

Q1: Name of all Departments

Q2: Management hierarchy

Q3: Information about accounts (general, farmer related credit program and their eligibility)

Q4: Scheme +FDR + sponsorship

Q5: Loan(also ask about SME ✓), Pension, Remittance , subsidy, allowance service

Q6: Facilities for the students

Q7: Total number of staffs in this branch

Q8: The number of customers this branch gets (Daily ✓ , Monthly and Yearly).

Q9: Online & sms banking ase

Q10: Active Website available kina

Q11. Debit and Credit card facilities

Q12. Everyday kaaj e ki ki + Kon Kon customers ashe ✓ (hierarchy wise)

Q13. Activities of the employee (line, branch, midlevel) **Shob layer e ask korte hote pare** ✓ ?

Q14. Is this a one-stop service?

Q15. Discounts on several occasions ans: boishakhi bhata and eid bonus and pregnancy

Q16. Impact of COVID-19

Q17. Requirements of employers

Q18. how user information is stored in their active db, by_junior

Q17. Statutory information (Tax)+ tax token renew

Q18. Steps to improve profit margin

Q19. Future plan for improvement

Q24. How often this branch recruit new employees

Q29. employee welfare

Q30. Mission and Vision, goal and policies, Policies meet korte je challenges face korte hocche