

# Manual Bug Report



# OrangeHRM Bug Report

# BUG REPORT – BUG-loginpage-01

**Bug ID:** BUG-01

**Title:**

**Duplicate “Thank you” email sent after submitting both Free Demo and Contact Sales forms**

**Severity:** Medium

**Priority:** High

**Date:** 31/10/2025

**Module:** Sales Module

**Environment:** Chrome Browser, Windows 10

**Description:**

When a user submits both the “Free Demo” and “Contact Sales” forms, the system sends the same email content (“Thank you for your interest in OrangeHRM”) for both actions.

This causes confusion, as the “Contact Sales” form should trigger a different confirmation email related to sales inquiry.

**Steps to Reproduce:**

1. Open the OrangeHRM official website.
2. Click on Book a Free Demo and fill in all required fields.
3. Click Submit → observe that a thank-you email is received.
4. Then click on Contact Sales and fill in the same details.
5. Click Submit → observe another identical email received.

**Expected Result:**

Each form should trigger its own relevant email.

“Contact Sales” should send a unique acknowledgment, not duplicate the demo email.

**Actual Result:**

Two identical emails were received (same subject, body, and sender).

**Status:** Open

## Attachments:

### Thank You For Showing Interest In OrangeHRM HR Software



Aaron Smith <aaron@orangehrm.com>

to me ▾

8:28 AM (2 hours ago)



Dear Jana Mohammed,

Thank you for considering OrangeHRM as a possible solution for your Human Resource Management needs.

I would like to have a quick call to understand your needs better.

When would be the best times to reach you? or

Book a Meeting - [https://meet.yesware.com/me/meetaaron/30?source\\_tag=eyJ0aHJIYWRfaWQiOlxOTg5OWFjYWQzYmY2OGQ3In0=](https://meet.yesware.com/me/meetaaron/30?source_tag=eyJ0aHJIYWRfaWQiOlxOTg5OWFjYWQzYmY2OGQ3In0=)

In the meantime here are some of our resources you may be interested in;

eBooks - <https://www.orangehrm.com/en/resources/e-books>

Product Summary - <https://www.orangehrm.com/assets/Documents/Data-Sheet-OrangeHRM-Module-Summary-for-OrderForm.pdf>

Case Studies - <https://www.orangehrm.com/en/why-orangehrm/our-customers/case-studies/>

Customer Testimonials - <https://www.orangehrm.com/en/why-orangehrm/our-customers/testimonials>

Regards,

Aaron Smith

Sales Executive, APAC

OrangeHRM Inc. New York, USA.

Email: [aaron@orangehrm.com](mailto:aaron@orangehrm.com)

P: 1-(551) 355-3411 Ext 121

Website: [www.orangehrm.com](http://www.orangehrm.com)

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Aaron Smith <aaron@orangehrm.com>

to me ▾

8:41AM (2 hours ago)



Dear Jana Mohammed,

Thank you for considering OrangeHRM as a possible solution for your Human Resource Management needs.

I would like to have a quick call to understand your needs better.

When would be the best times to reach you? or

Book a Meeting - [https://meet.yesware.com/me/meetaaron/30?source\\_tag=eyJ0aHJIYWRfaWQiOlxOTg5OWFjYWQzYmY2OGQ3In0=](https://meet.yesware.com/me/meetaaron/30?source_tag=eyJ0aHJIYWRfaWQiOlxOTg5OWFjYWQzYmY2OGQ3In0=)

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Customer Testimonials - <https://www.orangehrm.com/en/why-orangehrm/our-customers/testimonials>

Regards,

Aaron Smith

Sales Executive, APAC

OrangeHRM Inc. New York, USA.

Email: [aaron@orangehrm.com](mailto:aaron@orangehrm.com)

P: 1-(551) 355-3411 Ext 121

Website: [www.orangehrm.com](http://www.orangehrm.com)

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# BUG REPORT – BUG-loginpage-02

**Bug ID:** BUG-02

**Title:** System sends two emails after user registers for a free trial (should send only one activation email)

**Severity:** Low

**Priority:** Medium

**Date:** 31/10/2025

**Module:** Free Trial Module

**Environment:** Chrome Browser, Windows 10

## Description:

When a user registers for a 30-day free trial, the system sends two emails:

1. “Activate Your Free Trial”
2. “Thank You For Your Interest In OrangeHRM”

Expected behavior is to send only the activation email related to the trial registration.

## Steps to Reproduce:

1. Open the OrangeHRM homepage.
2. Click Start Free Trial.
3. Fill all required details (Name, Email, Company, Username, etc.).
4. Click Submit.
5. Check the registered email inbox.

## Expected Result:

The system should send only one activation email confirming the free trial registration.

## Actual Result:

The system sent two emails — one activation email and one unrelated “Thank You” email.

