

Jaime Salgado

Software Engineer

SUMMARY

Creative, detail-oriented, full-stack software engineer with a deep interest in innovation and social justice. I love collaborating with a team and building technology that is impactful and inclusive.

RECENT PROJECTS

Mexico's Pueblos Magicos (Fullstack Web App) – Web app helping travelers discover Mexico's Pueblos Magicos one click at a time! Users are able to select their destination airport or use a map (Mapbox API) to find Mexico's Magical Towns nearby. Built with Node.js, Express, EJS, JS, Mongoose, Bootstrap, and MongoDB.

Other Projects: Breakfast Club (Fullstack Web App), Web App with NASA API integration, Web App using Azure Cognitive Services, React.js Travel blog, and counting.

WORK EXPERIENCE

TaterJots | Chicago, IL

Co-Founder:

October 2021 — Present

- Developed chrome extension that allows users to annotate and navigate Youtube quickly. Built using React, Chrome storage API, React DnD, AutoAnimate.
- Developed a business strategy and identified the organization's direction. Collaborated with Cofounder to develop product roadmap, marketing, and provide input to UI design.

100Devs | Chicago, IL

Software Engineer:

October 2020 — January 2022

- Collaborated with different developers to design and build end-to-end web applications using MERN stack and public APIs
- Applied agile methodologies like SCRUM for project management

Snapsheet Inc | Chicago, IL

Claims Resolution Specialist:

January 2020 — March 2021

- Lead a Pilot program to eliminate delays in file handling with potential savings of 13% for carriers in storage fees
- Identify opportunities for improvement in standard operating procedure
- Communicate with clients and account management to ensure continued account health and growth on key accounts

Quality Assurance Team Leader:

February 2018 — January 2020

- Ensured QA auditors maintain productivity and monthly audit goals by completing 598 individual call and file audits on average for company's call center
- Collaborated alongside multiple departments to drive contact center productivity, process refinement, and company-wide goals
- Improved company call center's key metrics by 7% within a year

Customer Success Specialist/Team Lead: August 2015 — February 2018

CONTACT

[Portfolio](#)

[Github](#)

[Linkedin](#)

SKILLS

HTML

CSS

Javascript

React

Node.js

MongoDB

Git

Github

npm

Bash

Figma

EDUCATION

UIUC

2008 - 2012

Major: B.S. in

Psychology

LANGUAGES

English

Spanish