



BI-041-BUI

Online Key Requests Performance Dashboard

Prepared by PMO - October 2022

Requested Keys
in the last 7 calendar days

37

Keys Cut
in the last 7 calendar days

62

Locksmith Backlog

2

Average Delivery Time
in the last 30 days

10.5

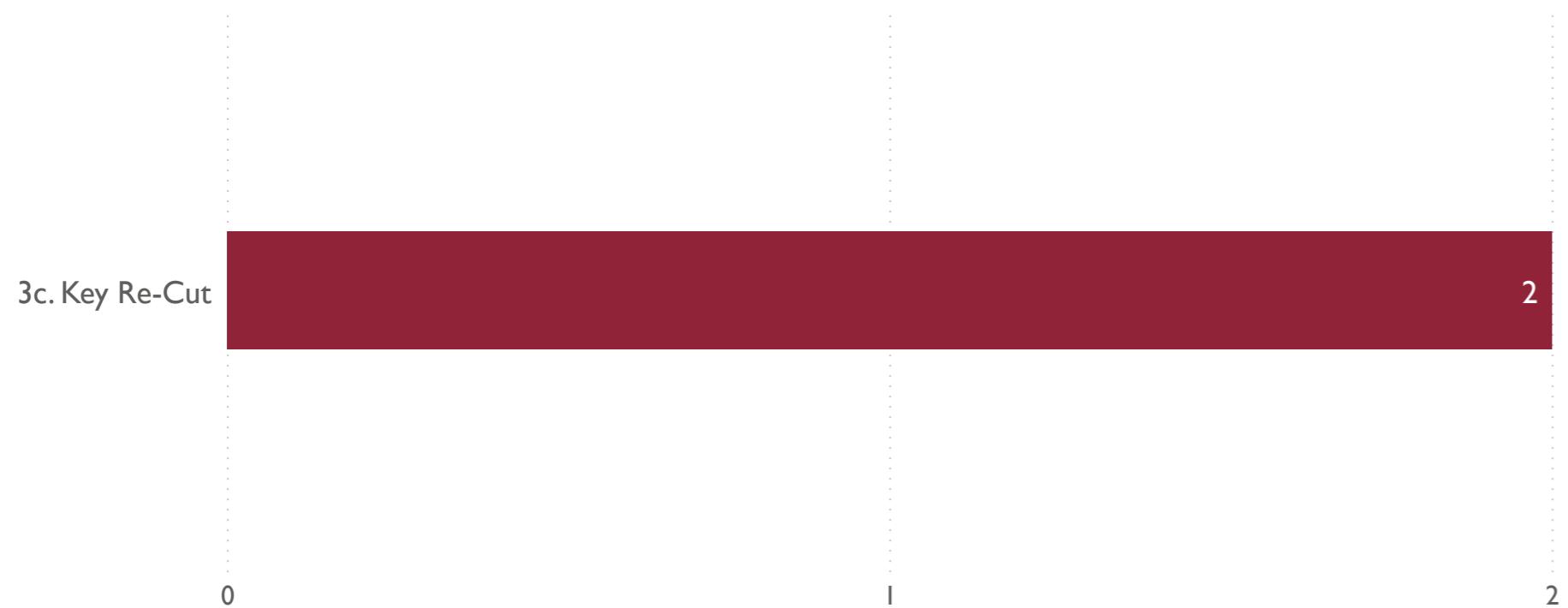
Average Cut Time
in the last 30 days

4.5

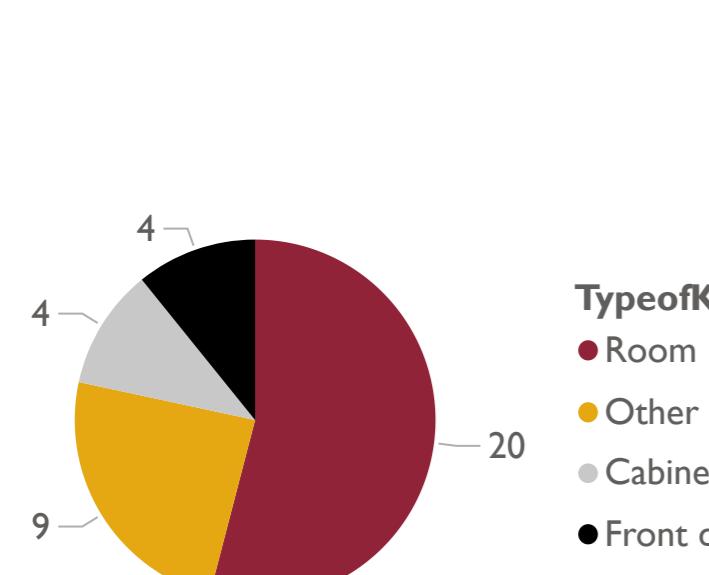
Today

This Year

