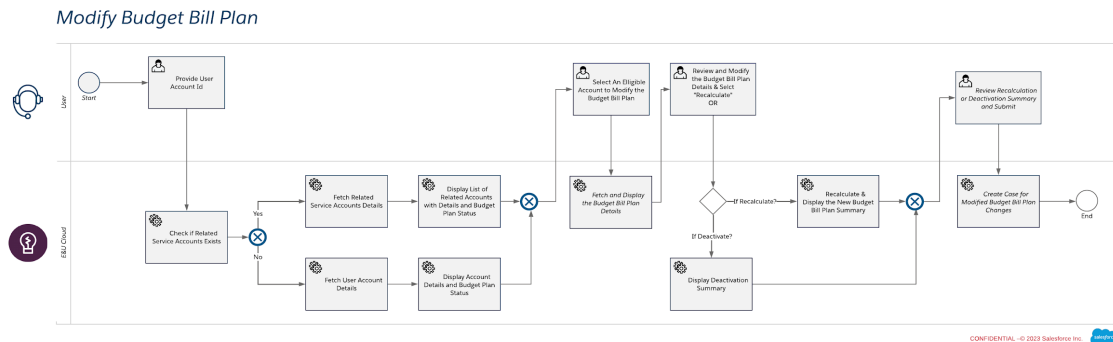


Modify Budget Bill Plan

The 'Modify Budget Bill Plan' process allows the Users or Customers to Manage(Modify or Cancel) Budget Bill Plan Enrollment.



Overview

The Modify Budget Bill Plan process guides a front office user through the steps to change or cancel a Budget Bill Plan. The modification of Budget Bill Plan will result in recalculation of new Budget Bill Plan.

Use Case Scenario

A customer requests a change to an active budget bill plan.

The front office user is guided through the budget bill plan modification process. The front office user selects the service account and chooses to deactivate or recalculate the budget bill plan. The budget bill plan changes are saved.

Assumptions

1. The budget bill plan details will be updated on the Service Account when the Budget Bill Plan is saved.
2. Integration to a back-end system to calculate the budget bill amount and process the budget bill plan when it is saved can be added to the process by clients.
3. The option to create a budget bill plan is configurable based on Clients' business rules

User Story

The Modify Budget Bill Plan process allows the User or Customer to view the existing Budget Bill Plan and change as per requirement. The changed Budget Bill Plan will be recalculated and the user will be displayed with a confirmation of the changed plan. The User or Customer can also cancel an active Budget Bill Plan and accordingly a cancellation confirmation is also displayed to the user. Based on the modification, a case will be created to capture these changes.