

Samuel Blanco

INFORMATION TECHNOLOGY
STUDENT

Contact

(201)-375-8057
samuelgiovab@gmail.com

Technical & Professional Skills

Java
Python
PHP
MySQL
Issue resolution
clear communication
customer satisfaction
POS systems
Fluent in English & Spanish
Multitasking
attention to detail
teamwork

Languages

Spanish
English

Hobbies

Playing tennis is one of my favorite things to do!

Profile

Detailed-oriented Information Technology student with experience in customer service and multitasking in fast-paced environments. Skilled in Java and Python, with strong communication and bilingual fluency (English/Spanish). Currently pursuing a Google IT Support Professional Certificate to build more foundational IT knowledge. Eager to apply problem-solving, teamwork, and technical aptitude in entry level IT jobs.

Experience

Bartender, P.F. Chang's Bistro, West New York

FEB 2023 – PRESENT

- Provided bilingual customer service and handled POS/payment systems.
- Maintained records and ensured compliance with safety and service standards.
- Collaborated with team to manage operations efficiently.

Server Assistant / Delivery Driver, P.F. Chang's, West New York

FEB 2023 – PRESENT

- Coordinated orders and timely deliveries.
- Trained new team members on systems and service procedures.

Crew Member, McDonald's, Union City

JUN 2021 – FEB 2023

- Operated POS systems and handled orders accurately.
- Resolved customer issues while maintaining safety and teamwork standards.

Education

Bachelor of Science in Information Technology, New Jersey Institute of Technology (NJIT), Newark

2027

expected (2027)

Certifications

Google IT Support Professional Certificate (in progress)

PRESENT

Additional Information

Valid Driver's License

Courses

Computer Systems & Networks, NJIT

Internet Applications, NJIT

Information Design Techniques, NJIT

Intro to IT, NJIT

Networking Technology, NJIT

Intro to Computer Science I, NJIT

Roadmap to Computing, NJIT