

# SAMUEL BARNES

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## Summary

Dedicated and detail-oriented Customer Service specialist with 10 years of Computer related experience. Skilled at prioritizing, completing multiple tasks simultaneously and following through to achieve goals. Flexible and goal-oriented team player with expertise in scheduling, customer relationship management and document control. Dependable self-starter seeking to leverage background into a technology related role with progressive organization.

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## Software Experience

- HTML
- CSS
- PHP
- Javascript
- SQL
- Node.js
- React

- P5.js
- Python
- C
- C#
- C++
- Java
- Batch

- Unity
- Blender
- Xcode
- Fusion 360
- Inventor
- PTC Creo
- Docker

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## Skills

- Proficient using computers
- Excellent customer service skills
- Responsible and punctual
- ServeSafe certified

- Coding experience
- Client-focused
- Quick learner

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## Experience

**Welder 2<sup>nd</sup> Shift** | Vermeer Corporation - Pella, IA | 05/2019 - Current

- Weld parts to print
- Fill in for welders that are missing
- Clean area at the end of every shift

**Customer Experience Expediter 1** | Vermeer Corporation - Pella, IA | 05/2018 – 04/2019

- Pick and pack parts
- Prepare and fill out shipping paperwork
- Operate machinery
- Help other team members when necessary
- Clean when necessary

**Delivery Driver** | Pizza Ranch - Oskaloosa, IA | 12/2016 - 02/2017

- Supervisor: Michelle.
- Deliver orders.
- Wash dishes.
- Sweep/vacuum.

**Shift Manager** | Arby's - Pella, IA | 07/2015 - 05/2017

- Manage employees
- Operate register
- Prepare food
- Train team members
- Clean
- Take inventory
- Manage store operations
- Manage customer complaints

**Crew** | Culvers - Pella, IA | 11/2016 - 05/2017

- Grilled burgers
- Build burgers
- Clean
- Operate fryers

**Manager** | Mango Tree - Oskaloosa, IA | 02/2016 - 11/2016

- Manage customer complaints
- Manage volunteers
- Clean
- Operate register
- Buy product for the store

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**Education and Training**

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William Penn University | Oskaloosa, IA | 1

**Bachelor of Arts:** Software Engineering & Information Technology, Industrial Technology

GPA: 3.6