Oracle 19c Deinstall Utility on OL/RHEL 8 fails with "ERROR:null" (Doc ID 2738856.1)

In this Document

APPLIES TO:

Oracle Database - Standard Edition - Version 19.3.0.0.0 and later
Information in this document applies to any platform.

SYMPTOMS

Oracle 19c Deinstall Utility on OL/RHEL 8 fails with below error-

```
$ ./deinstall
Checking for required files and bootstrapping ...
Please wait ...
Location of logs <Central Inventory>/logs/

############ ORACLE DECONFIG TOOL START ############

####################### DECONFIG CHECK OPERATION START
#######################
## [START] Install check configuration ##

Checking for existence of the Oracle home location <ORACLE_HOME Path>
Oracle Home type selected for deinstall is: Oracle Single Instance Database
Oracle Base selected for deinstall is: <ORACLE_BASE Path>
Checking for existence of central inventory location <Central Inventory>
ERROR: null
```

deinstall log would show below error stack-

```
java.lang.reflect.InvocationTargetException
at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)
at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:62)
at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:43)
at java.lang.reflect.Method.invoke(Method.java:498)
at oracle.install.db.deinstall.wrapper.Deinstall.callCheckImpl(Deinstall.java:1449)
at oracle.install.db.deinstall.wrapper.Deinstall.main(Deinstall.java:732)
Caused by: java.lang.ExceptionInInitializerError
at oracle.ops.verification.framework.util.Assert.assertPath(Assert.java:601)
at oracle.cluster.verification.ClusterVerification.setPreReqXmlFile(ClusterVerification.java:9059)
at oracle.install.db.deinstall.core.CheckInstall.checkConfig(CheckInstall.java:1083)
... 6 more
Caused by: java.lang.NullPointerException
at oracle.ops.verification.framework.storage.StorageUtil.<clinit>(StorageUtil.java:194)
... 9 more
```

CAUSE

Known issue with OS Check performed by CVU on OL/RHEL 8

SOLUTION

Install 19.7 OCW RU Patch & then try the deinstall.

OR

Set the below environment variable for the Oracle Software User ID & retry the deinstall-

```
$ export CV_ASSUME_DISTID=OL7
$ ./deinstall
```

REFERENCES

NOTE:2668780.1 - Requirements for Installing Oracle Database/Client 19c on OL8 or RHEL8 64-bit (x86-64)

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