



Salatso Mdeni &lt;salatso.mdeni@gmail.com&gt;

**Re: Momentum Health enquiry: SL Mdeni 912354618**

6 messages

**Mpho Mkosana** <mphosuperstar@gmail.com>  
To: Salatso Mdeni <salatso.mdeni@gmail.com>

Thu, Jul 19, 2018 at 2:47 PM

Hi

I'm not sure which error you are referring to and what bill I should send.

Mpho

On Thu, 19 Jul 2018, 11:10 [salatso@salatso.com](mailto:salatso@salatso.com) [salatso@salatso.com](mailto:salatso@salatso.com), <[salatso@salatso.com](mailto:salatso@salatso.com)> wrote:

FYI

The error should be remedied before commencement but if it isn't I'll deal with Momentum, yours is to just send me the bill. Note as well this membership will only be valid for a month, from September I will supply you with a new card that's better and non network.

Whenever Buggs is close to outgrowing his clothes notify me and if there's specific garment types he needs you must specify, while I do expect my mother to assess this need I am also aware that 1 day in a week is not enough to draw a conclusion.

Regards,

Salatso

----- Original Message -----

From: Salatso <[salatso@salatso.com](mailto:salatso@salatso.com)>To: [noreply+335009228.0.0@momentumhealth.co.za](mailto:noreply+335009228.0.0@momentumhealth.co.za)

Date: July 13, 2018 at 9:16 AM

Subject: Re: Momentum Health enquiry: SL Mdeni 912354618

Good Day

Please note surname is wrong, details must be consistent with the birth certificate.

Please fix this and send me a revised confirmation.

Sent from [BlueMail](#)On 12 Jul 2018, at 17:05, [noreply+335009228.0.0@momentumhealth.co.za](mailto:noreply+335009228.0.0@momentumhealth.co.za) wrote:

Dear Salatso

## Membership enquiry

Lukhanyo S Mdeni has been loaded onto the membership with effect from 01/08/2018.

Attached hereto is a certificate of membership as confirmation and note that new cards have been posted.

The reference number for your enquiry is 334868366.

Should you have any further enquiries, please do not hesitate to contact us at [member@momentumhealth.co.za](mailto:member@momentumhealth.co.za) or call us on 0860 11 78 59.

We look forward to being of further service to you.

Kind Regards

**Purity Mthembu**

Service Consultant

Momentum Health Correspondence

201 uMhlanga Ridge Boulevard Cornubia 4339  
[www.momentumhealth.co.za](http://www.momentumhealth.co.za)

 Description: Description: Description: Description: Description:  
cid:3427870617\_324947

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**From:** [salatiso@salatiso.com](mailto:salatiso@salatiso.com) [salatiso@salatiso.com](mailto:salatiso@salatiso.com) [mailto:[salatiso@salatiso.com](mailto:salatiso@salatiso.com)]  
**Sent:** Wednesday, July 11, 2018 01:29 PM  
**Subject:** Momentum Health enquiry: SL Mdeni 912354618

Good Day

Can I please have an update on this application? Ref 333880665

Regards

On July 4, 2018 at 2:13 PM [noreply+334196993.0.0@momentumhealth.co.za](mailto:noreply+334196993.0.0@momentumhealth.co.za) wrote:

Dear Salatiso

**Membership enquiry**

We hereby confirm that your request was forwarded to the relevant department.

Further feedback will be provided shortly by our new business team.

The reference number for your enquiry is 334065308.

Should you have any further enquiries, please do not hesitate to contact us at [member@momentumhealth.co.za](mailto:member@momentumhealth.co.za) or call us on 0860 11 78 59.

We look forward to being of further service to you.

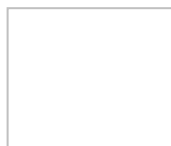
Kind regards

**Jerusha Pillai**  
Service Consultant  
Momentum Health Correspondence

201 uMhlanga Ridge Boulevard Cornubia 4339  
[www.momentumhealth.co.za](http://www.momentumhealth.co.za)

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**MOMENTUM HEALTH** AWARDED THE  
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HEALTH

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**From:** Salatiso [mailto:[salatiso@salatiso.com](mailto:salatiso@salatiso.com)]  
**Sent:** Tuesday, July 03, 2018 1:41 PM  
**Subject:** Enquiry: Ref 333880665, Member SL Mdeni 912354618

Good Day

Please find attached.

Once finalised please confirm,

Regards

Salatiso

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**From:** [noreply+334050458.0.0@momentumhealth.co.za](mailto:noreply+334050458.0.0@momentumhealth.co.za)  
<[noreply+334050458.0.0@momentumhealth.co.za](mailto:noreply+334050458.0.0@momentumhealth.co.za)>  
**Sent:** Tuesday, 03 July 2018 12:17 PM  
**To:** [salatiso@salatiso.com](mailto:salatiso@salatiso.com)  
**Subject:** Momentum Health enquiry : SL Mdeni 912354618

Dear Mr Mdeni

### **Membership**

Please find attached the updated outstanding requirements letter for your perusal, as requested.

