# UK E-Commerce Transactions

## Dataset Variable Information:

- 1. InvoiceNo: Invoice number. Nominal, a 6-digit integral number uniquely assigned to each transaction. If this code starts with letter 'c', it indicates a cancellation.
- 2. StockCode: Product (item) code. Nominal, a 5-digit integral number uniquely assigned to each distinct product.
- 3. Description: Product (item) name. Nominal.
- 4. Quantity: The quantities of each product (item) per transaction. Numeric.
- 5. InvoiceDate: Invoice Date and time. Numeric, the day and time when each transaction was generated.
- 6. UnitPrice: Unit price. Numeric, Product price per unit in sterling.
- 7. CustomerID: Customer number. Nominal, a 5-digit integral number uniquely assigned to each customer.
- 8. Country: Country name. Nominal, the name of the country where each customer resides.

# > Establishing Python Library Packages

Show code

## > Dataset Overview

#### Show code

<del>-</del>5•

|   | InvoiceNo | StockCode | Description                                     | Quantity | InvoiceDate            | UnitPrice | CustomerID | Coui                   |
|---|-----------|-----------|---|----------|------------------------|-----------|------------|------------------------|
| 0 | 536365    | 85123A    | WHITE<br>HANGING<br>HEART T-<br>LIGHT<br>HOLDER | 6        | 2010-12-01<br>08:26:00 | 2.55      | 17850.0    | Uı<br>King             |
| 1 | 536365    | 71053     | WHITE<br>METAL                                  | 6        | 2010-12-01             | 3.39      | 17850.0    | U <sub>I</sub><br>Vinc |

## > Dataset Summary Overview

#### Show code

## // Observations

#### Show code

#### Observation

- Dataset has 8 columns
- Max Row numbers: 541,909
- "Description" and "CustomerID" have lesser row count; possibly null values
- Description = 540,455 total rows
- CustomerID = 406,829 total rows
- "CustomerID" datatype is float64; convert into str object

>

Show code

# CLEANING | Null Values

# > Count nulls

## Show code



|             | b      |
|-------------|--------|
| InvoiceNo   | 0      |
| StockCode   | 0      |
| Description | 1454   |
| Quantity    | 0      |
| InvoiceDate | 0      |
| UnitPrice   | 0      |
| CustomerID  | 135080 |
| Country     | 0      |
|             |        |

dtype: int64

# > .describe(): 'Description' overview

## Show code



|        | InvoiceNo | StockCode | Description                           | Country           |
|--------|-----------|-----------|---------------------------------------|-------------------|
| count  | 541909    | 541909    | 540455                                | 541909            |
| unique | 25900     | 4070      | 4223                                  | 38                |
| top    | 573585    | 85123A    | WHITE HANGING HEART T-LIGHT<br>HOLDER | United<br>Kingdom |
| freq   | 1114      | 2313      | 2369                                  | 495478            |

# > // Observations

## **Show code**

## Observation

where using 'StockCode' as identifier:

- 4070 unique rows on 'StockCode'
- 1454 null values on 'StockCode'

- 'StockCode' = 541,909 total row
- 'Description' = 540,455 total rows
- // most likely, 1,454 'StockCode' rows have no corresponding 'Description', (541,909 540,455)

>

Show code

> [Description] Nulls

Show code

> ~~ Investigate: 'Description' Null Values

Show code

// Objective: investigate the nature of null values on column 'Description' by identifying significant null rows

// Method:

- Generate a dataframe with 3 columns:
- 1. 'StockCode' = lists out unique rows
- 2. 'Count' = shows the number of occurrences of each unique 'StockCode'
- 3. 'Description' = provides the corresponding description for each 'StockCode'
- Create specific dataframes then concatenate ON unique 'StockCode'

Create Dataframe: unique 'StockCode' & corresponding counts

#### StockCode

| 10002        | 71 |
|--------------|----|
| 10080        | 23 |
| 10120        | 30 |
| 10123C       | 3  |
| 10123G       | 0  |
|              |    |
| gift_0001_20 | 10 |
| gift_0001_30 |    |
| gift_0001_40 | 3  |
| gift_0001_50 | 4  |
| m            | 1  |

