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Notice details

Social insurance number	XXX XX3 357
Base year	2017
Payment period	Jul 2018 - Jun 2019
Date issued	Apr 10, 2019
Tax centre	Sudbury ON P3A 5C1

Ontario trillium benefit (OTB) notice

We changed your annual entitlement based on the information we have.

We reduced your annual Ontario energy and property tax credit entitlement from \$381.92 to \$240.82.

Thank you,

On behalf of the Province of Ontario

Bob Hamilton
Commissioner of Revenue

Account summary

You have an amount due. It is payable upon receipt of this notice.
If you have already paid, please ignore this request.

Amount due: \$309.74

Payment options

You can:

- **pay online**
- **pay at your financial institution**

For more information, see page 4.

Explanation

This notice represents the information processed as of March 18, 2019. Please read it and keep it for your records.

The Ontario trillium benefit (OTB) is fully funded by the Province of Ontario. It is paid monthly and combines the payments of the Ontario energy and property tax credit (OEPTC), the Northern Ontario energy credit (NOEC), and the Ontario sales tax credit (OSTC).

We reviewed your entitlement based on:

- a change to your family net income

Result of the review

We changed your account as follows, based on the updated information:

Program	Adjustment	(\$) Amount	Period
OEPTC/NOEC	Debit	45.56	Jul 2018 to Mar 2019

Information used to calculate the OEPTC/NOEC

We used this information to determine the amount of your credit.

Description	Information
2017 family net income as of 2017-12-31	\$40,015
Marital status on 2017-12-31	Divorced
Rent paid	\$14,400

Annual OTB entitlement

We calculated this amount for the entire year:

Description	(\$) Amount
Ontario energy and property tax credit	240.82

Accounting summary

The following transactions posted to your account. Credits are amounts we owe you and debits are amounts you owe us.

Debits	(\$) OEPTC/NOEC
Debit for July to March	45.56
Total	45.56

Amount due as of March 18, 2019

This is a summary of the amounts we used to calculate the account balance. The amount due is payable as soon as you receive this notice.

Program	Prior (\$) amount due		(\$) Debits		(\$) Credits		(\$) Amount due
OSTC	264.18	+	0.00	-	0.00	=	264.18
OEPTC/NOEC	0.00	+	45.56	-	0.00	=	45.56
Total							309.74

We will apply 100 % of your future OEPTC/NOEC entitlements to the amount due until it is paid in full.

More information

To inform the CRA of any changes or if you have a question, go to canada.ca/cra-benefits, go to My Account at canada.ca/my-cra-account, call 1-877-627-6645, or write to the tax centre shown in the Notice details section.

To make sure that you are getting the right amount, you must inform us immediately if:

- you move
- your marital status changes or you change your name
- you or your spouse or common-law partner are no longer a resident of Canada
- the number of children in your care changes
- you start or end sharing custody of one or more children
- your banking information changes
- the recipient of this notice is deceased

Definitions

Base year: the year of the income tax return we use to calculate your benefit

Payment period: the 12-month period that begins in July and runs through June of the next year

Family net income: the income on line 236 on your tax return and, if applicable, on your spouse's or common-law partner's return, **minus** any universal child care benefit (UCCB) and registered disability savings plan (RDSP) income you received, **plus** any UCCB and RDSP amounts you repaid during the tax year

If you want to register a formal dispute:

- go to canada.ca/cra-complaints-disputes; you have 90 days from the date of this notice to register your dispute.

Help for persons with hearing, speech, or visual impairments

You can get this notice in braille, large print, or audio format. For more information about other formats, go to canada.ca/cra-multiple-formats. If you use a teletypewriter, call 1-800-665-0354.

For confidentiality reasons, CRA agents can discuss this notice only with you or your authorized representative.

How do you pay?

You can pay:

- online or by phone using a Canadian financial institution's services
- online at canada.ca/cra-my-payment
- online by setting up a pre-authorized debit agreement at canada.ca/my-cra-account
- in person at a Canada Post retail outlet (cash or debit only) for a fee using a QR code available at canada.ca/payments by selecting "Pay by cash or debit card"

For more information on how to make a payment, go to canada.ca/payments.

My Account

Use My Account to see and manage your benefits information online:

- track your child and family benefits payments
- update your address
- view and update children in your care
- change your marital status
- arrange your direct deposit
- ... and much more

To register, go to canada.ca/my-cra-account.

Fraudulent communications (scams)

The CRA is committed to protecting the personal information of taxpayers and benefit recipients. We will never ask you to give us personal information of any kind by email, text message, or by clicking on a link. Nor will we ask you to pay your balance through the use of a pre-paid credit card. For more information about how to recognize scams and protect yourself, go to canada.ca/taxes-security.