**Status:** Open

## Attachments:

Hi Jana Mohammed,

We are delighted to see you sign up for a free trial. You are just one step away from experiencing our world-class HR management software.

To activate your free trial, please select your preferred option below.

I need sample data!

I like it fresh!

If you can't click on the button above, follow the link below to activate your free trial.

Activate Free Trial with Sample Data: <https://trials-server.orangehrmlive.com/verify.php?actionKey=690469a4984c1&instance=janam1&sampdata=yes>

Activate Free Trial without Sample Data: <https://trials-server.orangehrmlive.com/verify.php?actionKey=690469a4984c1&instance=janam1&sampdata=no>

Thank You,  
Team OrangeHRM.



Gayan <gayanw@orangehrm.com>  
to me ▾

9:47 AM (1 hour ago) ⭐ ← ⋮

Dear Jana Mohammed,

Thank you for considering OrangeHRM as a possible solution for your Human Resource Management needs.

Is there a good time to reach you? Please let me know.

In the meantime here are some of our resources you may be interested in;

eBooks - <https://www.orangehrm.com/orangehrm-resources/e-books/>

Product Overview - <https://www.orangehrm.com/assets/Documents/pdf/Product-Overview.pdf>

Case Studies - <https://www.orangehrm.com/resources/success-stories/case-studies/>

Best Regards,

Gayan Welihinda  
| OrangeHRM Inc..

[www.orangehrm.com](http://www.orangehrm.com)  
Book A Meeting:

Disclaimer: This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to which they are addressed. The content and opinions contained in this email are not necessarily those of OrangeHRM. If you have received this email in error please contact the sender.

# BUG REPORT – BUG-loginpage-03

**Bug ID:** BUG-03

**Title:** Missing “Forgot Password” Link

**Module:** Login Module

**Date:** 31/10/2025

**Severity:** Medium

**Priority:** High

**Status:** Open

## Description:

The “Forgot your password?” link is missing on the OrangeHRM login page, preventing users from resetting their password.

## Steps to Reproduce:

1. Open the OrangeHRM login page.
2. Check below the password field.

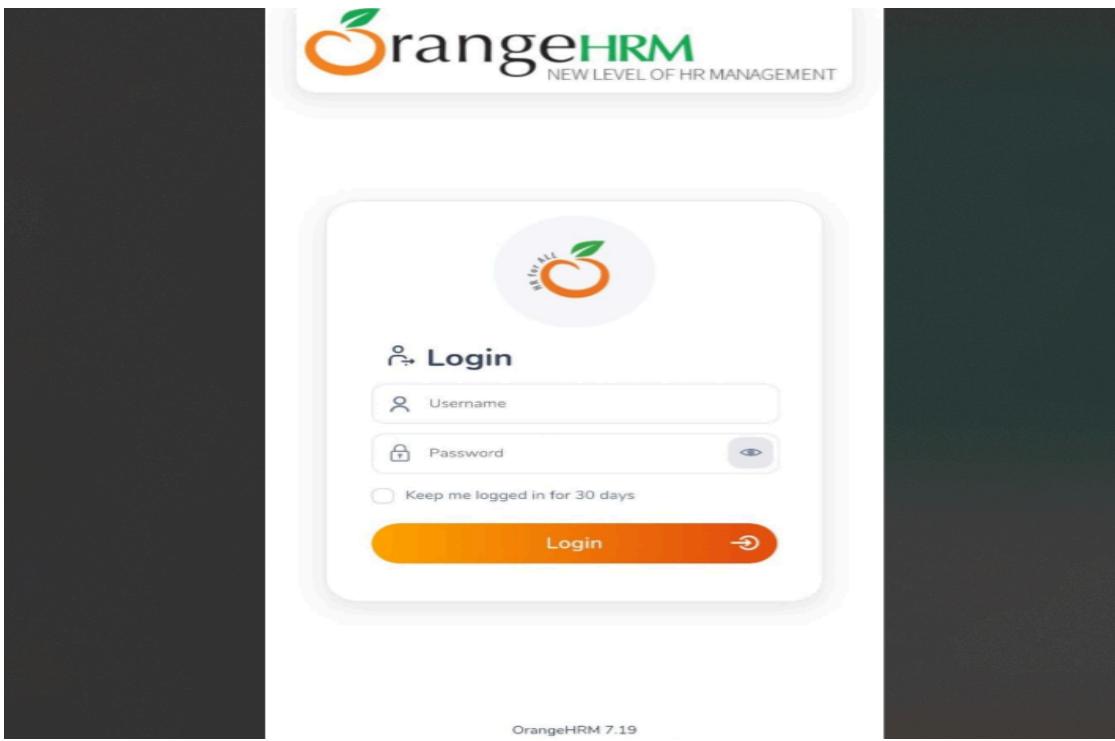
## Expected Result:

The page should display a “Forgot your password?” link that redirects users to the password reset page.

