Overall Hospital performance From 2015 - 2023



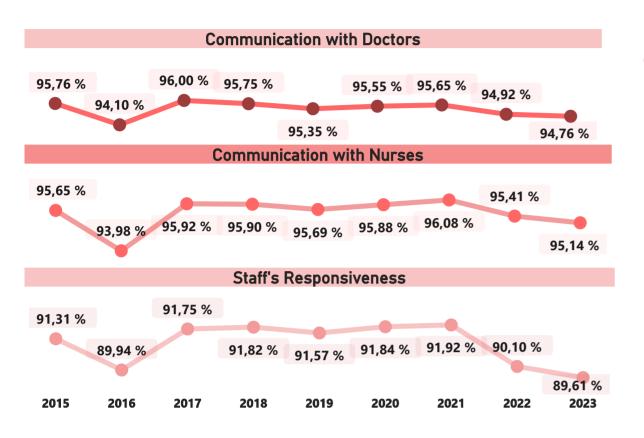
5080

94,92 %

8,59

number of facilities Recommendation rate

Overall rating out of 10



The patients' satisfaction with the medical professionals

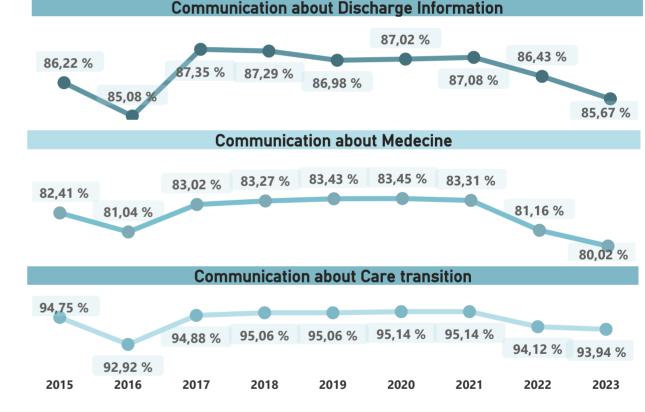
The performance dropped in 2019 the year when the pandemic took place but started recovering afterwards just to **noticeably drop again after 2021**.

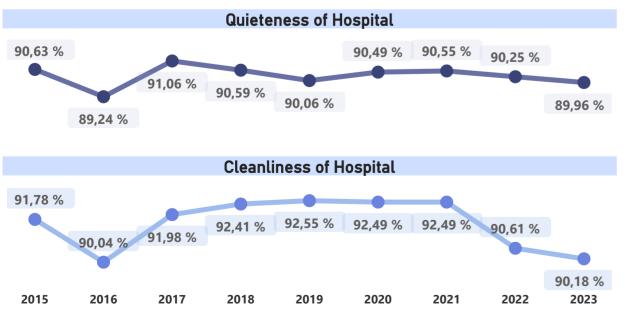
In 2023, the staff performance recorded the **lowest rate** in 9 years.

The patients' satisfaction with patient care

The medical pofessionals performance is positively correlated with the communication about patient care.

In 2023, the communication about Medecine recorded the **lowest rate** in 9 years.





The patients' satisfaction with the environment

After 2021, the patients' satisfaction with the environment started dropping especially the cleanliness.

In 2023, the Cleanliness of the hospital recorded the **second lowest rate** in 9 years after 2016.

We notice that in 2016 the hospital's performance drastically dropped and plummeted just one year after in 2017, So it would be very beneficial to look into the measures taken to achieve such significant change.

Hospital performance From 2015 - 2023 Per State





8,59

9

State >

AL

number of facilities

Recommendation rate

Overall rating out of 10

The patients' satisfaction with patient care

Release Period	Communication about Medicines	Communication about Discharge Information	Communication about Care Transition
2018	84,00 %	87,00 %	95,00 %
2016	81,00 %	86,00 %	94,00 %
2017	83,00 %	86,00 %	94,00 %
2019	85,00 %	86,00 %	95,00 %
2021	84,00 %	86,00 %	95,00 %
2022	81,00 %	86,00 %	94,00 %
2015	83,00 %	85,00 %	94,00 %
2020	84,00 %	85,00 %	95,00 %
2023	80,00 %	85,00 %	94,00 %

The patients' satisfaction with the medical professionals

The patients' satisfaction with the environment

Release Perio	I Communication with doctors	Nurses	Staff Responsiveness	Release Period	Cleanliness of Hospital	Quietness of Hospital
2015	97,00 %	95,00 %	90,00 %	2015	90,00 %	94,00 %
2016	97,00 %	95,00 %	90,00 %	2016	90,00 %	94,00 %
2017	97,00 %	95,00 %	91,00 %	2017	90,00 %	94,00 %
2018	96,00 %	95,00 %	90,00 %	2018	91,00 %	93,00 %
2019	96,00 %	95,00 %	90,00 %	2019	91,00 %	92,00 %
2020	95,00 %	94,00 %	90,00 %	2020	91,00 %	93,00 %
2021	95,00 %	95,00 %	90,00 %	2021	91,00 %	93,00 %
2022	95,00 %	95,00 %	88,00 %	2022	89,00 %	92,00 %
2023	95,00 %	94,00 %	88,00 %	2023	89,00 %	92,00 %