

Certificate of Course Completion

Christian Lloyd L. Santos

has successfully achieved student level credential for completing the *IT Essentials* course.

The student was able to proficiently:

- Select the appropriate computer components to build, repair, or upgrade personal computers.
- Install and configure components to build, repair, or upgrade personal computers.
- Perform troubleshooting on personal computers.
- Explain and configure how computers and devices communicate on a network.
- Explain how to troubleshoot laptops and other mobile devices.
- Install a printer to meet requirements.
- Describe virtualization and cloud computing.
- Install Windows operating systems.
- Perform management and maintenance of Windows operating systems.
- Explain how to configure, secure, and troubleshoot mobile, MacOS, and Linux operating systems.
- Implement basic host, data, and network security.
- Explain the roles and responsibilities of the IT Professional.



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Lynn Bloomer

Lynn Bloomer
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