4070 rows × 1 columns

dtype: int64

# > Create Dataframe: excluding 'Description' nulls on 'raw'

#### Show code

## > // Observations

### Show code

## Observation

- 540,455 max rows as per excluding NAs (original 541,909 max rows)
- 'StockCode' = 540,455 total rows (previously 541,909)
- 1,454 rows are 'Description' nulls as per calculation and section: counting nulls
- > Create Dataframe: unique 'StockCode' & corresponding 'Description'

### Show code



Description

#### StockCode

| 10002  | INFLATABLE POLITICAL GLOBE  |
|--------|-----------------------------|
| 10080  | GROOVY CACTUS INFLATABLE    |
| 10120  | DOGGY RUBBER                |
| 10123C | HEARTS WRAPPING TAPE        |
| 10124A | SPOTS ON RED BOOKCOVER TAPE |

dtype: object

> Concatenate Dataframe: unique StockCode + Counts + 'Description'

|      | StockCode | Count | Description                        |
|------|-----------|-------|------------------------------------|
| 3536 | 85123A    | 2313  | WHITE HANGING HEART T-LIGHT HOLDER |
| 1348 | 22423     | 2203  | REGENCY CAKESTAND 3 TIER           |
| 3515 | 85099B    | 2159  | JUMBO BAG RED RETROSPOT            |
| 2733 | 47566     | 1727  | PARTY BUNTING                      |
| 180  | 20725     | 1639  | LUNCH BAG RED RETROSPOT            |
|      |           |       |                                    |
| 885  | 21854     | 0     | NaN                                |
| 886  | 21858     | 0     | NaN                                |
| 2786 | 62095B    | 0     | NaN                                |
| 937  | 21923     | 0     | NaN                                |
| 2593 | 35951     | 0     | NaN                                |

4070 rows x 3 columns

Next Generate code unique\_stocks blots

See New interactive sheet

## > // Observations

#### Show code

#### Observation

- 4070 unique 'StockCode' values (consistent with section:.describe(): 'Description' overview)
- highest count at 2,313 = 'StockCode' 85123A, WHITE HANGING HEART T-LIGHT HOLDER
- > Merge DataFrames: 'unique\_stocks' and 'raw'

#### Show code

→ <class 'pandas.core.frame.DataFrame'> Index: 541909 entries, 160128 to 40383 Data columns (total 10 columns): Column Non-Null Count Dtype 0 InvoiceNo 541909 non-null object 1 StockCode 541909 non-null object 2 Description\_x 540455 non-null object Quantity 541909 non-null int64

```
4 InvoiceDate 541909 non-null datetime64[ns]
5 UnitPrice 541909 non-null float64
6 CustomerID 406829 non-null float64
7 Country 541909 non-null object
8 Count 541909 non-null int64
9 Description_y 541797 non-null object
dtypes: datetime64[ns](1), float64(2), int64(2), object(5)
memory usage: 45.5+ MB
```

## > // Observations

#### Show code

## Observation

- Description\_x = 540,455 total rows (from 'raw)
- Description\_y = 541, 797 total rows (from 'unique\_stocks')
- CustomerID = 406, 829 total rows
- CustomerID datatype = float64 (must be converted into 'object')
- 541, 909 max total rows

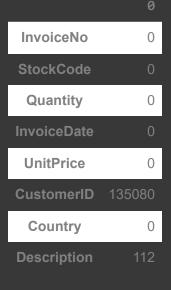
# > Refine generated dataframe

#### Show code

| <b>₹</b> |   | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           | Descrip <sup>.</sup>            |
|----------|---|-----------|-----------|----------|------------------------|-----------|------------|-------------------|---------------------------------|
|          | 0 | 536365    | 85123A    | 6        | 2010-12-01<br>08:26:00 | 2.55      | 17850.0    | United<br>Kingdom | Wł<br>HANG<br>HEAF<br>LI<br>HOL |
|          | 1 | 536365    | 71053     | 6        | 2010-12-01             | 3.39      | 17850.0    | United            | Wł<br>ME                        |

# > Count remaining nulls





dtype: int64

## // Observations

#### Show code

## Observation

- There are still 112 nulls on 'Description'
- 135,080 nulls on 'CustomerID'

# > ~~Investigate: 'Description' Remaining Null Values

#### Show code

// Objective: examine nature of nulls on [Description]; specifically, those that could pose as irrelevant rows for the sales transaction analysis