The reference number for your enquiry is 333880665.

Should you have any further enquiries, please do not hesitate to contact us at [member@momentumhealth.co.za](mailto:member@momentumhealth.co.za) or call us on 0860 11 78 59.

We look forward to being of further service to you.

Kind regards


**Yogan Irusan**

Service Consultant

Momentum Health Correspondence

201 uMhlanga Ridge Boulevard Cornubia 4339

[www.momentumhealth.co.za](http://www.momentumhealth.co.za)

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 Description: cid:image001.png@01D312AF.AC8D3B30

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**From:** Salatiso [<mailto:salatiso@salatiso.com>]  
**Sent:** Monday, July 02, 2018 10:32 AM  
**Subject:** Follow up: Reference Number 333267241

Good day

Can I please have an update on this?

Sent from [BlueMail](#)

On Jun 26, 2018, at 1:05 PM, [noreply+333268674.0.0@momentumhealth.co.za](mailto:noreply+333268674.0.0@momentumhealth.co.za) wrote:

Dear Mr Mdeni

### **Membership enquiry**

The application form and birth certificate have been forwarded to the relevant department for processing.

The reference number for your enquiry is 333267241.



Should you have any further enquiries, please do not hesitate to contact us at [member@momentumhealth.co.za](mailto:member@momentumhealth.co.za) or call us on 0860 11 78 59.

We look forward to being of further service to you.

Kind regards

**Larise Stuart**  
Service Consultant  
Momentum Health Correspondence

201 uMhlanga Ridge Boulevard Cornubia 4339

[www.momentum.co.za](http://www.momentum.co.za)

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**From:** Salatiso [<mailto:salatiso@salatiso.com>]  
**Sent:** Monday, June 25, 2018 3:28 PM  
**Subject:** RE: Momentum Health enquiry: SL Mdeni 912354618

Good Day

Please find attached for the addition of a dependant, I've omitted any information relating to my other dependants because this has been previously supplied.

Regards

Salatiso

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**From:** Purity Mthembu <[Purity.Mthembu@momentum.co.za](mailto:Purity.Mthembu@momentum.co.za)>  
**Sent:** Tuesday, 19 June 2018 11:24 AM  
**To:** [salatiso@salatiso.com](mailto:salatiso@salatiso.com)  
**Subject:** Momentum Health enquiry: SL Mdeni 912354618

Dear Mr Mdeni

### **Membership enquiry**

Please refer to the attached brochure detailing the 2018 benefits and rates for your perusal.

The attached application for addition of dependants must be completed and returned with a copy of your dependant's ID/birth certificate, in order to add your **son** onto your membership.

The reference number for your enquiry is 332165815.

Should you have any further enquiries, please do not hesitate to contact us at [member@momentumhealth.co.za](mailto:member@momentumhealth.co.za) or call us on 0860 11 78 59.

We look forward to being of further service to you.

Kind Regards

**Purity Mthembu**

Service Consultant

Momentum Health Correspondence

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**Salatiso Mdeni** <salatiso.mdeni@gmail.com>  
To: Mpho Mkosana <mphosuperstar@gmail.com>

Thu, Jul 19, 2018 at 3:19 PM

My obligation goes as far as disclosing information pertinent to your son, whether your choose to read and understand it or not falls beyond that obligation.

[Quoted text hidden]

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**Mpho Mkosana** <mphosuperstar@gmail.com>  
To: Salatiso Mdeni <salatiso.mdeni@gmail.com>

Thu, Jul 19, 2018 at 3:29 PM

They said he's covered from 1st - Where's error?

[Quoted text hidden]

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**Mpho Mkosana** <mphosuperstar@gmail.com>  
To: Salatiso Mdeni <salatiso.mdeni@gmail.com>

Thu, Jul 19, 2018 at 3:31 PM

Surname - so does this mean I need to cover him for another month?

[Quoted text hidden]

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**Salatiso Mdeni** <salatiso.mdeni@gmail.com>  
To: Mpho Mkosana <mphosuperstar@gmail.com>

Fri, Jul 20, 2018 at 9:19 AM

The issue is the surname but it's their mess up because I sent the the birth certificate, that's why I said if you have any issues wena send me the bill I'll reimburse you and recover my costs from them.

But from the first of next month he's on my medical aid.

[Quoted text hidden]

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**Salatiso Mdeni** <salatiso.mdeni@gmail.com>  
To: Mpho Mkosana <mphosuperstar@gmail.com>

Tue, Jul 24, 2018 at 10:13 AM

Good Day

Effective from 01.09.18 Medihelp will be the new medical scheme as Momentum will terminate 31.08.18, proof to that effect is attached with 19820916 as the password.

Regards,  
Salatiso

[Quoted text hidden]



**CERTIFICATE.pdf**

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