Jaime Salgado

Software Engineer

SUMMARY

Creative, detail-oriented, full-stack software engineer with a deep interest in innovation and social justice. I love collaborating with a team and building technology that is impactful and inclusive.

RECENT PROJECTS

Mexico's Pueblos Magicos (Fullstack Web App) – Web app that helps travelers discover Mexico's Pueblos Magicos (Magical Towns). Users are able to select their destination airport, and use a map (Mapbox API) to find Mexico's Magical Towns that are nearby. Built with Node.js, Express, EJS, JS, Mongoose, BootStrap, and MongoDB.

Breakfast Club (Fullstack Web App) –Web application that allows users to share what they had for breakfast (A social media app for your food!). Users are able to post, delete and "like" others' submissions. Built with Node.js, Express, EJS, JS, Mongoose, Bootstrap, and MongoDB.

Other Projects: Web App with NASA API integration, Web app with cocktail API integration, Web App using Azure Cognitive Services, React.js Travel blog, and counting.

WORK EXPERIENCE

Software Engineer at 100Devs | Chicago, IL

October 2020 — Present

- Collaborated with different developers to design and build end-to-end web applications using MERN stack and public APIs

- Built semantically structured full-stack web applications

- Applied agile methodologies like SCRUM for project management

Snapsheet Inc (2015-2021) | Chicago, IL

Claims Resolution Specialist:

January 2020 — March 2021

- Lead a Pilot program to eliminate delays in file handling with potential savings of 13% for carriers in storage fees

- Identify opportunities for improvement in standard operating procedure

- Communicate with clients and account management to ensure continued account health and growth on key accounts

Quality Assurance Team Leader:

February 2018 — January 2020

- Ensured QA auditors maintain productivity and monthly audit goals by completing 598 individual call and file audits on average for company's call center

- Collaborated alongside multiple departments to drive contact center productivity, process refinement, and company-wide goals

- Improved company call center's key metrics by 7% within a year

AmeriCorps Member, at Northwestern Settlement | Chicago, IL

September 2014 — August 2015

- Organized service oriented projects to increase volunteerism throughout the community, recruiting over 97 adult volunteers and 150 participants

CONTACT

jsalg10@gmail.com

Portfolio

Github

Linkedin

SKILLS:

HTML

CSS

Javascript

React

Node.js

MongoDB

Git

Github

npm

Bash

EDUCATION:

UIUC

2008 - 2012

Major: B.S. in Psychology

Languages:

English

Spanish