

Samuel Blanco

INFORMATION TECHNOLOGY
STUDENT

Contact

(201)-375-8057

samuelgiovab@gmail.com

Technical & Professional Skills

Java

Python

PHP

MySQL

Issue resolution

clear communication

customer satisfaction

POS systems

Fluent in English & Spanish

Multitasking

attention to detail

teamwork

Languages

Spanish

English

Hobbies

Playing tennis is one of my favorite things to do!

Profile

Detail-oriented Information Technology student with experience in customer service and multitasking in fast-paced environments. Skilled in Java and Python, with strong communication and bilingual fluency (English/Spanish). Currently pursuing a Google IT Support Professional Certificate to build more foundational IT knowledge. Eager to apply problem-solving, teamwork, and technical aptitude in entry level IT jobs.

Experience

Bartender, P.F. Chang's Bistro, West New York

FEB 2023 – PRESENT

- Provided bilingual customer service and handled POS/payment systems.
- Maintained records and ensured compliance with safety and service standards.
- Collaborated with team to manage operations efficiently.

Server Assistant / Delivery Driver, P.F. Chang's, West New York

FEB 2023 – PRESENT

- Coordinated orders and timely deliveries.
- Trained new team members on systems and service procedures.

Crew Member, McDonald's, Union City

JUN 2021 – FEB 2023

- Operated POS systems and handled orders accurately.
- Resolved customer issues while maintaining safety and teamwork standards.

Education

Bachelor of Science in Information Technology, New Jersey Institute of Technology (NJIT), Newark

2027

expected (2027)

Certifications

Google IT Support Professional Certificate (in progress)

PRESENT

Additional Information

Valid Driver's License

Courses

Computer Systems & Networks, NJIT

Internet Applications, NJIT

Information Design Techniques, NJIT

Intro to IT, NJIT

Networking Technology, NJIT

Intro to Computer Science I, NJIT

Roadmap to Computing, NJIT