



# Salma Begum Sheik

**ISTQB Certified Software Tester** with time management and collaborative skills and expertise in manual and automated QA testing, desirous of a Software Testing position with an year of experience in manual testing and knowledge of scripting language Python, Project management tool JIRA , Selenium Webdriver with Python.

## Contact

### Phone

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### Email

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### Address

Jahnstr.7 , Oberhausen, 46145,  
Germany

## Education

### 2011-2015

Bachelor of Technology in Electronics and Telematics

G.Narayanamma Institute of Technology and Science, Hyderabad, India.

### 2000-2010

Secondary School Education in MRR High School, Intermediate in Narayana Junior College, Hyderabad ,India.

## Certifications

- International Software Testing
- Qualifications Board - Certified Tester in Foundation Level (ISTQB-CTFL)  
<https://atsqa.org/certified-testers/profile/3d297b0da77b453bba7e0fb6cb84823c>

- Telc B1 Deutsch Zerifikat

## Languages

English ● ● ● ● ●

German ● ● ●

## Experience

### 5/2019 - 11/2019

Amazon | Hyderabad, India

#### Transaction Risk Investigator

- Dealt with Buyer Risk Investigations and estimated the risk involved in the transactions made online and also if there's a possible fraudulent activity on the given transaction.
- Met daily targets which included solving, analyzing as well as taking accurate action on the cases received.

### 3/2016 - 2/2017

Accenture Solutions Private Limited | Hyderabad, India

#### Associate Software Engineer

- Performed Manual Testing on application developed for Highmark healthcare client with PEGA.
- Experienced on system, regression, functional and Checklist based formal testing under Agile Methodology.
- Experienced on creating Verification and Validation test Procedures and resolve software issues through careful & thoroughly documented testing.
- Consistently recognized for excellent problem-solving and analytical skills by programmers, project managers and supervisors.

### 9/2015 - 3/2016

Amazon | Hyderabad, India

#### Customer Support Executive

- Handled customer inquiries, complaints, billing questions and payment extension/service requests through voice calls.
- Managed a high-volume workload within a commitment- driven environment. Resolved an average of 550 inquiries in any given week.

## Skills

- **Programming Languages** Python , Java
- **Testing Tool** Selenium Web driver with Python
- **Project Management Tool** JIRA
- **Computer Applications** Microsoft Office Suite