

I am very dynamic, self-motivated and creativity spirit. I enjoy working in diverse, multicultural and team Driven environment with the ability of working many hours at once. So, building on the above, my objective is to strengthen my career and implement the concepts learnt and ideas developed since my childhood in order to render life easier, tastier and above all meaningful.

Productive employee with proven track record of successful project management and producing quality outcomes through leadership and team motivation. Works with clients to determine requirements and provide excellent service.

EXPERIENCE

MAR 2022 – NOW

TRAINER IN SOFTWARE DEVELOPMENT, CMS/APADEM

- Database Development
- Fundamental Algorithm
- Fundamental Programming
- Python Programming
- Computer Skills
- Microsoft Office trainer
- Developed ongoing programmes using good team communication and collaboration.
- Optimised team training and staff development.
- Supervised work of contracted employees to deliver work on schedule.
- Troubleshoot problems and diagnosed system faults.

DEC 2020 – MAY 2021

ICT INTERNSHIP, MUHIMA HOSPITAL

- Maximized customer engagement and satisfaction by delivering excellent customer service.
- Promoted safe working environment by implementing regulatory standards, policies and guidelines.
- Charge of computer maintenance
- Network troubleshooting
- Web development project
- Customer care Services
- Printer maintenance

EDUCATION

MAY 2021

ADVANCED DIPLOMA(A1) IN IT, IPRC TUMBA

Advanced diploma degree in Information Technology with GPA of 2.72 and Second Class Upper Division

NOVEMBER 2016

HIGH SCHOOL DIPLOMA IN COMPUTER SCIENCE, ESTG GISENYI

SKILLS

- Programming Skills
- Microsoft Office Skills
- Project Management
- Computer Maintenance Skills
- Networking Skills
- Microsoft Excel
- Database Administration
- Computer Networking
- Computer Hardware Troubleshooting
- Integrity and Ethics, Leadership, Teamwork, Training, Reconciliation,
- Communication, Continuous improvement.
- Skilled in TCP/IP and WAN
- LAN aptitude
- Customer support needs assessment
- Application support
- Staff education and training

CERTIFICATIONS

- CCNA R&S: Introduction to Networks
- CCNA: Enterprise Networking, Security, and Automation
- CCNA: Switching, Routing, and Wireless Essentials
- Cisco Networking Academy
- CCNA Cybersecurity Operations
- IT Essentials: PC Hardware and Software
- Cisco PCAP: Programming Essentials in Python - OpenEDG Python Institute
- HTML5 and CSS3 - Pirple

LANGUAGES

English

Self-assessment | C1

- **Advanced**

Swahili

Self-assessment | B1

- **Intermediate**

Kinyarwanda

Self-assessment | C2

- **Proficient**

French

Self-assessment | A1

- **Beginner**

REFERENCES

- **BYIRINGIRO Francois**

Responsibilities: School manager at CMS/APADEM [Tel:0786035255](tel:0786035255)

- **NGABO Olivier**

Responsibilities: IT Coordinator of Hash Energy Ltd [Tel:0786913508](tel:0786913508)

- **MANZI Alain Cedric**

Responsibilities: Database Administrator at RIB [Tel:0780443559](tel:0780443559)

- **NIYONSHUTI Benjamin**

Responsibilities: ICT officer at Muhima Hospital [Tel:078896765](tel:078896765)

Sam NSHIZIRUNGU, the undersigned certify that to the best of my knowledge and belief, this resume correctly describes my qualification, experience and myself. More so, I certify that all the information in provided is true and complete to the best of my knowledge. Therefore, I authorize any receiving organization to verify the information above by contacting any of the referees mentioned above.

Yours,



Sam NSHIZIRUNGU