



## David A. Fuenmayor M.

### CONTACT

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**Age:** 31.

**Civil Status:** Single.

### PROFESSION

🎓 Telecommunications Engineer

### EDUCATION

**2008-2013** Telecommunications Engineer  
Universidad Católica Andrés Bello

### PERSONAL PROFILE

Engineer with knowledges in Python Programming and Web Development, willing to learn and get more experience on the programming area, Machine Learning, Data Science, AI and the ultimate technologies.

### LANGUAGES

- Spanish: Native.
- English: Speaking: Advanced;  
Writing: Advanced;  
Reading: Advanced.

### KNOWLEDGES

Knowledges on different program languages such as (Python, Django, DRF, HTML5, CSS3, MySQL, PostgreSQL, Git, GitHub, Linux), as well as SAP FI-CO, Networking (Routing & Switching), Cisco, ITIL V3, PMP, TCP/IP, Active Directory.

### COURSES

#### ACAMICA:

- SCRUM.
- KANBAN.
- Introducción al desarrollo de aplicaciones web.
- Understanding Databases.
- Database Testing.
- SQL Beginners.
- NoSQL.
- Git.
- MongoDB.
- HTML: el lenguaje popular.
- HTML5.
- Comenzando con CSS.
- CSS Intermedio.
- CSS Avanzado.

#### Udemy Academy:

- Curso Práctico de Django con Python: Desarrollo Web Backend.
- Django Rest Framework.
- Python sin fronteras: HTML, CSS, Flask y MySQL
- Aprende SQL desde cero: ¡Curso con mas de 50 ejercicios! 1
- Aprende SQL desde cero: ¡Curso con mas de 50 ejercicios! 2
- Complete Python Bootcamp From Zero to Hero in Python.
- Git Complete: The definitive, step-by-step guide to Git.
- Django 3 - Full Stack Websites with Python Web development.
- Django for Python Developers.

#### Accenture School (2018 - 2018)

Training SAP Module FI and Module CO, 160 academic hours.

#### Capacity Information Technology Academy (2018 - 2018)

IT Service Management with ITIL V3 (ITIL V3 Foundations), 38 academic hours.

#### Cisco Academy Fermín Toro - Sede Caracas (2016 - 2016) Intensive Course:

- CCNA 1 Routing and Switching: Introduction to Networks.
- CCNA 2 Routing and Switching: Routing and Switching Essentials.
- CCNA 3 Routing and Switching: Scaling Networks.
- CCNA 4 Routing and Switching: Connecting Networks.

## WORK EXPERIENCE

### ❖ **Globant**     *February 2019 Present.    Rosario, Argentina.*

#### ***SSR Application Support Analyst - Project Cloud Shared Services***

- Focal Point of clients, providing help desk support to multiple customers and end-users.
- Document help desk tickets/resolutions, creation of work instructions for production applications that improve support operations.
- CRUD users in Active Directory and use of online tools for project task management, error and incident tracking and operational project management (Jira, ServiceNow, InvGate, Confluence, Pagerduty, Okta, Jenkins, Mixpanel, Slack, VictorOps, Opsgenie, Pingdom, CRM Sugar, Grail, NetSuit, SRP-Salesforce).
- Weekly meetings with higher support levels to check the state of cases.

### ❖ **Desysweb S.A.C.**     *February 2018 - June 2018.    Lima, Perú.*

#### ***Business Executive - Marketing and Sales Department***

- Maintain updated catalog and merchandising of products and services.
- Marketed brands: Cisco, Huawei, Sophos, ManageEngine, F-Secure, Yealink, Yeastar, Ruckus, Ubiquiti, GrandStream, Exinda.
- Prospect and seek for potential clients at a corporate and personal level.
- Quotation and Presentations of Products and Services.
- Direct attention, follow-up and commercial visits to clients.

#### ***January 2018 - February 2018.    Lima, Perú.***

#### ***Preventive and Corrective Maintenance Engineer - Operations Department***

- Preventive and corrective maintenance and configuration of Routers and Switches Cisco and Raisecom converters.
- Resolution of network failures and tests to verify good functionality of the client's equipment.
- Sending of daily maintenance reports and reviews of these for Telecommunications Company America Móvil Perú (CLARO).

### ❖ **Suministros Multirrol VII, C.A.**     *February 2016 - October 2017.    Caracas, Venezuela.*

#### ***Tendering Coordinator - Tendering, Sales and Purchasing Department***

- Preparation of offers and documentation for the presentation of public and private tenders.
- Identify business opportunities by tendering.
- Assign, supervise and evaluate the work of the professional staff in charge of executing the different works.
- Ensure that the specifications of the materials meet the requirements and needs of customers.
- Number of people under my supervision: 7

#### ***September 2015 - February 2016.    Caracas, Venezuela.***

#### ***Purchasing engineer - Tendering, Sales and Purchasing Department***

- Participate in tenders and purchase processes.
- Preparation of shopping needs and Follow-up of contracts.
- Preparation of catalogs for the presentation of the products to be offered.
- Review comparative tables with the quotes received.
- Make the purchase of materials and negotiation with suppliers and customers.

❖ **ZTE de Venezuela**      *February 2014 - July 2015.    Caracas, Venezuela*

***NOC Wireline Support Engineer - TSD Department, Sales Division V***

- Configuration, implementation, operation and maintenance, troubleshooting and software upgrading of equipment IPDSLAM and NGN Nodes MSAG5200.
- Follow up and resolution of network's problems.
- Final acceptance tests of NGN Nodes and IPDSLAM with the customer (CANTV).
- Direct contact and good communications skills with the customer (CANTV).