

# Steven H. Gaston

## Salesforce Administrator

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### CAREER HIGHLIGHTS

Goal-oriented and motivated Salesforce Admin with hands-on experience managing and configuring Salesforce instances for a nonprofit organization. Skilled in Salesforce administration, development, and integration, with a focus on Lightning Web Components and Visualforce. 19+ years Healthcare experience with strong analytical skills, with a passion for continuous learning and professional development.

### CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Certified Business Analyst
- 17 Superbadges
- Salesforce Admin Superset
- Security Specialist Superbadge
- Lightning Implementation Specialist

### EXPERIENCE

#### Salesforce Certified Administrator

*Talent Stacker Salesforce Career Development Program*

Jul 2022-Present

- Collaborated with clients to identify and prioritize business requirements, translating them into actionable user stories and solution documentation.
- Configure data integration and automations, including alerts and flows, to provide efficient business solutions.
- End user training documentation to ensure understanding and user adoption of customizations.
- Configured and implemented data integrations, email templates, alerts, and flows to automate processes and optimize business operations.
- Managed Salesforce Security, maintaining roles/profiles/permission sets/sharing settings to safeguard data integrity and privacy.
- Created custom page layouts and lightning layouts to enhance the user interface and improve user management.
- Facilitated weekly sprint review meetings to review enhancements and prioritize sprint backlog.

#### Vascular Interventional Technologist

*Sentara Virginia Beach General Hospital | Virginia Beach, VA*

2014 -Present

- Experience with EHR's including EPIC and PACS.
- Developed and delivered training material for staff's on-going education needs
- Consulted with patients to explain procedures and address any concerns
- Prepared technical documentation and reports to communicate results to medical team
- Created and delivered monthly safety data reports for management review
- Employed change management techniques to adapt to new technologies and protocols

### PROJECTS

**Portfolio Site:** Independently designed and developed a personal website using Lightning Web Components. Built the site from scratch, utilizing HTML, CSS, and JavaScript to create a visually stunning and responsive user interface that provided an optimal user experience. Leveraged LWC to incorporate custom components, resulting in a unique and professional web presence that highlights my skills and accomplishments as a developer.

**Keto Calculator:** Developed a web application using Lightning Web Components to assist users in calculating the carbohydrate content of foods. Leveraged LWC to build custom, user-friendly components for the front-end and seamlessly integrated them with the Salesforce platform. By developing the front-end of the application, created an intuitive user experience that optimized user engagement and satisfaction.

### EDUCATION

Norfolk State University - Bachelor of Arts in Graphic Design  
Tidewater Community College - Radiography Program