

Sally Mei

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Portfolio: <https://salllym.github.io/>

Professional Experience

Mar 2016
Present

UCHICAGO MEDICINE | Chicago, IL

IAM Business Systems Analyst- Intermediate

May 2022- Present

- Translate business requirements into well-designed workflows and requirements while balancing user and business needs, technical competencies, industry developments and time constraints
- Assisted with EPIC Go-live project in terms of providing access and management

Pharmacy 340B Program Coordinator/ Senior Audit Analyst

Jan 2020- May 2022

- Managed and coordinated compliance of the 340B program for all qualified entities within the organization and contracted pharmacies by conducting audits and assuring that related records are complete and accurate

Data Analyst

May 2017- Jan 2020

- Audited data for accuracy and performing quality reviews to ensure timely and accurate completion of coding and medical record documentation in order to meet the organization's unbilled and regulatory compliance goals

Researcher

Mar 2017- May 2017

- Assisted the Director of the Health Information Management Department with creating a HIM policy book by conducting policy research and improved the work flow of merging duplicate MRNs by mapping out the process of merging duplicate MRNs
- Assisted the Manager of the Health Information Management Department with the implementation of the Fetal Demise Navigator into EPIC by conducting user interviews with physicians and creating a user flow for the Fetal Demise Navigator

Research Assistant

Mar 2016- Mar 2017

- Investigated the effect of several factors on the quality of care (from the cost of healthcare to health literacy to social networks)
- Conducted patient quality of care and medical history interviews to improve the quality of care and inform healthcare professionals of more effective routes of treatment
- Managed cases involving health proxies and implied consent

Dec 2019
Apr 2020

WENTWORTH DENTAL CLINIC | Chicago, IL

Dental Administrative Assistant

Dec 2019- Apr 2020

- Translated Medical & Dental terminology into codes used for billing
- Scheduled, rescheduled, and canceled appointments as needed
- Prepared patients' charts and daily schedules for the dental staff

Feb 2019
Mar 2019

PASSPORT | San Francisco, California

UX Researcher & Designer

Feb 2019- Mar 2019

- Worked with the CTO to redesign Passport's tracking page by completing research and a comparative analysis along with conducting user interviews and usability tests to improve the international customers' experiences on the tracking page and relieve them from anxiety during the parcel delivery tracking process.

Jan 2017
Aug 2017

WALGREENS | Chicago, IL

Pharmacy Technician

Jan 2017- Aug 2017

- Processed, filled, and dispensed prescriptions in a timely manner
- Organized and filed over 200 prescriptions daily

Education

Mar 2022 Aug 2022	NORTHWESTERN UNIVERSITY Chicago, IL Certificate, Data Science and Visualization
Nov 2018 Mar 2019	SPRINGBOARD Chicago, IL Certificate, UX Design
Aug 2013 May 2017	UNIVERSITY OF ILLINOIS AT CHICAGO Chicago, IL Bachelor of Applied Science, Health Information Management

Certificates/ Licenses

Registered Health Information Administrator, PTCB Certified Pharmacy Technician, UX Design, Certified Scrum Product Owner (CSPO), Certified Scrum Master (CSM), Data Science & Visualization

Tools

EPIC, IBM SPSS, Qualtrics, Google Analytics, REDCap, SAP BusinessObjects, Tableau, Sketch, Invision, Trello, ProjectLibre, Airtable, MS Office, Zeplin, SailPoint, BigML, TensorFlow, MongoDB, MySQL, PostgreSQL, SailPoint

Skills

Data Analysis, Project Management, Prototyping, Research, User Flow, Usability Testing, Health Information Management, Heuristic Analysis, Interpersonal Communication, Strategic Planning, Cross-Functional Team Collaboration, SQL, Python, HTML, CSS, R, Machine Learning, JavaScript

Projects

Credit Card Fraud Detection

- Link to Github: <https://github.com/Salllym/Credit-Card-Fraud-Dectection-Analysis-ML-Model>
- Analyzed a dataset of credit card fraud information using matplotlib and machine learning classification models to determine trends in fraudulent purchases.
 - Used Python, HTML, CSS, Javascript, machine learning, jupyter notebook

Covid-19 Visualization Dashboard

- Link to Github: <https://github.com/Salllym/Covid-19-Visualization-Dashboard>
- Created Covid dashboard for users to use and easily identify which areas to avoid for a summer vacation road trip across the US.
 - Used HTML, CSS, Javascript, Python, Leaflet

Employee Database Analysis

- Link to Github: <https://github.com/Salllym/Employee-Database-Analysis>
- Performed data modeling, data engineering, and data analysis
 - Used SQL, pandas