

EXHIBIT B-11

Order Form for MetricStream Software License

Exhibit to the Software License, Support and Services Agreement and Amendment 1 to the Software License, Support and Services Agreement (“Agreement”) Between MetricStream, Inc. (“Company”) and Chubb INA Holdings Inc., (f/n/a ACE INA Holdings Inc.), dated December 2, 2013

“Licensee”: Chubb INA Holdings Inc.

“Effective Date”: January 1, 2020

MetricStream Software: MetricStream will provide Licensee licenses to the following MetricStream Software Modules:

- QA Audit Management
- Vendor Management

Type of License: Subscription-based Cloud Services (as described in Exhibit D-1 of the Agreement)

“License Term”: Twelve (12) months from the Effective Date.

Pricing

License Fee Pricing: Licensee Fees shall be based on the Pricing Table below. Licensee may add or remove Named Users, Modules, or Vendor Access Licenses at any time during the Term per the Pricing Table below. In the event that Licensee elects to add additional Named Users or additional Modules, the Parties will execute an additional Order Form. In the event that Licensee elects to remove Named Users or Modules, the Parties will execute an amendment to this Order Form.

| License Type | Range | Annual Licensee Fees | License Fee Per Named User Per Year (One Module) | License Fee for First Additional Module for the same Named User Per Year | License Fee for Second Additional Module for the same Named User Per Year | License Fee for Each Additional Module for the same Named User Per Year | Maximum License Fee per Named User Per Year |
|---------------|-------------------------|----------------------|--|--|---|---|---|
| Platform | N/A | \$25,000 | N/A | N/A | N/A | N/A | N/A |
| Named User | Up to 1,000 Named Users | | \$450 | \$225 | \$135 | \$90 | \$1,125 |
| Named User | Up to 2,000 Named Users | | \$375 | \$188 | \$113 | \$75 | \$938 |
| Named User | Over 2,000 Named Users | | \$300 | \$150 | \$90 | \$60 | \$750 |
| Vendor Access | Up to 500 Vendors | | \$25,000 for unlimited Vendor Users | | | | |
| Vendor Access | Up to 1,000 Vendors | | \$37,500 for unlimited Vendor Users | | | | |
| Vendor Access | Up to 2,000 Vendors | | \$50,000 for unlimited Vendor Users | | | | |

Cloud Services Pricing: MetricStream shall provide the Premium Cloud Services described in Exhibit D-1 of the Agreement as of the Effective Date for the Term of this Order Form. Cloud Services Fees shall be based on the table below.

| Total License Fees per year (Named User and Vendor Access) | Cloud Services Fees per year |
|--|------------------------------|
| less than \$100K per year | \$60,000 |
| between \$100K and \$250k per year | \$75,000 |
| greater than \$250k per year | \$90,000 |

Note: Cloud Services Fees assume a US-based data center is utilized

ORDER FORM LICENSES: 630 Named User Licenses (One Module)
 25 Named User Licenses (First Additional Module)
 500 Vendor Access Licenses. Each Vendor Access License provides for
 an unlimited number of Vendor Users from the same vendor.

All Licenses can be re-used/transferred between old/new Named Users.

TOTAL ORDER FORM PRICING:

| | Quantity | Annual Fee (USD) |
|---|-----------------|-----------------------------|
| Platform | N/A | \$25,000 |
| Named User License (One Module) | 630 | \$283,500 |
| Named User License (with First Additional Module) | 25 | \$16,875 |
| Vendor Access License | 500 | \$25,000 |
| Cloud Services | N/A | \$90,000 |
| TOTAL | | \$440,375 |

Invoice Schedule: Fees for the initial twelve (12) months shall be invoiced on January 1, 2020.

Payment Terms: Net 30

Invoice Address: Chubb INA Holdings Inc.
 10 Exchange Place, 9th Floor
 Jersey City, NJ 07302

BOTH PARTIES ACKNOWLEDGE THAT THEY HAVE READ THIS ORDER FORM,
UNDERSTAND IT AND AGREE TO BE BOUND BY ITS TERMS AND CONDITIONS.

METRICSTREAM, INC.

CHUBB INA HOLDINGS INC.


Printed Name: Salil Jain

Printed Name: Rand Greenblatt

Title: Chief Client Officer


Title: SVP Finance

Signature: 
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Signature: 
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Date: January 21, 2020

Date: January 21, 2020

Sarah Slattery  DS January 20, 2020