Sam Aldehayyat

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Technical Skills

Programming Languages: Java, Python,Figma, C,Linux, C++
Professional: Microsoft Office, Communication, Leadership, Organization
Language Fluency: Arabic, English

Experience

University of North Carolina at Charlotte   **Charlotte, NC**
Preceptor (Computer Professional)   *July. 2023 - Current*
- Provided mentorship and guidance to students pursuing a computer science or IT education
- Conducted one-on-one sessions to support students requiring extra assistance with coursework, projects, or assignments
- Offered troubleshooting and problem-solving assistance to students facing technical challenges during class activities and projects

Boost Mobile   **Charlotte, NC**
Sales, IT consultant & System Administrator   *Jan. 2020 - Current*
- Provide day-to-day technical support for desktop computers, mobile phones, laptops, tablets, audiovisual systems, printers, and telephony systems via telephone, email or in person.
- Delivered excellent customer service and adhered to standard practices to maximize sales and minimize shrinkage
- Recognized as 2020 Employee of the Year for outstanding performance and team contributions

Verizon   **Balitmore, MD & Cleveland, OH**
Area Operations Manager   *Jan. 2019 - Dec. 2019*
- Handled hiring, training, and supervision of 20 employees
- Improved daily operational efficiency
- Ensured consistent supply of inventory and equipment for over 15 stores

Projects

Project 1   ⓞ **link**
Burger Store Management (Java)
- Developed a Java-based Burger Store Management System allowing customers to place and customize orders, manage ingredient inventory, and ensure data integrity.

Project 2   ⓞ **link**
 Music Band Mobile App Design (Figma)
- Created a visually engaging and user-friendly mobile app concept for a music band using Figma, focusing on interactive features, aesthetics, and an intuitive user experience to boost the band's online engagement

Project 3   ⓞ **link**
Project: Travel Website Development (Python, HTML, CSS)
- Developed a travel website using Python for back-end functionality and HTML/CSS for front-end design. The website featured dynamic content, user-friendly navigation, and responsive design to provide an immersive travel experience

Education

University of North Carolina at Charlotte   **Charlotte, NC**
Bachelor of Science in Computer Science   *may. 2024*
- Concentration in Artificial Intelligence, Robotics, & Gaming
- Dean's List: Fall 2022

Central Piedmont Community College   **Charlotte, NC**
Associate of Art   *may. 2021*