## Actual Result:

No “Forgot your password?” link is visible; users cannot reset their password.

**Screenshot:**



## BUG REPORT – BUG-loginpage-04

**Bug ID:** BUG-04

**Title:** Change password

**Module:** Login Module

**Date:** 31/10/2025

**Severity:** Medium

**Priority:** High

**Status:** Open

**Description:**

The system incorrectly accepts invalid or mismatched password inputs and successfully updates the password instead of showing validation messages.

**Steps to Reproduce:**

1. Log in with valid credentials.
2. Open the “Change Password” page.

3. Enter the wrong current password or enter a different new password and confirmation.
4. Click “Save”.

**Expected Result:**

The system should not change the password and should display a validation message like “Current password incorrect” or “Passwords do not match”.

**Actual Result:**

The system accepts new passwords.

## BUG REPORT – BUG-loginpage-05

**Bug ID:** BUG-05

**Title:** “Number of Employees” dropdown in Book a Free Demo form is not selectable

**Module:** Demo Booking Module

**Date:** 31/10/2025

**Severity:** High

**Priority:** Medium

**Status:** Open

**Environment:** Chrome Browser, Windows 10

**Description:**

When filling out the “Book a Free Demo” form on the OrangeHRM website, the “Number of Employees” dropdown does not respond or allow users to select any value. This prevents users from completing the form successfully.

**Steps to Reproduce:**

1. Open OrangeHRM homepage.
2. Click on “Book a Free Demo.”
3. Try to open the “Number of Employees” dropdown menu.

**Expected Result:**

The number of employees can't be used as a choice.

### Actual Result:

The number of employees can be used as a choice.

### Screenshot:

The screenshot shows a form titled "We Just Need a Few Details." It contains the following fields:

- First Name: Jana Mohammed
- Email: s-jana.abomoslem@zewailcity.
- Phone Number: 01551875350
- Country: Egypt
- City: fg
- State: gg
- Number of Employees: A dropdown menu showing "Number of Employees".
- reCAPTCHA: A checkbox labeled "I'm not a robot" with a checked checkmark, followed by a reCAPTCHA logo and links to "Privacy" and "Terms".
- Buttons: An orange "Get a Free Demo" button at the bottom, and a smaller "Book a Demo" button below it.

Below the form, a privacy notice states: "We respect your privacy. By submitting, you agree to your information being processed according to our [Privacy Policy](#)".

## BUG REPORT – BUG-loginpage-06

**Bug ID:** BUG-06

**Title:** Phone number field missing country code in “Book a Free Demo” form

**Module:** Demo Booking Module

**Date:** 31/10/2025

**Severity:** High

**Priority:** Medium

**Status:** Open

### Description:

The “Book a Free Demo” form requires users to enter their phone number, but there is no field or prefix for country code. This can cause errors when validating or contacting users outside the local country.

### Steps to Reproduce:

1. Go to the OrangeHRM homepage.

2. Click on “Book a Free Demo.”
3. Choose a country (e.g., Egypt, India, UK).
4. Check the phone number input field — no country code prefix appears.

**Expected Result:**

The form should either auto-populate the correct country code when a country is selected or allow manual entry with validation.

**Actual Result:**

The phone number field only accepts numbers without any country code option

**Screenshot:**

The screenshot shows a web form titled "We Just Need a Few Details." It contains the following fields:

- Name: Jana Mohammed
- Email: s-jana.abomoslem@zewailcity.
- Phone: 01551875350
- Country: Egypt
- City: gg
- Employee Count: Number of Employees
- reCAPTCHA: I'm not a robot (checkbox checked)
- Get a Free Demo button

At the bottom, there is a privacy notice: "We respect your privacy. By submitting, you agree to your information being processed according to our [Privacy Policy](#)."

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## BUG REPORT – BUG\_URM\_001

**Bug ID:** BUG\_URM\_001

**Title:** Missing “Manager” role

**Module:** Admin Module

**Date:** 31/10/2025

**Severity:** Critical

**Priority:** High

**Status:** Open

**Description:**

The “Manager” role is missing on the OrangeHRM in adding the user role section, preventing users from assigning manager roles.

**Steps to Reproduce:**

1. enter admin module -> user management page
2. add new user and assign to manager role

**Expected Result:**

The page should display a “Manager” choice in the role choices.

**Actual Result:**

No “Manager” role is visible; users cannot be assigned to manager.

**Screenshot:**

The screenshot shows the 'Add User' form. The 'User Role\*' dropdown is highlighted with a red box, showing options like '-- Select --', 'Admin', and 'ESS'. To the right, other fields are shown: 'Employee Name\*' (Ravi M B), 'Username\*' (test\_user), and 'Confirm Password\*' (\*\*\*\*\*). At the bottom, there's a note about password strength and buttons for 'Cancel' and 'Save'.