// Method: identify nature of 'Description' nulls accounting corresponding values on the following: (1) 'UnitPrice' (2) 'Quantity' (3) 'CustomerID'

> Create DataFrame: examine nulls

**₹** 

→ <class 'pandas.core.frame.DataFrame'>

Index: 112 entries, 1259 to 14 Data columns (total 5 columns):

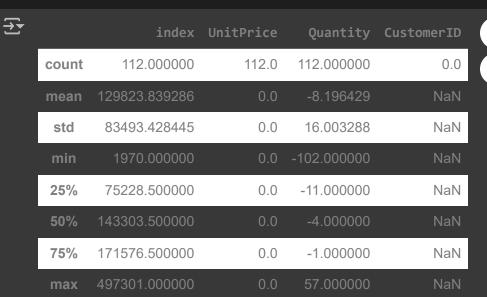
Non-Null Count Dtype Column 0 112 non-null int64 index 1 UnitPrice 112 non-null float64 2 Description 0 non-null object

int64 Quantity 112 non-null CustomerID 0 non-null float64

dtypes: float64(2), int64(2), object(1)

memory usage: 5.2+ KB

## null\_zero\_unitprice.describe()



## raw[raw['Description'].isna()].describe()

|       | Quantity    | InvoiceDate                   | UnitPrice | CustomerID |
|-------|-------------|-------------------------------|-----------|------------|
| count | 112.000000  | 112                           | 112.0     | 0.0        |
| mean  | -8.196429   | 2011-03-19 12:59:55.178571520 | 0.0       | NaN        |
| min   | -102.000000 | 2010-12-01 14:32:00           | 0.0       | NaN        |
| 25%   | -11.000000  | 2011-01-28 14:48:15           | 0.0       | NaN        |
| 50%   | -4.000000   | 2011-04-01 16:40:30           | 0.0       | NaN        |
| 75%   | -1.000000   | 2011-04-28 15:06:15           | 0.0       | NaN        |
| max   | 57.000000   | 2011-11-24 10:36:00           | 0.0       | NaN        |
| std   | 16.003288   | NaN                           | 0.0       | NaN        |

## > // Observations

#### Show code

### Observation

• 112 rows are zero in 'UnitPrice' and null in both 'Description' and 'CustomerID'

Since these 112 rows have insufficient information, they are considered irrelevant for the transaction analysis and should be removed.

# Review null row count on working dataset

### Show code

Reviewing null count on working dataset

0

InvoiceNo 0

StockCode 0

Quantity 0

InvoiceDate 0

UnitPrice 0

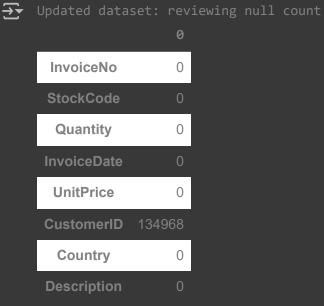
CustomerID 135080

Country 0

Description 112

dtype: int64

> Remove: null rows on 'Description'



## > // Observations

dtype: int64

Show code

### Observations

- 'Description' has now zero nulls
- 'CustomerID' has 134,968 nulls

>

Show code

# > [CustomerID] Nulls

Show code

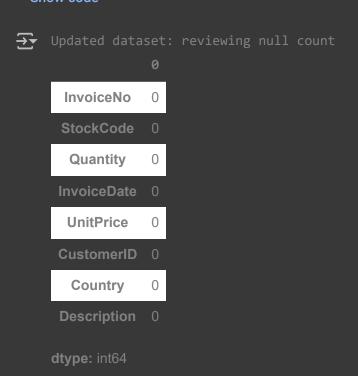
The remaining nulls on CustomerID are consired relevant rows hence be kept.

