Samantha Johnson

Web Engineer

Samantha Johnson
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Skills

HTML5, CSS3, JavaScript ES6, jQuery, PHP, C#, VB.NET, ASP.NET, JAVA, Bootstrap, React, React Native, Redux, Node.js, NPM, Express.js, MongoDB, SQL, NoSQL, Git, GitHub, Firebase, REST API, Postman, Shopify, Visual Studio Code, Visual TOM, Talend, Chrome Dev Tools...

Communication, Teamwork, Adaptability, Problem–solving, Quick Learner...

Relevant Experience

Ericsson / Consultant - Quality Assurance Analyst
JAN 2014 - MAY 2015, FRANCE

- Developed and executed test cases, identified defects, and actively collaborated with developers to swiftly resolve issues.

- Performed successful regression testing, ensuring the stability of web application releases.

- Played an integral role in Agile/Scrum meetings by providing valuable insights into the testing process and assessing evolution requests.

- Documented test results meticulously, creating detailed reports for stakeholders.

- Collaborated seamlessly with cross-functional teams, ensuring the consistent and timely delivery of high-quality releases for web applications.

- Occasionally provided effective technical support at both Level 1 and Level 2.

Devoteam / Consultant - Full Stack Developer
OCT 2010 - DEC 2013, FRANCE

- Successfully developed patches and implemented evolution requests for an internal application managing email communication for critical incidents on information systems and services.

- Composed/Updated installation/exploitation manuals for changes/corrections tailored for the ReleaseManagement department.

- Effectively implemented the tool's integration with the LDAP directory, enhancing user management capabilities, including authentication, subscription management, and streamlined communication delivery.

- Played a key role in the strategic decision-making process and successful discontinuation of an internal web application dedicated to the management of production schedules.

- Entrusted new responsibility: Taking care of the technical, evolutionary, and documentation management of an internal application handling SMS communications, along with SMS subscription management for critical incidents on information systems and services.

- Implemented scripts for streamlining preventive and recurring administrative tasks.

eCareerDays (now Eventmaker) / Full Stack Developer
JUN 2009 - SEP 2010, FRANCE

- Served as the sole web developer, collaborating with the business owner to build and maintain a web platform functioning as an online career center and CRM for a major French business and management school, connecting companies and graduates.

- Performed debugging and troubleshooting tasks across multiple browsers and devices.

- Optimized content for mobile devices.

- Integrated third-party services using social network APIs.

Agence lecameleon / Full Stack Developer
JUL 2008 - MAR 2009, FRANCE

- Contributed to the specification, analysis, development, optimization, testing, and integration of extranet and Internet applications.

- Converted mockups into pixel-perfect responsive websites.

- Collaborated with graphic designers on design deliverables, interactive prototypes, and production-ready web applications.

- Formatted, implemented, and monitored direct email marketing campaigns and Newsletters.

- Participated in defining application architectures and database schemas.

- Created, and managed Databases.

- Carried out server configuration.

YONNDE (startup) / Full Stack Developer
OCT 2007 - MAY 2008, GUADELOUPE

- As the sole developer, built and maintained a household budgeting online platform.

- Designed, created, and managed Databases.

- Insured website compatibility with main browsers.

- Improved and automated the advertising management process.

- Conducted code reviews for a developer intern to identify potential issues before integration into the production environment.

- Oversaw and managed advertising activities and content.

Additional Experience

Hertz / Greeter
AUG 2023 - PRESENT, Kenner, LA

- Demonstrating excellent communication skills by providing clear directions and assistance to customers, contributing to a seamless flow of information.

- Cultivating a welcoming atmosphere, consistently receiving positive feedback from both management and customers in both leisure and business sectors.

- Demonstrating strong de-escalation skills, contributing to a reduction in customer conflicts.

Foundever / Payment Specialist
MAY 2021 - MAR 2023, REMOTE

- Achieved a high level of proficiency in handling inbound customer service calls related to payment processing, consistently delivering professional and customer-centric assistance.

- Successfully navigated and utilized multiple systems to research and process payments, demonstrating strong adaptability to technology.

- Acknowledged as one of the top 5 performers among a team of 15+ agents, reflecting a dedication to achieving and exceeding performance metrics.

Foundever / Seasonal Tech Support
APR 2021 - MAY 2021, REMOTE

- Successfully troubleshooted complex issues using remote access software tools, demonstrating technical expertise and efficiency in resolving customer concerns promptly and effectively.

- Created detailed and accurate records in the CRM system, contributing to improved data management and enhanced customer relationship tracking.

- Acknowledged for valuable contributions and dedication to the team's success, received an offer to extend participation in the program.

Foundever / Search Quality Rater
FEB 2020 - APR 2021, REMOTE

- Provided insightful analysis and constructive feedback on various forms of information, including text, web pages, and images sourced from search engines, contributing to the improvement of content quality and user experience.

- Regularly operated with an efficiency rate exceeding 97%.

Teemwork.ai / Crowdsourcer
SEP 2017 - DEC 2019, REMOTE

- Demonstrated exceptional proficiency in data transcription and annotation.

- Recognized for outstanding performance, an offer for a contract position was extended after just three months of consistently excelling in various micro-tasks.

- Consistently maintain a precision rate of 90% or higher, ensuring a high level of accuracy and reliability.

Education

Nucamp Coding Bootcamp / Full Stack Web and Mobile App Development

AUG 2023 - JAN 2024, REMOTE

JavaScript Fundamentals. Web Development with React, Mobile Development with React Native, Back End with NodeJs, Cloud computing (GCP), MongoDB, Web Application Architecture, Git, GitHub

UA (University of French Antilles) / Bachelor's Degree - Data Processing and Technological Solutions

SEP 2006 - JUN 2007, GUADELOUPE

LGT Baimbridge (Community College) / Associate's Degree - Computer Software Engineering

SEP 2004 - JUN 2006, GUADELOUPE