECO TOWN AI-ENABLED, ECO-FRIENDLY SMART ENERGY SYSTEM

As part of our efforts to transform Tampines into an Eco Town, the Ministry of the Environment and Water Resources (MEWR), Temasek and SP Group are collaborating to install Eco Boards across several HDB blocks. The Eco Boards are low-energy digital displays which enable residents to be more aware of their impact on the environment.

Installed at lift lobbies, residents will get updates of their water and electricity consumption, and the amount of carbon emissions at each block. The boards will also provide residents with green tips on how to lower their electricity and water consumption. Block-level challenges will also be introduced through the boards to spur residents' adoption of a more sustainable lifestyle.

The Eco Boards will also help the Town Council to be more resource-efficient through greater awareness of the estate's utilities consumption, and to reduce wastage.



4, 5 and 6: Residents can also learn how to reduce their carbon emissions, and be rewarded for their green actions in the GreenUp programme.

## SP Utilities Mobile App

Residents keen on tracking their household's utilities consumption can do so with the SP Utilities mobile app. The app will empower residents to make household decisions to enable an eco-friendly and hassle-free lifestyle.

The SP Utilities mobile app can be downloaded free here:



# BEATING COVID-19 WITH CARE AND CLEANLINESS



Tampines Town Council responded quickly to the outbreak of COVID-19 and protocols were put in place to keep our shared spaces clean and safe for all residents. Frequently touched areas such as lift buttons, handrails, and letter boxes are cleaned and sanitised twice daily while playgrounds and fitness corners are cleaned and sanitised once a day.

The Town Council Office also stepped up on precautionary measures to protect its staff and residents. A counter has been set up for all visitors to take their body temperature and sanitise their hands. Those who are unwell are advised to visit a doctor immediately. Daily body temperature screening has been implemented among all staff too.

When there were reports of COVID-19 cases, our Chairman Ms Cheng Li Hui oversaw the swift sanitisation of affected areas by the Town Council and the National Environment Agency (NEA). Ms Cheng also visited the affected families and provided them with the CC's contact details in case they needed assistance. To lighten their spirits, she left some food and necessities at the door for them.

Our MPs have been working on the ground to reassure affected residents that the situation is under control. However, residents should not let their guard down and continue to maintain good personal hygiene.

## A Big THANK YOU to Our Heroes!

**Tampines showed appreciation to our cleaners who have worked tirelessly to keep our public places clean and safe for everyone.**



Deputy Prime Minister and Minister for Finance, Mr Heng Swee Keat and our Chairman, Ms Cheng Li Hui presented our cleaners with care packs and thank you cards from our residents.



**Care packs\* given to our cleaners for their contributions**

\*sponsored by Masjid Darul Ghufran, Tampines Chinese Temple and Heart of God Church



**Cleaners' Appreciation Lunch with Senior Parliamentary Secretary for Culture, Community & Youth and Transport, Mr Baey Yam Keng**

# Sew Love SG

Our Chairman Ms Cheng Li Hui started the support group Sew Love SG to gather volunteers to help produce masks for our children and migrant workers. Despite the challenging times, it was heartening to see the outpour of support. Many came forward to help sew masks, while others contributed by packing, washing and making deliveries.

With everyone's united effort, we have produced more than 30,000 masks for schools, hospitals, dormitories and shelters. In our battle against COVID-19, we have witnessed compassion and solidarity. The spirit of SG United is stronger than ever!



## TAMPINES SUPPORTS SG CLEAN

The SG Clean campaign was launched nationwide in February 2020. The movement calls on the public and food stall operators to maintain cleanliness at public spaces. Tampines Town Council supported the campaign by sharing its vision with operators to have all coffeeshops and eating places in Tampines to be certified "SG Clean". In addition to adhering to sanitation and hygiene checklists, the Town Council produced a series of print, video and social media campaigns to create greater awareness of good personal hygiene practices, and instil a more collaborative approach in keeping our shared spaces clean beyond the current outbreak of COVID-19.

