19c Database Installation fails with :"Error in invoking target 'libasmcIntsh19.ohso libasmperl19.ohso client_sharedlib' of makefile ins_rdbms.mk " (Doc ID 2760289.1)

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APPLIES TO:

Oracle Database - Enterprise Edition - Version 19.3.0.0.0 and later Generic Linux IBM AIX on POWER Systems (64-bit)

SYMPTOMS

Oracle 19c installation or cloning fails with below errors:

1) On Linux:

```
INFO:
/usr/bin/ld: cannot find /usr/lib64/crti.o:
INFO:
No such file or directory
INFO:
/usr/bin/ld: cannot find /usr/lib64/libpthread_nonshared.a
INFO:
make[2]: *** [ld_shlib] Error 1
INFO:
make[2]: Leaving directory '/u01/app/oracle/product/19.3.0/rdbms/lib'
make[1]: *** [/u01/app/oracle/product/19.3.0/lib/libasmcIntsh19.so] Error 2
INFO:
make[1]: Leaving directory '/u01/app/oracle/product/19.3.0/rdbms/lib'
INFO:
make: *** [libasmcIntsh19.ohso] Error 2
INFO: End output from spawned process.
INFO: -----
INFO: Exception thrown from action: make
```

Exception Name: MakefileException

Exception String: Error in invoking target 'libasmcIntsh19.ohso libasmperl19.ohso client_sharedlib' of

makefile '/u01/app/oracle/product/19.3.0/rdbms/lib/ins rdbms.mk'.

Exception Severity: 1

INFO: [Mar 5, 2021 1:08:29 PM] Adding ExitStatus STOP INSTALL to the exit status set

INFO: [Mar 5, 2021 1:08:29 PM] Finding the most appropriate exit status for the current application

INFO: [Mar 5, 2021 1:08:29 PM] Exit Status is -4 INFO: [Mar 5, 2021 1:08:29 PM] Shutdown Application

2) On AIX:

INFO:

ld: 0706-006 Cannot find or open library file: -I m

INFO:

ld:open(): A file or directory in the path name does not exist.

INFO:

make: 1254-004 The error code from the last command is 255.

Stop.

INFO:

make: 1254-004 The error code from the last command is 2.

Stop.

INFO:

make: 1254-004 The error code from the last command is 2.

INFO:

Stop.

INFO: End output from spawned process.

INFO: -----

INFO: Exception thrown from action: make

Exception Name: MakefileException

Exception String: Error in invoking target 'libasmcIntsh19.ohso libasmperl19.ohso client_sharedlib' of

makefile '/u01/app/oracle/product/19.3.0/rdbms/lib/ins_rdbms.mk'.

Exception Severity: 1

INFO: [Jul 26, 2021 9:55:16 PM] Adding ExitStatus STOP_INSTALL to the exit status set

INFO: [Jul 26, 2021 9:55:16 PM] Finding the most appropriate exit status for the current application

INFO: [Jul 26, 2021 9:55:16 PM] Exit Status is -4

INFO: [Jul 26, 2021 9:55:16 PM] Shutdown Application

Additionally on AIX, we may observer below errors:

ld: 0711-593 SEVERE ERROR: Symbol C_BSTAT (entry 300)

INFO: in object \$ORACLE_HOME//lib/libasmcIntsh19.a[kgfo.o]:

The symbol refers to a csect with symbol number 0, which was not

found. The new symbol cannot be associated with a csect and

is being ignored.

INFO:

/usr/bin/ld: cannot find -lcIntshcore

INFO:

make[2]: *** ['/u01/app/oracle/product/19.3.0/rdbms/lib/env_rdbms.mk:5064: dlopenlib] Error 1

INFO:

make[2]: Leaving directory "/u01/app/oracle/product/19.3.0/rdbms/lib'

INFO:

make[1]: *** ['/u01/app/oracle/product/19.3.0/rdbms/lib/env_rdbms.mk:5042:

'/u01/app/oracle/product/19.3.0/lib/libasmperl19.so] Error 2

INFO:

make[1]: Leaving directory "/u01/app/oracle/product/19.3.0/rdbms/lib'

INFO:

make: *** ['/u01/app/oracle/product/19.3.0/rdbms/lib/env_rdbms.mk:5079: libasmperl19.ohso] Error 2

INFO: End output from spawned process.

INFO: -----

INFO: Exception thrown from action: make

Exception Name: MakefileException

Exception String: Error in invoking target 'libasmcIntsh19.ohso libasmperl19.ohso client_sharedlib' of makefile ''/u01/app/oracle/product/19.3.0/rdbms/lib/ins rdbms.mk'. See '/tmp/InstallActions2022-02-16 11-20-

21AM/installActions2022-02-16_11-20-21AM.log' for details.

Exception Severity: 1

INFO: Error in invoking target 'libasmcIntsh19.ohso libasmperl19.ohso client_sharedlib' of makefile "/u01/app/oracle/product/19.3.0/rdbms/lib/ins_rdbms.mk'. See '/tmp/InstallActions2022-02-16_11-20-21AM/installActions2022-02-16_11-20-21AM.log' for details.

CAUSE

Due to missing OS packages pre-requisites.

SOLUTION

1) On Linux:

The files crti.o and libpthread_nonshared.a missing and it is due to glibc-devel rpm.

```
$ rpm -q --whatprovides /usr/lib64/crti.o
glibc-devel-2.17-157.el7.x86_64
$ rpm -q --whatprovides /usr/lib64/libpthread_nonshared.a
glibc-devel-2.17-157.el7.x86_64
```

Install glibc-devel rpm and then re-try the 19c installation.

This rpm is the pre-required rpm for 19c Installation on Linux.

Refer the 19c Installation guide on Linux.

The file /usr/lib/libm.a missing and it is due to bos.adt.libm fileset.

lslpp -w /usr/lib/libm.a
File Fileset Type
-----/usr/lib/libm.a bos.adt.libm Symlink

Install bos.adt.libm AIX fileset and then re-try the 19c installation.

This fileset is the pre-required fileset for 19c Installation on AIX.

Refer the 19c Installation guide on AIX.

Oracle directory mount options are mounted with CIO option:

/dev/lv_oracle /oracle jfs2 Apr 01 19:42 rw,cio,log=INLINE /dev/lv_flash /oracle/flashback jfs2 Apr 01 19:42 rw,cio,log=INLINE

- 1. Remount the mount points used for the ORACLE_HOME, staging area, and tmp without the CIO option. Or use a device that is not mounted with CIO option.
- 2. Invoke the installer.

./runInstaller

3) On SLES 15:

A glibc package update in SLES 15 SP3 caused some enterprise software to fail due to the missing libpthread_nonshared.a file

Install compat-libpthread-nonshared package and re-try the Oracle 19c installation

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