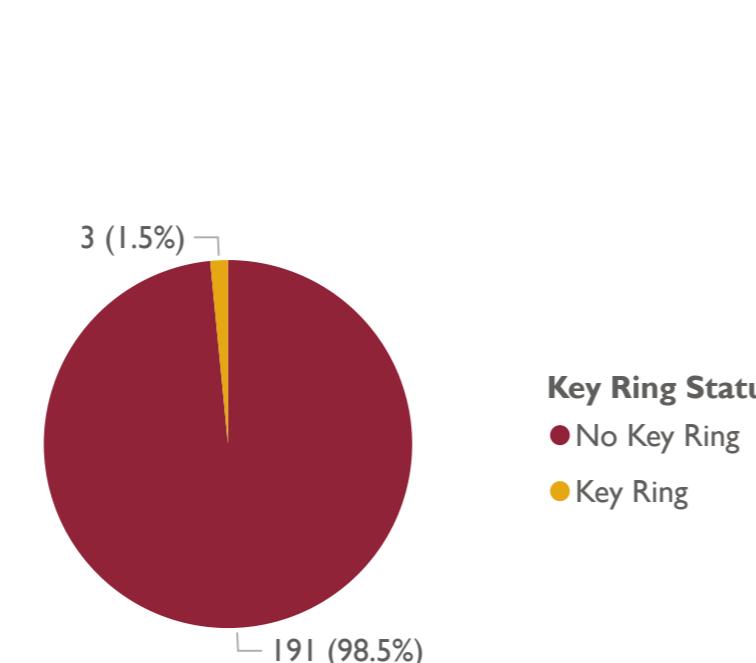
Pending Key Request by Status



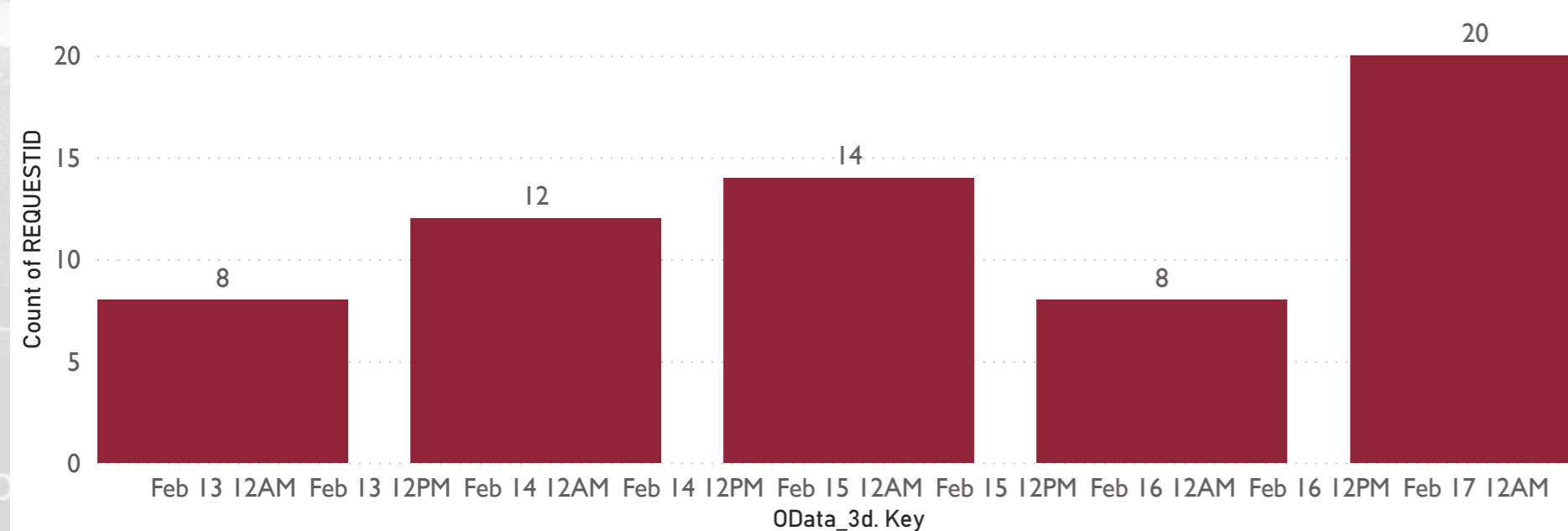
Key Request in the last week by Type



Request with Key Ring vs No Key Ring in the last 30 days

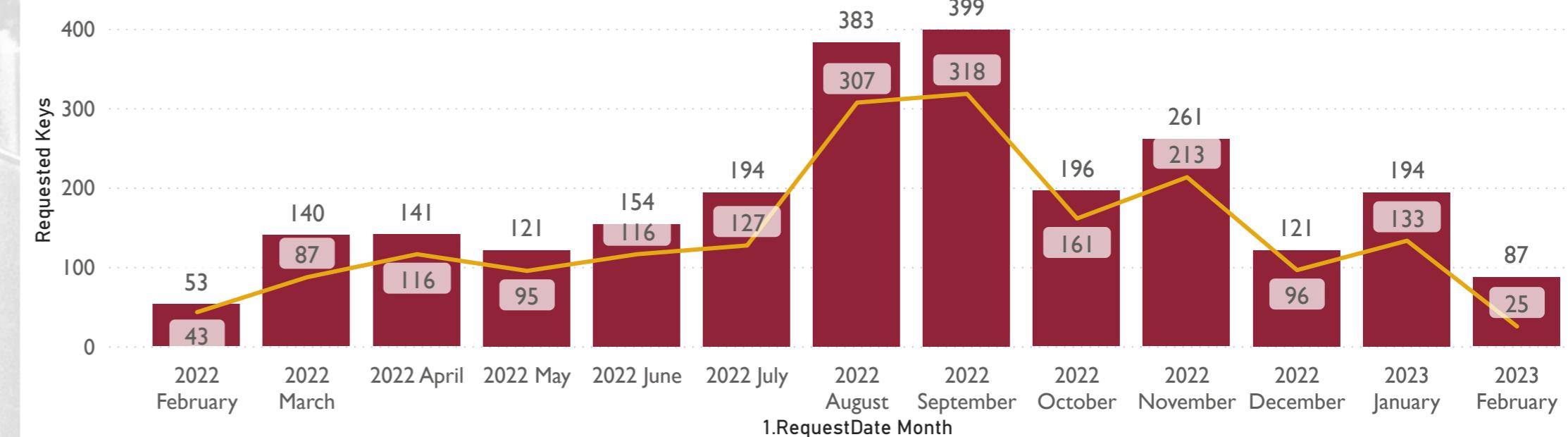


Key Cut by day in the last week

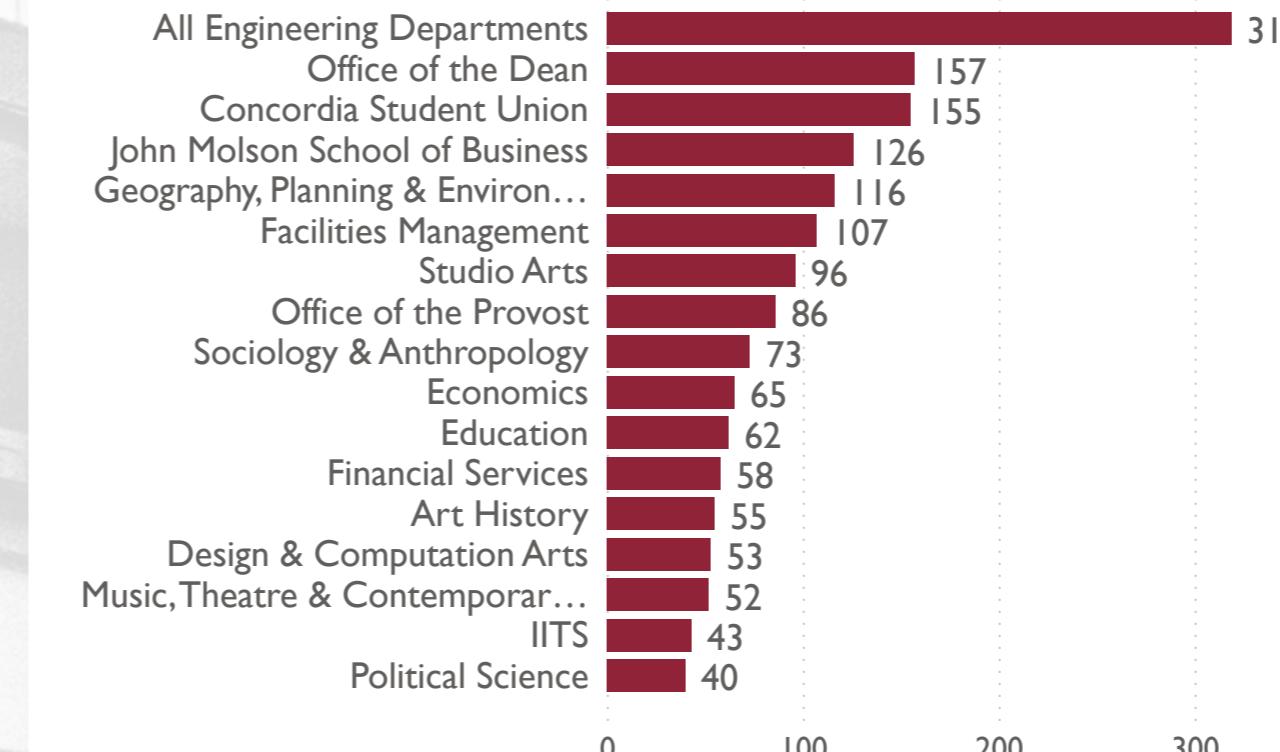


Requested Keys and Processed Keys by month in the last year

● Requested Keys ● Processed Keys



Key Request by Authorizing Department in the last year



Average Cut Time in the last year

Year	Average Cut Time	Average Delivery Time
February	19.0	
March	145.00	18.2
April	23.7	
May	120.50	30.1
June	95.00	18.7
July	70.00	17.6
August	42.78	16.7
September	19.41	18.5
October	15.27	19.4
November	10.49	14.2
December	20.56	26.1
2023	5.88	12.4
January	6.69	13.1
Total	15.55	18.6

Key Recut by month in the last year