## BUG REPORT – BUG\_URM\_002

**Bug ID:** BUG\_URM\_002

**Title:** Missing “Audit Log” page

**Module:** Admin Module

**Date:** 31/10/2025

**Severity:** Critical

**Priority:** High

**Status:** Open

**Description:**

The “Audit Log” page is missing on the OrangeHRM admin page, thus, there is no record for system and user activities.

**Steps to Reproduce:**

1. enter admin module > configuration
2. Search for audit log

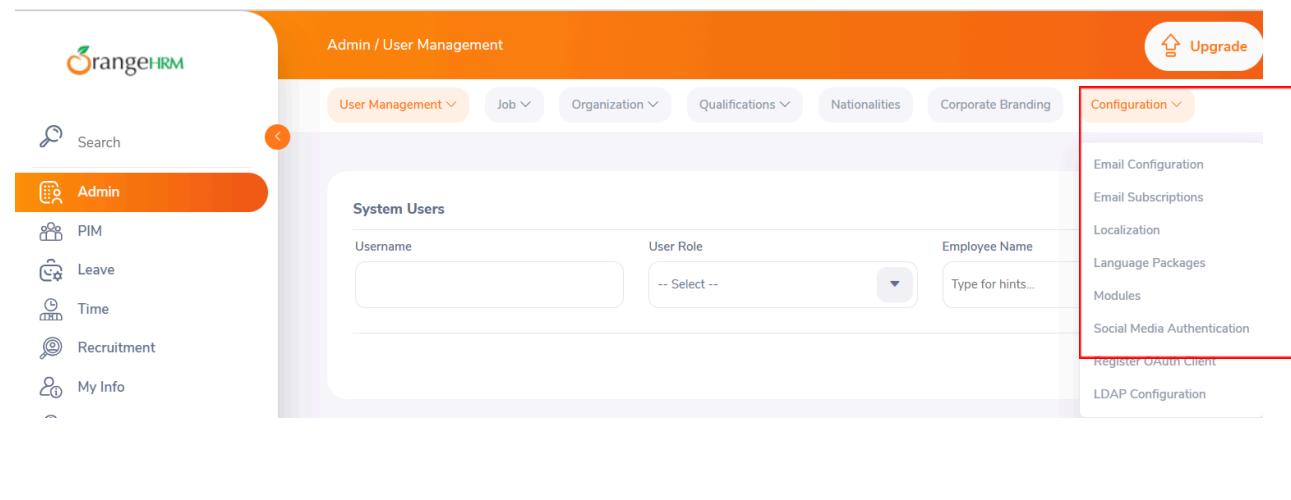
**Expected Result:**

The page should display “Audit Log”.

**Actual Result:**

No “Audit Log” page is found; there is no record for system and user activities.

**Screenshot:**



## BUG REPORT – BUG-LeaveMangment 001

**Bug ID:** BUG\_LM\_001

**Title:** “Country and Location” field in Holiday creation allows selecting only one value instead of multiple

**Module:** Leave Management → Holidays Configuration

**Date:** 31/10/2025

**Severity:** Major

**Priority:** High

**Status:** Open

**Description:**

When adding or editing a holiday in the Leave module, the “Country and Location” dropdown allows selecting only one country/location.

In multi-location organizations, holidays should be assignable to multiple countries or locations simultaneously.

This limitation can cause duplicate entries and incorrect holiday configurations.

**Steps to Reproduce:**

1. Log in as Admin.
2. Navigate to Leave → Configure → Holidays.
3. Click Add.
4. Enter holiday details (e.g., “holiday to swim”).
5. Try selecting multiple countries or locations in the Country and Location dropdown.

**Expected Result:**

The system should allow selecting multiple countries or locations for one holiday record.

