Steven H. Gaston

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CAREER HIGHLIGHTS

Certified Salesforce Professional with hands-on experience with the Salesforce Platform. Passion for efficiency and solving complex business problems. 19+ years Healthcare experience with strong analytical skills and the ability to translate complex processes for differing experience and knowledge levels.

CERTIFICATIONS

Salesforce Certified Administrator - July 2022
Salesforce Certified Business Analyst - March 2023
17 Superbadges

EXPERIENCE

Salesforce Certified Administrator
Talent Stacker Salesforce Career Development Program Jul 2022-Present
- Leading client session, gathering/prioritizing requirements (user stories) & creating solution documentation.
- Configured data integration and automations including alerts and flows to solution for business needs
- Lead weekly sprint review meetings to review enhancements and prioritize sprint backlog
- End user training documentation to ensure understanding and user adoption of customizations
- Automations including email templates, alerts, and flows in order to properly solution for business needs
- Salesforce Security - ongoing maintenance and structuring roles/profiles/permission sets/sharing settings
- User Interface Customizations - lightning layouts and page layouts to facilitate user management

Vascular Interventional Technologist
Sentara Virginia Beach General Hospital, Virginia Beach, VA 2014 -Present
- Experience with EHR's including EPIC and PACS.
- Developed and delivered training material for staff's on-going education needs
- Acted as liaison between users and vendors.
- Confidently handled extremely stressful situations.
- Created and delivered monthly safety data reports for management review
- Analyzes charges and reports for proper billing

EDUCATION

Norfolk State University - Bachelor of Arts in Graphic Design
Tidewater Community College - Radiography Program

SKILLS

Salesforce Administrator, Salesforce Lighting, Org Configuration, Standard or Custom Object, Validation Rules and Formulas, Security Settings, Users and Profiles, Data management and Analysis, List Views, Web-to-Lead Functionality, Flows for Automation, Business Processes, Stages and Paths, PACS Power User