

## SAM NSHIZIRUNGU

**OBJECTIVE** I am very dynamic, self-motivated and creativity spirit. I enjoy working in diverse, multicultural and team Driven environment with the ability of working many hours at once. So, building on the above, my objective is to strengthen my career and implement the concepts learnt and ideas developed since my childhood in order to render life easier, tastier and above all meaningful.

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**SKILLS & ABILITIES** • Programming Skills • Microsoft Office Skills • Computer Maintenance Skills • Networking Skills • Microsoft Excel • Database Administration • Computer Networking • Computer Hardware Troubleshooting • Integrity and Ethics, Leadership, Teamwork, Training, Reconciliation, • Communication, Continuous improvement. • Skilled in TCP/IP and WAN • Customer support needs assessment • Application support • Staff education and training

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**EXPERIENCE** **TRAINER IN SOFTWARE DEVELOPMENT AND NETWORKING, MUHANGA TECHNICAL CENTER**

October 2022 –Now

Supervised work of contracted employees to deliver work on schedule

Optimised team training and staff development

**TRAINER IN SOFTWARE DEVELOPMENT, CMS/APADEM**

March 2022 – October 2022

Database Development and programming trainings

Troubleshoot problems and diagnosed system faults.

**ICT INTERN, MUHIMA HOSPITAL**

December 2020 – May 2021

Troubleshoot problems and diagnosed system faults

Maximized customer engagement and satisfaction by delivering excellent customer service.

Network troubleshooting and CCTV camera control

**EDUCATION      IPRC TUMBA – RULINDO DISTRICT – ADVANCED DIPLOMA IN INFORMATION TECHNOLOGY (MAY 2021)**

Advanced diploma degree in Information Technology with GPA of 2.72 and  
Second Class Upper Division

**ESTG GISENYI – RUBAVU DISTRICT – HIGH SCHOOL DIPLOMA IN COMPUTER SCIENCE**

(November 2016)

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**REFERENCES      NIYONSHUTI BENJAMIN**

ICT officer, MUHIMA Hospital  
0788967651

**KANYAMANZA CORNEILLE**

School Manager, MTC  
0788743776

**MANZI ALAIN CEDRIC**

Application and Database administrator, RIB  
0780443559

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I, Sam NSHIZIRUNGU, the undersigned certify that to the best of my knowledge and belief, this resume correctly describes my qualification, experience and myself. More so, I certify that all the information in provided is true and complete to the best of my knowledge. Therefore, I authorize any receiving organization to verify the information above by contacting any of the referees mentioned above.

Yours,