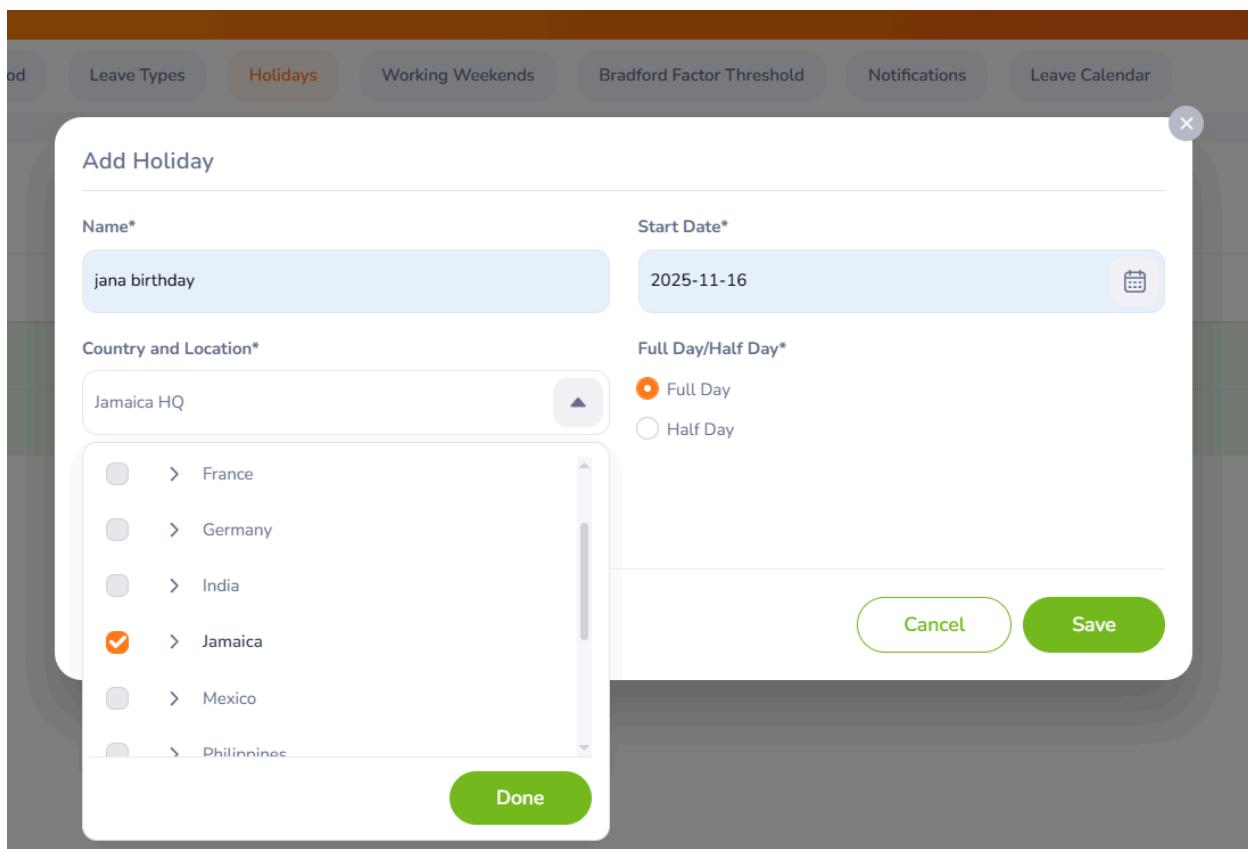
**Actual Result:**

The dropdown allows only one country/location to be selected.

**Environment:**

- OrangeHRM Cloud Version (latest)
- Browser: Chrome 142.0
- OS: Windows 10

## Attachments:



## BUG REPORT – BUG-LeaveMangement 002

**Bug ID:** BUG\_LM\_002

**Title:** Working Weekends” page allows only one country and rejects valid custom weekend days

**Module:** Leave Management → Configure → Working Weekends

**Date:** 31/10/2025

**Severity:** Major

**Priority:** High

**Status:** Open

### Description:

When configuring Working Weekends, the system allows selecting only one country instead of multiple. Additionally, if a user selects a weekday (e.g., Tuesday) to mark it as a working weekend, the system shows an error stating it's "not a weekend." This prevents administrators from setting custom weekend days for specific countries or locations.

### Steps to Reproduce:

- Log in as Admin.
- Go to Leave → Configure → Working Weekends.
- Click Add.
- Try to select multiple countries — notice only one can be chosen.
- Choose a weekday (e.g., Tuesday) and click Save.

### Expected Result:

The system should allow selecting multiple countries or locations. Any day of the week should be assignable as a working weekend (not restricted to Saturday/Sunday).

