Samaneh Kamali

Multimedia Developer

(Reliability Security Clearance)

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(514) 566-1376

sam76kam@gmail.com

Ottawa, ON (open to relocate)

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Skills

Adobe Creative Suite

HTML / CSS

WordPress

JavaScript

React JS

Figma

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Familiar with

Windows, Linux

Cloud (Azure)

Microsoft Office

Videography

Photography

Power BI

CI/CD

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LinkedIn

linkedin.com/in/sam-kamali

Portfolio

sam-kamali.github.io/portfolio

Motivated and passionate graduate with a solid foundation in accessibility standards (WCAG) and user-centered design concepts. Holding an active Reliability Security Clearance. Adept at leveraging cutting-edge technologies to enhance user experiences. Strong communication, problem-solving, and collaboration skills within multidisciplinary teams. Always eager to learn new skills and contribute effectively.

Professional Experience

Customer Service Representative, Home Depot — April 2023 – Present

Ottawa, ON

- Efficiently resolved customer issues, demonstrating strong problem-solving skills.
- Achieved 90%+ customer satisfaction and received multiple awards for performance.

Web Developer, Koolbaar — Feb 2023 – Apr 2024

Montreal, QC

- Designed and developed e-commerce web application using HTML, CSS, and JavaScript.
- Reduced bug reports by 20% through collaboration, testing, and debugging.
- Documented technical specs and processes; stayed current with industry trends and new technologies, resulting in a 15% improvement in team efficiency.

UX/UI Designer (Co-op), Jitto — Apr 2023 – Aug 2023

Ottawa, ON

- Drafted logos, icons, wireframes, and infographics using Figma, enhancing visual communication for the client projects.
- Enhanced pages with Adobe XD for better user experiences and boosted functionality via user testing, leading to a 30% increase in user satisfaction scores.

Web Designer, Karbord Computer — Jan 2021 – Jan 2022

Remote, IR

- Designed interactive user interfaces for their website and mobile app, increasing user engagement by 25%.
- Translated design mockups into functional components using JavaScript; contributed to code design and automated testing, which decreased development cycles by 15%.
- Built small app components under senior developer guidance, utilizing Git for version control with 98% accuracy.

Web Designer, Yekta Rose — Mar 2019 – Dec 2020

Remote, IR

- Implemented WordPress websites, generated wireframes/mockups, and optimized landing pages, resulting in a 30% increase in conversion rates.
- Conducted UI/UX testing, addressed WordPress support tickets, and optimized graphics for branding, improving client retention by 25%.
- Applied SEO techniques, boosting visibility by 30% and traffic by 25%.

Education

Diploma of Interactive Media Design — Jan 2022 – June 2024

Algonquin College, Ottawa, CA

CGPA: 3.9 / 4, Dean's Honor List

Bachelor of Computer Science — Sep 2016 – Aug 2020

Azad University of Technology, IR (WES Approved)

CGPA: 3.7 / 4, Best Student of 2018/2019

Certifications

Technical Support Fundamentals — Mar 2024

Google | Coursera Credentials ID RW4ED7J8GNTR