

SALEEM KASSAB

Software Developer

Damascus, Syria

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[LinkedIn](#) [Portfolio](#)



SUMMARY

Diligent software developer working on a variety of implementation projects from start to finish in a top telecommunication firm. Very detail-oriented in problem-solving using business and technical approaches. Committed to improving business productivity and efficiency. Specialized in applying technical expertise to develop insightful solutions applicable to current business practices.

SKILLS

- ASP.NET
- Oracle SQL/PLSQL
- Data Engineering

EXPERIENCE

Software Developer

Syriatel Mobile Telecom, Syria | Apr 2022 – Present

Syriatel has been leading the Syrian mobile telecommunication market since 2000 with 4926+ telecom locations, including 3G and LTE technology, 20+ million customers, and 5000+ employees. [Visit website](#)

- Providing the executive board with the needed daily studies (daily revenue, Power solutions...) to support their decisions in improving the network performance by 100%.
- Coaching and motivating the team members to reach optimum performance and successfully contribute to achieving Corporate, Department, and Unit Objectives.
- Developing and maintaining of 4+ Technical Performance Decision Support Systems, in addition to supervising the process of data modeling in order to create a suitable pool of OLAP systems.
- Designing Source to destination Mapping and developing suitable automated ETL (Extract-Transform-Load) Processes.
- Encapsulating data into web services in order to feed third-party applications, and implement efficient code.

Applications Management Specialist

Syriatel Mobile Telecom, Syria | Sept 2017 – Mar 2022

- Manage the production environment, and implement the needed configurations for 10+ systems related to Marketing, Corporate VIP, and Customer Services departments.
- Handle technical issues and prepare maintenance plans.
- Monitor systems performance using professional technologies.

Call Center Representative

Syriatel Mobile Telecom, Syria | Aug 2016 – Aug 2017

- Help 100+ customers daily by responding to inquiries, demonstrating and explaining products, services, and offers in order to persuade customers to purchase products or utilize services.

EDUCATION

Master's Degree, Web Technologies

Syrian Virtual University, Syria | 2021 – Present

Bachelor's Degree, Information Systems and Data Networks

Syrian Virtual University, Syria | 2016 – 2020

Diploma of Education, Network Engineering

Damascus University, Syria | 2012 – 2016

PROJECTS

Radio Performance Platform

Syriatel Mobile Telecom

Back-end Developer

Business intelligence platform that integrates with Huawei MAE system for technical performance measurements with Datawarehouse. Multi-tenancy system which supports multiple stakeholders and subjects for Radio, Transmission, and Core decision-makers to build their daily studies and share them with the executive board.

Integrated Bulk Messaging System

Syriatel Mobile Telecom

Back-end Developer

Platform to send a bulk message for a segment of mobile numbers for Syriatel Customers.

Revenue Sharing System

Syriatel Mobile Telecom

Back-end Developer

Helps Marketing and Sales team to follow up revenue which is coming when companies use Syriatel Services

HONORS & AWARDS

Great Job Card, Syriatel Mobile Telecom | Mar 2023

- Awarded due to speeding up the warehouse report's generation methods +100 times

Great Job Card, Syriatel Mobile Telecom | Nov 2022

- Awarded due to the first voluntary task I did to speed up the work in general by 60% where I completely rebuilt the used ETL mechanism professionally. In addition to build a new (logging, SMS alarming, and daily reporting) tools to track and provide the management and team with the ETL process' daily status.

Employee of the Month, Syriatel Mobile Telecom | May 2017

- Achieving the highest rate of selling services among team members in the shortest time.

LANGUAGES

- Arabic: mother tongue
- English: professional working proficiency