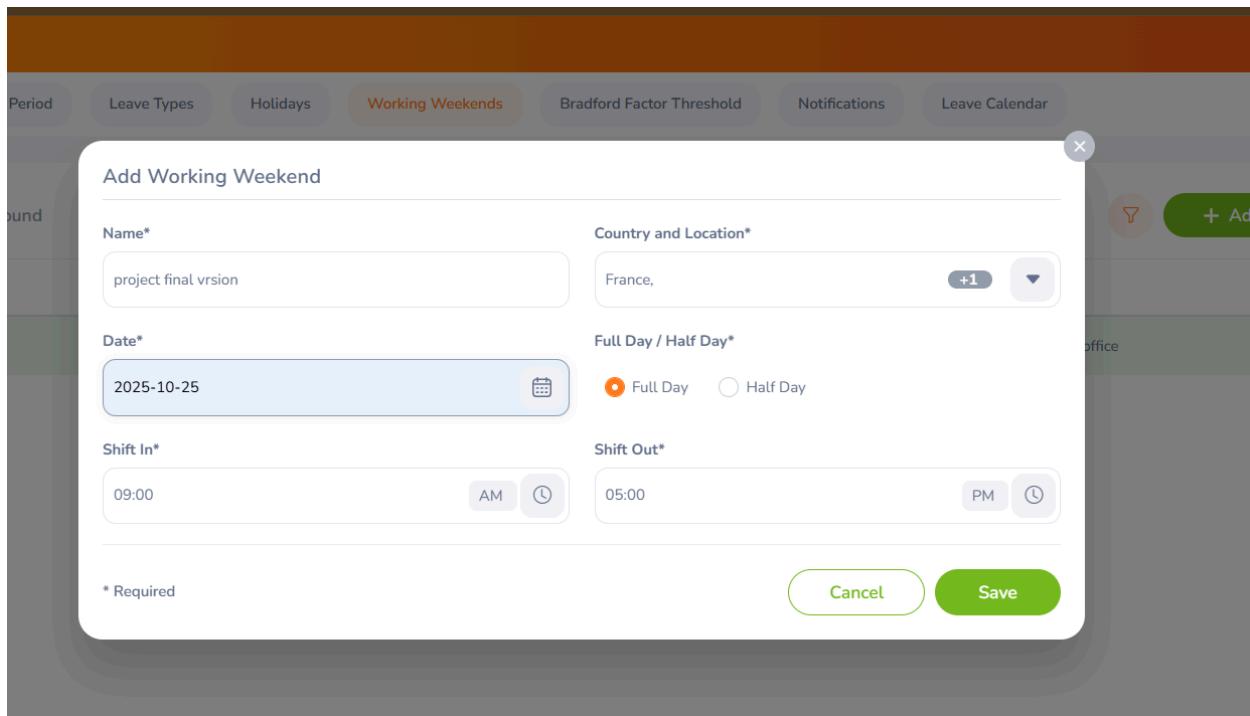
### Actual Result:

Only one country can be selected. An error appears when selecting non-Saturday/Sunday days, stating it's "not a weekend."

### Environment:

- OrangeHRM Cloud Version (latest)
- Browser: Chrome 142.0
- OS: Windows 10

### Attachments:



# BUG REPORT – BUG-LeaveMangment 003

**Bug ID:** BUG\_LM\_003

**Title:** Leave Calendar Configuration filters appear multiple times causing confusion

**Module:** Leave Management → Configure → Leave Calendar

**Date:** 31/10/2025

**Severity:** Major

**Priority:** Medium

**Status:** Open

## Description:

When configuring the Leave Calendar filters, certain filter options (e.g., “Hide Leave with Status”) appear multiple times in the dropdown or selection list. This repetition causes confusion for users, although the filters still function correctly.

## Steps to Reproduce:

1. Log in as Admin.
2. Navigate to Leave → Configure → Leave Calendar.
3. Observe the filter options (Location, Status, Leave Type).
4. Notice that some filters appear more than once.
5. Apply a filter and save — the calendar updates correctly despite the duplication.

## Expected Result:

Each filter should appear only once, making the configuration clear and user-friendly.

## Actual Result:

Filters appear multiple times (e.g., “Hide Leave with Status” repeated), causing confusion, but the calendar still updates according to the selected filters.

## Environment:

- OrangeHRM Cloud Version (latest)
- Browser: Chrome 142.0
- OS: Windows 10

## Attachment:

The screenshot shows the 'Leave Calendar Configuration' section of the OrangeHRM interface. It includes several filter options and status buttons:

- Show Employee, Leave of Employees of Same Location**: A dropdown menu with a 'Cancelled' option selected.
- Show Employee, Leave of Supervisor(s)**: An unchecked checkbox.
- Show Supervisors, Leave of Subordinates**: A checked checkbox.
- Show Admins, Leave of Employees in their Administrative Region**: A checked checkbox.
- Status Buttons (Top Row):** Cancelled X, Pending Approval X, Scheduled X, Rejected X, Taken X.
- Status Buttons (Second Row):** Cancelled X, Pending Approval X, Rejected X.
- Status Buttons (Third Row):** Cancelled X.

# BUG REPORT – BUG\_Auth\_Security\_01

**Bug ID:** BUG\_AS\_001

**Title:** Account lockout not exist after 3 failed login attempts

**Module:** Login page

**Date:** 31/10/2025

**Severity:** Critical

**Priority:** High

**Status:** Open

### Description:

The system does not lock the account after three failed login attempts. Despite multiple incorrect passwords, the user can still log in immediately with the correct credentials, and no lockout message is displayed.

### Steps to Reproduce:

1. Open OrangeHRM login page.
2. Enter valid username (`emp01`) with incorrect password (`test@123`) 3 times.
3. Attempt to log in with the correct password.

