SAMANTHA JOHNSON

Web Engineer

📞 (504) 264-2072   @ samantha.nisus@gmail.com   🔗 samjohn87.github.io
🔗 linkedin.com/in/samantha-nisus-johnson   📍 New Orleans, LA   ☆ github.com/SamJohn87

SUMMARY

Experienced Full Stack Developer with a degree in Computer Science and over 7 years of expertise in web development.
Proficient in HTML, CSS, JavaScript, jQuery, PHP, and SQL.
Motivated by a strong desire to re-enter the tech workforce, currently enrolled in a full-stack coding bootcamp to master React.js, Express.js, MongoDB, and Node.js. Adaptable to industry standards like GCP, GitHub, and responsive design.
Expected to graduate at the end of January 2024.

SKILLS

Agile   REST API   bootstrap   CRM   CSS   Debugging   Email Marketing   ES6   Express.js   Firebase

GCP   Git   Github   HTML   Javascript   JQuery   LDAP   Mobile Development   MongoDB   Node

NoSql   npm   PHP   Postman   Quality Assurance   React Native   React.js   Redux

Regression testing   SQL   Postman   Communication   Teamwork   Problem-Solving   Quick Learner

RELEVANT EXPERIENCE

Consultant -Quality Assurance Analyst

Ericsson

📅 01/2014 - 05/2015   📍 France

- Developed and executed test cases, identified defects, and actively collaborated with developers to swiftly resolve issues
- Performed successful regression testing, ensuring the stability of web application releases
- Played an integral role in Agile/Scrum meetings by providing valuable insights into the testing process and assessing evolution requests
- Documented test results meticulously, creating detailed reports for stakeholders
- Collaborated seamlessly with cross-functional teams, ensuring the consistent and timely delivery of high-quality releases for web applications
- Occasionally provided effective technical support at both Level 1 and Level 2

Consultant - Full Stack Developer

Devoteam

📅 10/2010 - 12/2013   📍 France

- Successfully developed patches and implemented evolution requests for an internal application managing email communication for critical incidents on information systems and services
- Composed/updated installation/exploitation manuals for changes/corrections tailored for the Release Management department
- Effectively implemented the tool's integration with the LDAP directory, enhancing user management capabilities, including authentication, subscription management, and streamlined communication delivery
- Played a key role in the strategic decision-making process and successful discontinuation of an internal web application dedicated to the management of production schedules
- Entrusted new responsibility: Taking care of the technical, evolutionary, and documentation management of an internal application handling SMS communications, along with SMS subscription management for critical incidents on information systems and services
- Implemented scripts for streamlining preventive and recurring administrative tasks

Full Stack Developer

Eventmaker

📅 06/2009 - 09/2010   📍 France

- Served as the sole web developer, collaborating with the business owner to build and maintain a web platform functioning as an online career center and CRM for a major French business and management school, connecting companies and graduates
- Performed debugging and troubleshooting tasks across multiple browsers and devices
- Optimized content for mobile devices
- Integrated third-party services using social network APIs

RELEVANT EXPERIENCE

Full Stack Developer

Agence lecameleon

📅 07/2008 - 03/2009   📍 France

- Contributed to the specification, analysis, development, optimization, testing, and integration of extranet and Internet applications
- Converted mockups into pixel-perfect responsive websites
- Collaborated with graphic designers on design deliverables, interactive prototypes, and production-ready web applications
- Formatted, implemented, and monitored direct email marketing campaigns and Newsletters
- Participated in defining application architectures and database schemas
- Created, and managed Databases
- Carried out server configuration

Full Stack Developer

YONNDE

📅 10/2007 - 05/2008   📍 Guadeloupe

- As the sole developer, built and maintained a household budgeting online platform
- Designed, created, and managed Databases
- Insured website compatibility with main browsers
- Improved and automated the advertising management process
- Conducted code reviews for a developer intern to identify potential issues before integration into the production environment
- Oversaw and managed advertising activities and content

ADDITIONAL EXPERIENCE

Greeter

Hertz

📅 08/2023 - Present   📍 Kenner, LA

- Demonstrating excellent communication skills by providing clear directions and assistance to customers, contributing to a seamless flow of information
- Cultivating a welcoming atmosphere, consistently receiving positive feedback from both management and customers in both leisure and business sectors
- Demonstrating strong de-escalation skills, contributing to a reduction in customer conflicts

Payment Specialist

Foundever

📅 05/2021 - 03/2023   📍 Remote

- Achieved a high level of proficiency in handling inbound customer service calls related to payment processing, consistently delivering professional and customer-centric assistance
- Successfully navigated and utilized multiple systems to research and process payments, demonstrating strong adaptability to technology
- Acknowledged as one of the top 5 performers among a team of 15+ agents, reflecting a dedication to achieving and exceeding performance metrics

Seasonal Tech Support

Foundever

📅 04/2021 - 05/2021   📍 Remote

- Successfully troubleshooted complex issues using remote access software tools, demonstrating technical expertise and efficiency in resolving customer concerns promptly and effectively
- Created detailed and accurate records in the CRM system, contributing to improved data management and enhanced customer relationship tracking
- Acknowledged for valuable contributions and dedication to the team's success, received an offer to extend participation in the program

Search Quality Rater

Foundever

📅 02/2020 - 04/2021   📍 Remote

- Provided insightful analysis and constructive feedback on various forms of information, including text, web pages, and images sourced from search engines, contributing to the improvement of content quality and user experience
- Regularly operated with an efficiency rate exceeding 97%

ADDITIONAL EXPERIENCE

Crowdworker

Teemwork.ai

📅 09/2017 - 12/2019   📍 Remote

- Demonstrated exceptional proficiency in data transcription and annotation
- Received recognition for exceptional performance, leading to the offer of a contract position within three months of consistently excelling in various micro-tasks
- Consistently maintain a precision rate of 90% or higher, ensuring a high level of accuracy and reliability

EDUCATION

Full Stack Web and Mobile Development

Nucamp Coding Bootcamp

📅 08/2023 - 01/2024

Multimedia & Web Development

Doranco Ecole Sup' des Tech Créatives

📅 09/2009 - 09/2010

Bachelor of Science, Computer Science

University of the French Antilles

📅 09/2006 - 06/2007

Associate of Science, Computer Science

LGT Baimbridge - French Community College

📅 09/2004 - 06/2006

LANGUAGES

English
Proficient
●●●●○

French
Native
●●●●●