Software QA Engineer (4.1 YOE)

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SUMMARY

QA Consultant with 4+ years of experience in Manual and Automation Testing across Web, Mobile, and API layers. Proficient in SDLC/STLC, Agile, API Testing (Postman, Swagger), SQL Database Testing, and defect management. Known for improving test coverage, streamlining processes, and ensuring quality product delivery.

CORE SKILLS

- Performed manual testing of mobile and web applications including functional, regression, sanity, smoke, and exploratory testing across multiple Android/iOS devices, emulators, and browsers.
- Designed and executed **test cases**, **test scenarios**, **and test data** from **business requirements**, **user stories**, **and acceptance criteria** ensuring maximum **test coverage**.
- Validated **UI/UX**, **usability**, **compatibility**, **localization**, **and responsiveness** of mobile applications across **different screen resolutions and OS versions**.
- Conducted **API testing using Postman and Swagger**, validating request/response payloads, HTTP status codes, headers, schema, and integration with mobile front-end.
- Logged, tracked, and managed defects in JIRA, ensuring clear bug reproduction steps, screenshots, console logs for faster resolution.
- Collaborated in **Agile/Scrum ceremonies** (daily stand-ups, sprint planning, backlog refinement, retrospectives) ensuring **QA involvement throughout SDLC/STLC**.
- Automated basic regression test cases using Selenium WebDriver, Java, TestNG, Cucumber (BDD framework) to reduce repetitive manual effort.
- Implemented **Gherkin syntax feature files** in Cucumber and executed tests via **Maven build tool** integrated with **TestNG reporting**.
- Performed **mobile-specific validation** like app installation/uninstallation, version upgrade, push notifications, background/foreground handling, and network interruption testing.
- Participated in **test planning**, **requirement analysis**, **test execution**, **defect triage**, **and release signoff**, ensuring high-quality product delivery.
- Created and maintained traceability matrices to map test cases against requirements for better coverage analysis.
- Supported continuous integration and execution of automated scripts on Jenkins CI/CD pipeline for faster feedback.
- Validated **end-to-end workflows** such as **user authentication**, **payment gateway**, **order management**, **and transaction flow** in mobile/web apps.
- Performed basic **data validation using SQL queries** to verify backend database updates and ensure data integrity across modules.

EXPERIENCE

QA Consultant, Inadev India Pvt Ltd (Feb 2025 - May 2025) - Tested loan repayment software for **MLCHC** with manual & automation testing. Designed and executed test cases, validated APIs using Postman.

Freelancer QA Consultant (Mar 2024 - Jan 2025) - Tested e-commerce CRM feature integrations

Quire project (Quality Nest). API validations via Postman & Chrome DevTools.

Senior QA Engineer, Zyoin Web Technology (Mar 2023 – Oct 2023) – Led QA for Symworld **Logistics** integration with **Symbiz CRM**. Developed API test suites improving coverage.

Senior Test Engineer, TestYantra (Razorpay -Oct 2021 – May 2022) – Automated Payment gateway (Razorpay) using selenium & testNG. Validated payment gateway integration.

Software QA Engineer, Bitlogic Consulting (Apr 2020 – Sep 2021) – Performed E2E testing of **E-commerce Web & Mobile (Android)** apps focusing on authentication & role-based access control.

ACHIEVEMENTS

• Improved regression suite efficiency by 25%. • Conducted QA interviews and mentoring.

Certification

- Learn & hands on Generative AI in Software Testing.
- Hands on Software Testing with Jira & Agile.

EDUCATION

Master of Computer Science (M.Sc.), DAVV Indore – 71% | LANGUAGES - English, Hindi, Marathi.