// Objective: refine column 'CustomerID'

// Method:

- 1. rename those nulls with 'NA'
- 2. convert datatype float64 into int64 (to remove decimals), then str 'object'
- Replace: null values with 'NA'

#### Show code



.describe(): dataset overview 'object'

#### Show code



# > NULL-CLEAN Working Dataset

#### Show code

<<class 'pandas.core.frame.DataFrame'>
 Index: 541797 entries, 0 to 541908
 Data columns (total 8 columns):

```
Column
                Non-Null Count
                               Dtype
0
   InvoiceNo
                541797 non-null object
  StockCode
                541797 non-null object
1
2 Quantity 541797 non-null int64
 3 InvoiceDate 541797 non-null datetime64[ns]
4 UnitPrice 541797 non-null float64
5 CustomerID 541797 non-null object
6 Country 541797 non-null object
7 Description 541797 non-null object
dtypes: datetime64[ns](1), float64(1), int64(1), object(5)
memory usage: 37.2+ MB
```

Show code

# CLEANING | Duplicate Rows

Count Duplicate Rows

Show code



> Remove: duplicate rows

Show code

> .shape: updated dataset

| > .shape: updated dataset   |
|---|
| Show code   |
| <b>→</b> (536527, 8)  |
| > // Observations   |
| Show code   |
| Observation   |
| <ul> <li>Updated dataset = 536,527 max total rows (previously 541,797)</li> <li>Removed 5,270 duplicate rows</li> </ul> |
| <b>&gt;</b> .   |
| Show code   |
|   |
| V INVESTIGATE COLUMNS OF DATASET  |
| V INVESTIGATE COLUMNS OF DATASET  |
| <ul> <li>INVESTIGATE COLUMNS OF DATASET</li> <li>COLUMNS   Examine Nature of numeric values</li> </ul>                  |
|   |
| <ul><li>COLUMNS   Examine Nature of numeric values</li></ul>  |
| <ul> <li>COLUMNS   Examine Nature of numeric values</li> <li>.describe() numberic values</li> </ul>                     |
| <ul> <li>COLUMNS   Examine Nature of numeric values</li> <li>.describe() numberic values</li> </ul>                     |
| <ul> <li>COLUMNS   Examine Nature of numeric values</li> <li>.describe() numberic values</li> </ul>                     |

| _ | _ | _ |
|---|---|---|
|   | 4 | ÷ |
| _ | 7 | • |
| _ | _ | _ |

|       | Quantity      | InvoiceDate                   | UnitPrice     |
|-------|---------------|-------------------------------|---------------|
| count | 536527.000000 | 536527                        | 536527.000000 |
| mean  | 9.623219      | 2011-07-04 09:28:59.156911360 | 4.633627      |
| min   | -80995.000000 | 2010-12-01 08:26:00           | -11062.060000 |
| 25%   | 1.000000      | 2011-03-28 11:34:00           | 1.250000      |
| 50%   | 3.000000      | 2011-07-19 14:29:00           | 2.080000      |
| 75%   | 10.000000     | 2011-10-18 17:05:00           | 4.130000      |
| max   | 80995.000000  | 2011-12-09 12:50:00           | 38970.000000  |
| std   | 219.152804    | NaN                           | 97.243424     |

## // Observation

### Show code

### Observation

- 'Quantity' = -80,995.00 extreme min value
- 'UnitPrice' = -11062.06 extreme min value
- 'InvoiceDate' = December 2010 to 2011 transaction range of dataset

**Show code** 

# [UnitPrice] Extreme Values

Show code

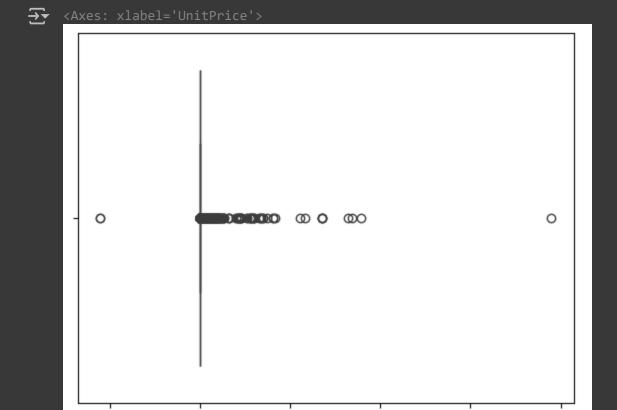
~~Investigate: 'UnitPrice' extreme values



```
<class 'pandas.core.frame.DataFrame'>
Index: 536527 entries, 0 to 541908
Data columns (total 8 columns):
    Column
                Non-Null Count
                                Dtype
   InvoiceNo 536527 non-null object
0
1 StockCode 536527 non-null object
               536527 non-null int64
  Quantity
3 InvoiceDate 536527 non-null datetime64[ns]
  UnitPrice 536527 non-null float64
4
    CustomerID 536527 non-null object
6 Country
               536527 non-null object
    Description 536527 non-null object
dtypes: datetime64[ns](1), float64(1), int64(1), object(5)
memory usage: 36.8+ MB
```

