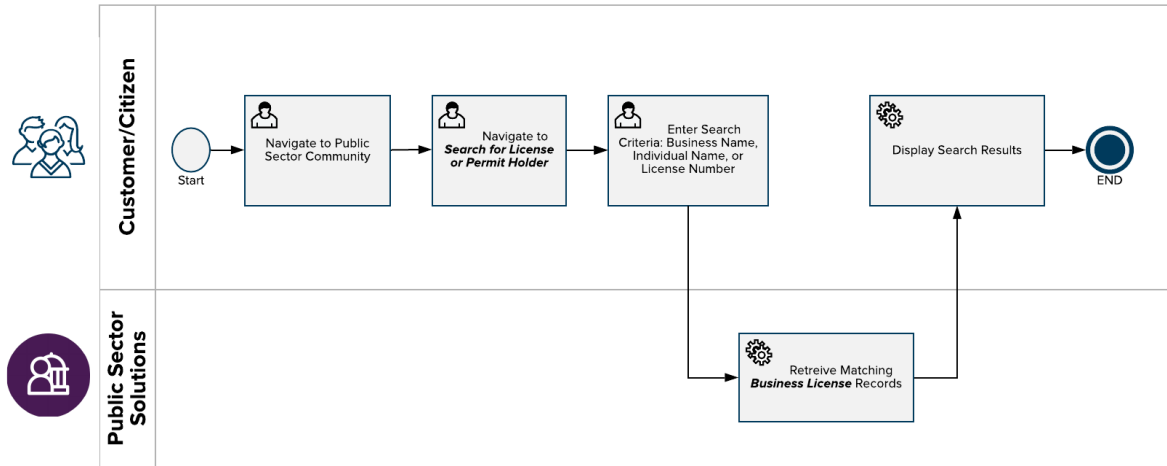


# Search for License or Permit Holder

*This process allows constituent to search for license / permit details for a business or individual*

## Search for License or Permit Holder



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## Overview

Authorizations such as licenses and permit are implemented to protect public and community safety. Constituents should be able to access public license and permit information to verify safety and/or qualifications of a business or and individual.

## Use Case Scenario

A person searches for a business or individual (e.g. a specific hospital or doctor) to verify their licenses and permits are current and valid.

## Assumptions

- The details are exposed to unauthenticated and authenticated users via Salesforce Communities
- Integration with Public Sector License and Permit Management solution for search result details

## User Story

- A person goes to the agency's portal (Community)

- They search for the business or individual who holds the license or permit
- They click into the details to see the current license/permit status and details

## Business Objective

Allow citizens to search for license and permit details.

## Business Value and Benefits

- Easy-to-use UI
- Process can be integrated with other business processes
- Mobile and iPad ready

## Process Package Includes

Zip file includes the following:

### **Omniscript (1)**

1. LicenseSearch

### **Integration Procedure (1)**

1. IPLicenseSearch

### **Data Raptors (3)**

1. DRGetBusinessAccounts
2. DRGetIndividualAccounts
3. DRGetLicenseByNo

### **LWC Folder (3 files)**

1. lwcLicenseList.html
2. lwcLicenseList.js
3. lwcLicenseList.js-meta.xml

## Configuration Requirements

- Admin can configure search list table columns in Omniscript, under SetColumns element.

For ex: Default columns are set to display:

```
"columns": {
```

```
"AccountName": "Account Name",
```

```
"BusinessTypeName": "Business Type",
```

```
"Address": "Address",
```

```
"BusinessOperatingName": "Business Operating Name"
```

```
}
```

- When adding or removing the columns, make sure to update DR to fetch the required column data.