

# Samantha Cowman

## Aspiring Full Stack Web Developer

### Contact

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### Education

Bachelor of Science in Social Work  
**Bradley University, Peoria IL**  
**August 2011- December 2015**

Master of Social Work  
**University of Southern California,**  
**Los Angeles CA**  
**May 2016-May 2018**

Master of Applied Behavioral  
Analysis  
**National Louis University, Lisle IL**  
**January 2020-September 2021**

**Coding Bootcamp**  
**Northwestern University, Online**  
**January 2024-August 2024**

### Objective

Aspiring Full Stack Web Developer with a strong foundation in web technologies, seeking to leverage my skills in JavaScript, Node.js, React, MongoDB, and Express.js to build dynamic, user-friendly web applications. Eager to contribute to a collaborative team and apply my problem-solving abilities and keen attention to detail to create efficient and scalable solutions.

### Experience

#### Guidance Consultant

ComPsych - Lombard, IL, January 2023 to January 2024

- Customer service position for EAP resources, fielding between 20-40 calls per day.
- Deescalated customers who were in a heightened emotional state by using reflective listening and empathetic coping mechanisms.
- Resolved issues and identified resources to ensure positive customer experience and satisfaction.
- Conducted clinical intakes while preserving complete and accurate documentation for client information.

#### Advanced Technician

Total Spectrum - Elmhurst, IL, October 2018 to May 2022

- Registered Behavior Technician working with children with Autism while providing behavioral therapy and developed programming.
- Entered client progression using Catalyst ABA software to track growth and sustain accurate records.
- Maintained organizational skills for schedules with clients and their caregivers.
- Strengthened communication with all team members about client behaviors and support.

#### Counselor Intern

Camelot Community Care Inc. Works - Peoria, IL, May 2017 to April 2018

- Provided therapeutic interventions to adolescents diagnosed with DSM mental health symptoms.
- Maintained schedules, client information and documentation for clients using Microsoft Excel, Word, and Outlook.
- Created an organization system to file case information.

## Key Skills

Time Management  
Written and Verbal  
Communication  
Critical Thinking  
Organized  
Microsoft Excel  
Reporting/Documentation  
Data Analysis  
Multi-Tasking  
Problem Solving  
Team Oriented

### Program Aide

Heart of Illinois Special Recreation Association, January 2015- April 2018

- Worked with individuals with developmental disabilities while providing a safe and welcoming environment.
- Successfully regulated group activities for 10-15 people at a time while providing mediation and support to individuals.
- Created and led group activities while delegating tasks to other employees.

### Court Advocate

The Center for Prevention of Abuse, May 2016- May 2017

- Worked specifically on cases related to domestic violence and filed orders of protection.
- Maintained accurate legal records for clients, legal representatives, and the judiciary.
- Provided therapeutic intervention with clients in crises and deescalated tenuous situations.

### Administrative Assistant

General Engineering Works - Addison, IL: May 2011 to August 2013

- Completed data entry for job orders and used computer programs to complete general engineering tasks.
- Maintained time management skills for tasks related to computer programs while pulling parts from machines for cleaning and scheduling.
- Aided whenever there was an opportunity for all staff members, from cleaning parts, maintaining a schedule, working on machinery, and organizing the office environment.

## References

Available upon request.