**Our Chairman Ms Cheng Li Hui oversees the cleaning and sanitisation of our tables and chairs in food centres and coffee shops.**



**Ms Cheng awards SG Clean quality mark to coffeeshop stallholders.**



**Washing our market and food centre thoroughly every night.**



## Singapore Budget 2020: S&CC Rebate from the Care & Support Package

The Care and Support Package announced by Deputy Prime Minister and Minister for Finance, Mr Heng Swee Keat, during Budget 2020 will help Singaporean households with their living expenses. Under this package, eligible Singaporean households living in HDB flats receive rebates amounting to 1.5 to 3.5 months of Service and Conservancy Charges (S&CC).

For households who pay their S&CC through GIRO, the Town Council will make the necessary arrangement with their banks. Residents with enquiries on their S&CC payment or account status can contact Tampines Town Council at 6781 2222 or email [feedback@ttc.org.sg](mailto:feedback@ttc.org.sg).



### S&CC Rebate

HDB Flat Type	April 2020	July 2020	October 2020	January 2021
1- and 2-room	1 month	1 month	1 month	0.5 month
3- and 4-room	1 month	0.5 month	0.5 month	0.5 month
5-room	0.5 month	0.5 month	0.5 month	0.5 month
Executive/ Multi-Generation	0.5 month	0.5 month	0.5 month	—

# ELECTRONIC MEET-THE-PEOPLE SESSION (E-MPS)

In view of the evolving COVID-19 situation, please refer to our Facebook for the latest updates regarding arrangements for MPS.

Because of COVID-19, MPs for Tampines GRC will be conducting their Meet-the-People sessions online. The contact details of the various sessions are attached below.

Please provide your full name, contact number, NRIC number, details of your appeal together with any supporting documents when emailing for assistance.

Volunteers will then reach out to you to understand more about your appeal.

We wish you the best of health. Together, we will win this battle against COVID-19.



**MR HENG SWEE KEAT**

Deputy Prime Minister and Minister for Finance  
Elected Member of Tampines Town Council  
Member of Parliament for Tampines GRC



**MR MASAGOS ZULKIFLI**

Minister for the Environment and Water Resources and Minister-in-Charge of Muslim Affairs  
Elected Member of Tampines Town Council  
Member of Parliament for Tampines GRC



**MS CHENG LI HUI**

Chairman of Tampines Town Council  
Member of Parliament for Tampines GRC



**MR DESMOND CHOO**

Vice-Chairman of Tampines Town Council  
Member of Parliament for Tampines GRC



**MR BAEY YAM KENG**

Senior Parliamentary Secretary, Ministry of Transport and Ministry of Culture, Community and Youth  
Vice-Chairman of Tampines Town Council  
Member of Parliament for Tampines GRC

## TAMPINES CENTRAL

Mondays, 6pm – 9pm  
e-MPS line: 9359 8973  
Email: pap@tampinescentral.net



## TAMPINES WEST

Mondays, 2pm – 5pm  
e-MPS line: 8612 6071  
Email: masagos.zulkifli@pap.org.sg



## TAMPINES EAST

Mondays, 2pm – 5pm  
e-MPS line: 6783 5577  
Email: pap261@singnet.com.sg



## TAMPINES CHANGKAT

Mondays, 7.30pm – 10pm  
e-MPS line: 8831 2368  
Email: desmondchoopc@gmail.com



## TAMPINES NORTH

Mondays, 7.30pm – 10pm  
e-MPS line: 8654 4951  
Email: ykbaey@gmail.com



Car Drop-off Porches

**31**



**32**  
Playgrounds

**1,607**  
Digital Display Panels



### HIGHLIGHTS OF COMPLETED PROJECTS IN NUMBERS

2014 - 2019

Counting the ways our residents have enjoyed better amenities as a result of projects completed by the Town Council and its partners in the past 5 years ...

Market Upgraded

**1**

**159**  
Blocks with Solar Panels



Senior Citizen Corner  
**10**  
Resident's and Senior Citizen's Lounges

**53**  
Covered Linkways



**81**  
Number of Lifts Replaced



**376**  
Blocks Painted

### A New & Exciting Project!

Estimated date of completion  
2nd Quarter 2021.



New Basketball Court with Community Garden and Playground Near Blk 201B

Supported by Community Improvement Projects Committee.