**Expected Result:**

After 3 failed attempts, the account should be locked and the system should display a message like “Your account is temporarily locked. Please try again later.” Correct password should not allow login until timeout

**Actual Result:**

The account not locked, and after 3 failed attempts it logged without any error

---

## **BUG REPORT – BUG\_Usability\_001**

**Bug ID:** BUG\_US\_001

**Title:** Difficulty Performing Key Actions for New Users

**Date:** 31/10/2025

**Severity:** Major

**Priority:** High

**Status:** Open

**Description:**

New users cannot easily complete key tasks, such as applying for leave, without trial-and-error or external help. The system lacks intuitive workflows and clear guidance.

**Steps to Reproduce:**

1. Create a new user account.
2. Log in as the new user.
3. Attempt to perform basic tasks (apply for leave, add user, edit my info).

**Expected Result:**

New users should complete tasks easily without assistance.

**Actual Result:**

New users struggle to perform tasks; actions require repeated attempts or external guidance.

# **BUG REPORT – BUG\_Usability\_002**

**Bug ID:** BUG\_US\_002

**Title:** Lack of Clear Tooltips and Ambiguous Field Guidance for New Users

**Date:** 31/10/2025

**Severity:** Minor

**Priority:** Medium

**Status:** Open

## **Description:**

New users do not receive helpful tooltips or guidance when interacting with form fields or menu items. Hovering over fields does not show explanations, resulting in confusion and difficulty completing tasks.

## **Steps to Reproduce:**

1. Log in using a new user account.
2. Hover over input fields on pages such as Login, Apply Leave, My Info.
3. Observe the absence of tooltips or guidance messages.

## **Expected Result:**

Each form field or icon should display tooltips or hints that clearly explain their purpose, especially for new users.

## **Actual Result:**

No tooltips or hints are displayed. New users receive no guidance when interacting with fields.

---

# **BUG REPORT – BUG- Recruitment 001**

**Bug ID:** BUG\_RE\_001

**Title:** Non-HR user can access Recruitment module

**Module:** Recruitment → Job Vacancies

**Date:** 04/11/2025

**Severity:** High

**Priority:** Medium

**Status:** Open

**Description:**

A non-HR user (ESS role) is able to access the Recruitment module, which should be restricted to HR and Admin roles only. This allows unauthorized users to view job vacancies and recruitment data, which may lead to data exposure or role violations.

**Steps to Reproduce:**

1. Log in as a non-HR user (Username: ESS, Password: ess123).
2. Observe the left-side navigation menu.
3. Click on *Recruitment* → *Vacancies*.
4. Notice that the user can successfully access the Recruitment module.

**Expected Result:**

Non-HR users should not be able to view or access the Recruitment module. The system should hide or restrict access to this section based on role permissions.

**Actual Result:**

The non-HR user can see and open the Recruitment module without any access restriction.

**Environment:**

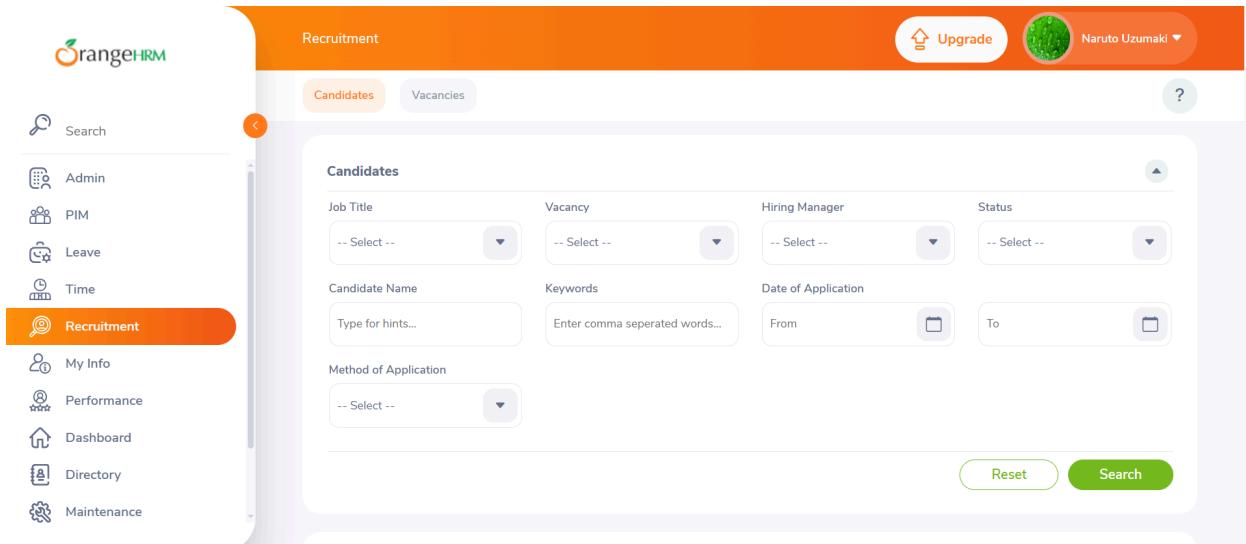
OrangeHRM Demo Site (opensource version)

**Browser:**

Chrome 142.0

OS: Windows 10

**Attachment**



## BUG REPORT – BUG-Employee Information 001

**Bug ID:** PIM-BUG-001

**Title:** System allows saving multiple employee records with a Duplicate empty Employee ID

**Module:** PIM (Personal Information Management) / Add Employee

**Date:** 11/11/2025

**Severity:** Major

**Priority:** High

### Steps to Reproduce:

1. Log in as Admin.
2. Navigate to PIM then "Add Employee".
3. Enter all mandatory fields, using empty Employee ID
4. Click "Save".

