SAMUEL BARNES

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Summary

Dedicated and detail-oriented Customer Service specialist with 10 years of computer related experience. Skilled at prioritizing, completing multiple tasks simultaneously and following through to achieve goals. Flexible and goal-oriented team player with expertise in scheduling, customer relationship management and document control. Dependable self-starter seeking to leverage background into a technology related role with progressive organization.

Education and Training

Bachelor of Arts: Software Engineering & Information Technology, Industrial Technology

William Penn University | Oskaloosa, IA | Graduating December 2020
GPA: 3.6

Software Experience

HTML | CSS | GIS | PHP | Javascript | SQL | Node.js | React | P5.js | Python | C | C# | C++

Java | Batch | Unity | Blender | Xcode | Fusion 360 | Inventor | PTC Creo | Docker | GIS

Experience

Welder 2nd Shift | Vermeer Corporation - Pella, IA | 05/2019 - Current

- Weld parts to print
- Fill in for welders that are missing
- Clean area at the end of every shift

Customer Experience Expediter 1 | Vermeer Corporation - Pella, IA | 05/2018 – 04/2019

- Pick and pack parts
- Prepare and fill out shipping paperwork
- Operate machinery
- Help other team members when necessary
- Clean when necessary

Delivery Driver | Pizza Ranch - Oskaloosa, IA | 12/2016 - 02/2017

- Deliver orders.
- Wash dishes.
- Sweep/vacuum.

Shift Manager | Arby's - Pella, IA | 07/2015 - 05/2017

- Manage employees
- Operate register
- Prepare food
- Train team members
- Clean
- Take inventory
- Manage store operations
- Manage customer complaints

Crew | Culvers - Pella, IA | 11/2016 - 05/2017

- Grilled burgers
- Build burgers
- Clean
- Operate fryers

Manager | Mango Tree - Oskaloosa, IA | 02/2016 - 11/2016

- Manage customer complaints
- Manage volunteers
- Clean
- Operate register
- Buy product for the store

Skills

- Proficient using computers
- Excellent customer service skills
- Responsible and punctual
- ServeSafe certified
- Coding experience
- Client-focused
- Quick learner