

Information on exercising the right of withdrawal

Right of withdrawal

You have the right to cancel this contract within fourteen days without giving any reason.

The cancellation period is fourteen days from the day the contract is concluded.

To exercise your right of withdrawal, you must contact us
AMX Support GmbH, Hegelgasse 1, 1010 Wien, +43(0)664 19341 82, team@amxsupport.com
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And inform us of your decision to cancel this contract by means of a clear statement (e.g. a letter sent by post or e-mail). If you make use of this option, we will send you a confirmation of receipt of such a revocation immediately (e.g. by e-mail).

To meet the cancellation deadline, it is sufficient for you to send your communication regarding your right of cancellation before the cancellation period expires.

Consequences of cancellation

If you cancel this contract, we have made all payments we have received from you, including delivery costs (with the exception of the additional costs that result from the fact that you chose a different type of delivery than the cheapest standard delivery we offer have) to repay immediately and at the latest within fourteen days from the day on which we received notification of your cancellation of this contract. For this repayment, we use the same means of payment that you used in the original transaction, unless expressly agreed otherwise with you; under no circumstances will you be charged any fees for this repayment.

If you have requested that the services should start during the cancellation period, you have to pay us a reasonable amount, which is the proportion of the services already rendered in the service up to the point in time when you inform us of the exercise of the right of cancellation with regard to this contract. Compares to the total scope of the services provided in the contract.