# Salissa Hernandez

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### PROFESSIONAL SUMMARY

Technical project manager skilled in streamlining operations and timelines to help organizations achieve KPI goals and maximize client satisfaction. Adaptable self-starter who takes initiative and facilitates collaboration, augments technical skill with creativity, and maintains attention to detail while focusing on the big picture.

#### **SKILLS**

Analysis Agile/Scrum Interpersonal Leadership Business Development Supply chain management Client Relationship Management

Process Improvement Strategic Planning & Critical Thinking Fluent Spanish

#### **TECHNICAL SKILLS**

HTML5, CSS, Bulma, JavaScript, Bootstrap, jQuery, JSON, AJAX, Node, ES6, Express, MySQL, React, NoSQL, MERN

#### **PROJECTS**

**Bored NO MO!** | Github: https://github.com/Salissa4/BoredNoMo | Deployed: https://salissa4.github.io/BoredNoMo/

- Interactive front-end application utilizing a third party web API that recommends activities based on several user inputs: type, price, number of participants and accessibility
- Project lead and programmer
- Project requirements:
  - Create a real world front end app using a framework (excluding Bootstrap), interactive, with two server side APIs, use client side storage to persist the data, and be responsive with a polished UI.
- HTML, Bulma, CSS, Jquery, Javascript, third-party APIs, Agile Methodology

Gypsy | Github: https://github.com/Salissa4/Gypsy | Deployed: https://polar-fortress-17473.herokuapp.com/

- Gypsy allows a user to login/create an account to save desired locations by dropping a pushpin in Austin, Dallas, Houston; saving the coordinates, a name and description
- Project lead and back end programmer
- Requirements:
  - Design and build a full stack app using MVC paradigm, create our server-size API, include user authentication, and connect to a database.
- Mysql2, Sequelize, Leaflet, Bcrypt, Eslint, Handlebars, Chalk, Dotenv, Sessions, Javascript, CSS, Agile Software Development

## **EXPERIENCE**

## Operations Manager | Gucci - Dallas, TX

07/2019 to 05/2021

- Oversee multiple projects across all phases of development
- Monitor workflow and make timeline adjustments as needed
- Managed day to day operations in areas including inventory control, shrink analysis, compliance, and supply chain with inventory levels of \$10 million
- Implemented strategic plans to reduce business cost, improve working efficiencies

#### Assistant Manager | Gucci - Houston, TX

10/2017 to 06/2019

- Partner with store manager to analyze store performance, implement business action plans, and maximize sales performance
- Train, communicate and contribute to team knowledge base, establish brand pillars, build client relationships, and drive sales
- Achieved the first passing loss prevention audit in the history of the store

• Focus on company KPIs and identify strategies to ensure performance standards are met

## Sales Manager | Mont Blanc - Houston, TX

11/2016 to 10/2017

- Assist boutique manager with resource management, operational compliance, manage partnerships, associate development, and proficiency
- Partner with sales associates to drive business, build/sustain client relationships, and identify business opportunities

## **EDUCATION**

University of Texas Austin – Austin, Texas | Certificate in Full Stack Web Development Jan 2023

**University of North Texas – Denton, Texas | Bachelor of Science** Fashion Merchandising