







# Anton Pozdnyakov

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## IT/Telecom Specialist, System Administrator

Analytical professional with 10+ years of experience in IT/Telecom support, project management, IT/Telecom infrastructure organization and support, interaction with third companies on organization issues of different telecom services.

Team player finding common language with colleagues in order to implement mutual tasks. Also have understanding of business processes` importance and responsibility for own decisions. Skills in implementations of the best practices for optimization of work process and providing best quality of IT/Telecom service.

### TECHNICAL PROFICIENCIES

*Windows: Windows Server (AD, DNS, DHCP...), Exchange, System Center, Desktop.*

*Virtualization: Hyper-V, ESXi*

*Networks: Network technologies, LAN/WAN environments, routing, TCP/IP and components.*

*Telecommunication: Cable infrastructure, structured cable system (SCS), fibre-optic connection lines.*

*Office phone system: Avaya, Unify Hipath 4000 (ComWin, Hipath Manager, DLS Server)*

*Programming: Simple scripts Python 3, Django Framework, HTML.*

*Linux: Ubuntu, OpenVPN, Bash.*

### PROFESSIONAL EXPERIENCE

Caspian Pipeline Consortium Company (oil industry), Novorossiysk, Russia

Telecommunication Engineer (03/2012 – present day)

Technologies: Unify Hipath 4000 (ComWin, Hipath Manager, DLS Server), Technological cable infrastructure.

Support for corporate and mobile phone network users 24/7. First-Second line of service desk, the provision of technical advice. Prompt problem solving, disaster recovery operations. Basic configuration of telephone stations for technological communication. Interaction with communication service providers. Development of Service Level Agreements (SLA), technical documentation, technical conditions. Projects management.

LLC "Starstroj" (oil industry), Novorossiysk, Russia

Senior IT Specialist (10/2005 – 03/2012)

Technologies: Windows Server, AD, DNS, Hyper-V, Exchange, Avaya.

Support for IT / Telecom employees 24/7. Administration Windows AD, Exchange, Avaya IP Office. Administration of related services (anti-virus protection, monitoring updates, etc.). Installation, maintenance and disaster recovery of the Company's passive network infrastructure. IT group management.

**EDUCATION:** Kuban State University of Technology

### Soft skills:

- Russian — native. English — B1-B2. Czech - Starter
- Team player: responsible approach, understanding of the principle of collective responsibility
- Know how to work with priority tasks
- Proactivity within reason - I am ready to work out key issues, but I do not do what is not needed.