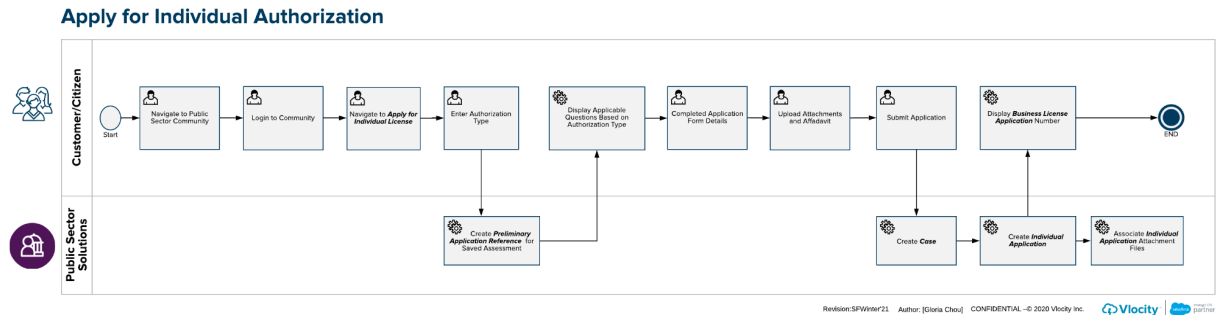


Apply for Individual Authorization

This process allows an individual to apply online for applicable authorization



Overview

Individual authorizations, including registrations, certifications, licenses, and permits are issued at all levels of government, from National to Local as well as by corporations and non-profit associations. An individual must submit an application to get the appropriate authorizations required to be employed in certain occupations (e.g. physicians, dentists, architects), perform certain activities (e.g. drive, get married, carry a gun, remove a tree), etc. Obtaining these authorizations helps to ensure the qualification(s) of an individuals thereby keeping the public and their communities safe.

Use Case Scenario

A person who is interested being a physician in a jurisdiction applies online for an occupational license. The application must be submitted, reviewed, and approved, and the authorization issued before the individual can legally practice medicine in the jurisdiction. This process covers the initial submission of the application.

Assumptions

- The application form is exposed to logged in users only via Community site
- Submitted applications will be integrated with Public Sector License and Permit Management solution and thus every application will have:
- Application record that holds the application id, authorization type and other related details
- Case record used for processing and tracking the application
- LWC Omniscripts feature is not enabled in orgs that require PDF generation

User Story

- A person goes to the agency's portal (Community) to find the appropriate authorizations
- They click on "Apply" link which launches this process
- Once the form is submitted, an individual Application is created in the Public Sector License and Permit Management solution

Business Objective

Allow constituents to apply online for individual authorizations

Business Value and Benefits

- Easy-to-use UI
- Easy to apply via the agency's website
- Process can be integrated with other business processes
- Mobile and iPad ready
- Registered users can view existing application(s), edit returned application(s), resume application(s) saved as drafts at any point of time

Process Package Includes

Zip file includes the following:

Omniscript (1)

1. MEDICINE AND OSTEOPATHY (MD/DO) NEW LICENSE APPLICATION

IntegrationProcedure (1)

1. IndividualApplicationInit

Data Raptors (13)

1. DRGetBusinessActivityAuthorizationTypeId
2. DRCreatePesonEductation
3. DRGetIAApplicationName
4. DRGetPersonAccountByAcctName
5. DRCreatePar
6. DRGetContactForUser
7. DRUpdateIA
8. DRGetPersonAccountForContact

9. DRCreateTrainingCourseParticipantV2
10. DRGetIAWasReturnedFlag
11. DRCreateIA

Configuration Requirements

1. ContextId/userId is required for users to execute this process.
2. Captures and add following information into respective sObjects
 - Person Account, Application Category, Business Type, License Type, Application Type etc will be stored in Individual Application sObject for this process.
 - Person Education record with Degree, Graduation Date, Completion Date details.
 - Training Course Participant record with Contact, Course Name, Start and End date of course details.