### Expected Result:

The system should display an error message (e.g., "Employee ID can't be empty") and prevent the record from being saved, thus enforcing the uniqueness rule.

**Actual Result:**

The system accepted the empty Employee ID and successfully saved the new employee record, violating the core validation rule.

**Environment:**

Browser: Chrome 142.0

OS: Windows 10

## BUG REPORT – BUG-Employee Information 002

**Bug ID:** PIM-BUG-002

**Title:** System allows the saved Employee\_ID to be edited even after saving.

**Module:** PIM (Personal Information Management) / Add Employee

**Date:** 11/11/2025

**Severity:** Medium

**Priority:** Low

**Steps to Reproduce:**

1. Log in as Admin.
2. Navigate to PIM then "Add Employee".
3. Enter all mandatory fields, Click "Save" ..
- 4 repeat steps again 5employee id will be modified

**Expected Result:**

The system should refuse change.

**Actual Result:**

**modification accepted**

**Environment:**

Browser: Chrome 142.0

OS: Windows 10

## BUG REPORT – BUG-Employee Information 003

**Bug ID:** PIM-BUG-003

**Title:** System doesn't trim white spaces

**Module:** PIM (Personal Information Management) / Add Employee

**Date:** 11/11/2025

**Severity:** Low

**Priority:** Low

**Steps to Reproduce:**

1. Log in as Admin.
2. Navigate to PIM then "Add Employee".
3. Leave extra spaces in some fields (Employee ID, First Name, Last Name)
4. Click the "Save" button.

**Expected Result:**

The system should trim extra white spaces from the fields.

**Actual Result:**

extra spaces stays the same.f

**Environment:**

Browser: Chrome 142.0

OS: Windows 10

## BUG REPORT – BUG-Employee Information 004

**Bug ID:** PIM-BUG-004

**Title:** System does not accept special characters

**Module:** PIM (Personal Information Management) / Add Employee

**Date:** 11/11/2025

**Severity:** Medium

**Priority:** Medium

**Steps to Reproduce:**

1. Log in as Admin.
2. Navigate to PIM then "Add Employee".
3. Add information (Employee ID, First Name, Last Name)
4. Add special characters to the name
5. Click the "Save" button.

**Expected Result:**

The system should display message that refuse special characters..

**Actual Result:**

**System accepts special characters.**

**Environment:**

Browser: Chrome 142.0

OS: Windows 10

# Automation



# OrangeHRM Automation

## Bug Report

# **BUG\_A14\_AS\_006\_01**

**Bug ID:** BUG-01

**Title:** Browser Back Button Displays Sensitive Data After Logout

**Severity:** high

**Priority:** Critical

**Date:** 1/12/2025

**Module:** Free Trial Module

**Environment:** Chrome Browser, Windows 11

## **Description:**

After a user logs out of the system, pressing the browser back button navigates back to previously viewed pages containing sensitive information. This behavior exposes confidential data that should not be accessible without authentication.

## **Steps to Reproduce:**

1. Log in to the application successfully.
2. Navigate to the dashboard or other sensitive pages.
3. Log out from the system.
4. Press the browser back button.

## **Expected Result:**

The system should redirect the user to the login page, and no sensitive information should be visible.

## **Actual Result:**

Pressing the browser back button after logout displays pages containing sensitive data from the previous session.

**Status:** Open

---

# **BUG\_A6\_TC\_LM\_001\_02**

**Bug ID:** BUG-03

**Title:** Leave Management Opens Leave List With “No Records” Automatically

**Severity:** Medium

**Priority:** Medium

**Date:** 3/12/2025

**Module:** Leave Management Module

**Environment:** Chrome Browser, Windows 11

## **Description:**

Whenever the Leave Management module is opened, it automatically logs in and displays the leave list with “No Records,” without the user clicking any filters or buttons. This may confuse users or indicate an issue with default data loading.

## **Steps to Reproduce:**

1. Log in to the application successfully.
2. Navigate to the Leave Management module.
3. Observe the Leave List section immediately.

## **Expected Result:**

The system should load relevant leave records for the user or prompt to select filters before displaying the leave list.

## **Actual Result:**

The leave list shows “No Records” immediately upon opening, without any user action.

**Status:** Open

---