Salvador Menjivar

contact@salvadormenjivar.com https://www.linkedin.com/in/salvador-menjivar/

https://public.tableau.com/app/profile/salvador.menjivar

SUMMARY

Google Cloud Engineer with extensive experience in designing, deploying, and troubleshooting cloud infrastructure on Google Cloud Platform (GCP). Skilled in optimizing database performance, automating workflows with Terraform, and building data-drive dashboards using Python and SQL. Proven track record of resolving complex technical issues for enterprise clients and improving system reliability.

EXPERIENCE

Google Cloud Engineer | Wursta
Feb 2024 – Present

❖ Designed and launched scalable solutions on Google Cloud Platform, working hands-on with Compute Engine, Cloud Run, Cloud Build and BigQuery to address unique challenges faced by enterprise clients.

❖ Regularly troubleshoot and solve infrastructure problems such as diagnosing BigQuery latency spikes or Google API errors quickly and within SLAs, ensuring systems stay reliable and clients stay satisfied.

❖ Built and maintained Bash scripts for tasks that save time, including moving projects between GCP organizations, updating backend servers in load balancers, and managing day-to-day maintenance workflows.

❖ Automated GCP environment setup through custom Terraform modules, helping teams cut down on setup time and avoid repeated manual steps.

❖ Took responsibility for configuring backup and disaster recovery (DR) solutions in Google Cloud, helping clients safeguard their systems and minimize risks.

❖ Identified opportunities to fine-tune resource allocation and applied autoscaling, which led to about 15% savings on cloud costs while maintaining top-notch performance.

Google Cloud Platform Engineer | Telus International
Dec 2020 – Feb 2024

❖ Worked as a Google Cloud Support Engineer at Telus, collaborating directly with Google Cloud support teams.

❖ Gained hands-on experience troubleshooting issues within Google Cloud tools and services that are only accessible through Google Cloud support.

❖ Assisted developers by escalating complex cases to Google engineers and helping resolve technical problems efficiently.

❖ Supported customers by diagnosing and solving problems related to Google Cloud resources and APIs, ensuring smooth operation and reliability.

Software Technical Support Representative | HP (via Convergys)
Feb 2019 – Nov 2020

❖ Achieved 95% customer satisfaction by troubleshooting software installation, driver conflicts, and OS compatibility issues.
❖ Authored a knowledge base guide for common printer/scanner errors, reducing repeat tickets by 25%.

Customer Service Representative | AT&T (via Convergys)
Jan 2017 – Jan 2018

❖ Processed 70+ service orders weekly, resolving billing discrepancies and recommending cost-saving rate plans.

TECHNICAL SKILLS

Cloud & DevOps

Google Cloud Platform (Compute Engine, BigQuery, Cloud Run, Google API, IAM)
Infrastructure as Code: Terraform, CI/CD,
Monitoring: Cloud Logging

Data & Analytics

Python (pandas, NumPy), SQL, R | Tableau, Looker
Data Pipeline Optimization | Statistical Analysis

CERTIFICATIONS

❖ Google Data Analytics Certificate (Coursera)
❖ Python for Everybody Specialization (Coursera)
❖ Google Cloud Associate Engineer
❖ Google Cloud Professional Database Engineer
❖ Google Cloud Professional Data Engineer

- ❖ **Google Cloud Professional Architect Engineer**
- ❖ **Google Cloud Professional Machine Learning Engineer**

PROJECTS

Money Management

Personal Project · March 2023 –March 2023

· The code is about cleaning and categorizing bank transaction data using Python libraries such as pandas, numpy, panel, hvplot and holoviews. The cleaned data is then used to create an interactive dashboard that summarizes the user's spending habits.

· The code creates a summary banner for the last month's income, recurring expenses, non-recurring expenses, and savings. The banner is created by filtering the dataset to include only transactions from the latest month and grouping them by category. The resulting data is then displayed on an interactive dashboard.

· Improved bank transaction data accuracy by 85%, created automated categorization script that increased user data processing speed by 2x, and developed an interactive dashboard that visualizes spending habits and predicted expenses. · Project's link: https://github.com/Salvador-Menjivar-S/Money-management

EDUCATION

Computer Technology

Universidad Francisco Gavidia · SV, San Salvador · 2023