

Jaime Salgado

Software Engineer

SUMMARY

Creative, detail-oriented, full-stack software engineer with a deep interest in innovation and social justice. I love collaborating with a team and building technology that is impactful and inclusive.

WORK EXPERIENCE

Software Engineer at 100Devs | Chicago, IL

October 2020 — Present

- Collaborated with a team of developers to build modern and responsive web applications using best practices
- Built semantically structured full-stack web applications
- Applied agile methodologies like SCRUM for project management

Recent Projects:

Mexico's Pueblos Magicos (Fullstack Web App) – Web application that helps travelers discover Mexico's Pueblos Magicos (Magical Towns). Users are able to select their destination airport and are provided with a list/photos of nearby Magical Towns. Built with Node.js, express, EJS, JS, Mongoose, CSS, and MongoDB

Breakfast Club (Fullstack Web App) – Web application that allows users to share what they had for breakfast. (A social media app for your food!). Built with Node.js, express, EJS, JS, Mongoose and MongoDB

Other Projects: Web App with NASA API integration, Webs app with cocktail API integration, Restaurant website, and counting

Claims Resolution Specialist at Screenshot Inc | Chicago, IL

January 2020 — March 2021

- Lead a Pilot program to eliminate delays in file handling with potential savings of 13% for carriers in storage fees
- Identify opportunities for improvement in standard operating procedure
- Communicate with clients and account management to ensure continued account health and growth on key accounts

Quality Assurance Team Leader:

February 2018 — January 2020

Ensured QA auditors maintain productivity and monthly audit goals by completing 598 individual call and file audits on average for company's call center

- Collaborated alongside multiple departments to drive contact center productivity, process refinement, and company-wide goals
- Improved company call center's key metrics by 7% within a year

AmeriCorps Member, at Northwestern Settlement | Chicago, IL

September 2014 — August 2015

- Organized, led, and oversaw service oriented projects to increase volunteerism throughout the community, recruiting over 97 adult volunteers and 150 participants
- Managed communication, including bilingual conferences, with parents, co-teachers, and administrators to identify and resolve students' behavioral and academic challenges

CONTACT

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[Portfolio](#)

[Github](#)

[Linkedin](#)

[Twitter](#)

SKILLS

HTML

CSS

Javascript

React

Node

MongoDB

OOP

Web Accessibility

EDUCATION

UIUC

2008 - 2012

Major: B.S in Psychology