> Check Outlier: boxplot 'UnitPrice'

#### Show code



10000

UnitPrice

20000

30000

40000

> Check Outlier: isolate values >10,000 'UnitPrice'

Show code

-10000

|       | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           |
|-------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|
| 15016 | C537630   | AMAZONFEE | -1       | 2010-12-07<br>15:04:00 | 13541.33  | NA         | United<br>Kingdom |
| 15017 | 537632    | AMAZONFEE |          | 2010-12-07<br>15:08:00 | 13541.33  | NA         | United<br>Kingdom |
| 16232 | C537644   | AMAZONFEE | -1       | 2010-12-07<br>15:34:00 | 13474.79  | NA         | United<br>Kingdom |
| 16356 | C537651   | AMAZONFEE | -1       | 2010-12-07<br>15:49:00 | 13541.33  | NA         | United<br>Kingdom |
| 43702 | C540117   | AMAZONFEE | -1       | 2011-01-05<br>09:55:00 | 16888.02  | NA         | United<br>Kingdom |
| 43703 | C540118   | AMAZONFEE | -1       | 2011-01-05<br>09:57:00 | 16453.71  | NA         | United<br>Kingdom |
| 4     |           |           |          |                        |           |            | •                 |

## // Observation

#### Show code

### Observation

• 'UnitPrice' values > 10000 have alphameric 'StockCode' values {instead of alphanumeric}

Hence, investigate nature of extreme values accounting columns (1) UnitPrice, (2) StockCode, (3) Quantity, (4) Description

# > Examine 'StockCode' Alphamerics

## Show code

// Objective: find patterns on 'StockCode' related to the extreme values found on 'UnitPrice'

### // Method:

- 1. create a dataframe isolating only alphameric values on 'StockCode'
- 2. create a dataframe of unique alphameric 'StockCode'& corresponding counts
- 3. create dataframe printing out the following:

- (1) unique alphameric 'StockCode'
- (2) each corresponding 'Description'
- (3) each corresponding count of 'StockCode' occurences
- (4) each corresponding most reoccurring value on 'Quantity' and 'UnitPrice'
- > Create Dataframe: .info() alphameric 'StockCode'

#### Show code

> Create Dataframe: unique alphameric 'StockCode' & corresponding counts

Show code

 Create Dataframe: unique alphameric 'StockCode' + Description + Count + Quantity + UnitPrice

|    | StockCode       | Description                   | Count | Max_Quantity | Max_UnitPrice |
|----|-----------------|-------------------------------|-------|--------------|---------------|
| 0  | AMAZONFEE       | AMAZON FEE                    | 34    | -1           | 13541.330     |
| 1  | В               | Adjust bad debt               | 3     | 1            | -11062.060    |
| 2  | BANK<br>CHARGES | Bank Charges                  | 37    | -1           | 15.000        |
| 3  | CRUK            | CRUK Commission               | 16    | -1           | 1.600         |
| 4  | D               | Discount                      | 77    | -1           | 11.840        |
| 5  | DCGSSBOY        | BOYS PARTY BAG                | 11    |              | 3.290         |
| 6  | DCGSSGIRL       | GIRLS PARTY BAG               | 13    | 2            | 3.290         |
| 7  | DOT             | DOTCOM POSTAGE                | 710   | 1            | 3.290         |
| 8  | M               | Manual                        | 566   | -1           | 1.250         |
| 9  | PADS            | PADS TO MATCH ALL<br>CUSHIONS | 4     | 1            | 0.001         |
| 10 | POST            | POSTAGE                       | 1256  | 1            | 18.000        |
| 11 | S               | SAMPLES                       | 62    | -1           | 33.050        |

# // Observations

### Show code

### Observation:

- 2,790 alphameric 'StockCode' rows
- 13 unique alphameric 'StockCode' values
- Most identified alphameric 'StockCode' are not relevant to the sales transaction analysis; all shall be removed except:
- 1. DCGSSBOY = BOYS PARTY BAG
- 2. DCGSSGIRL = GIRLS PARTY BAG
- 3. D = Discount

# List: alphameric StockCode values to exclude

```
['POST',
 'DOT',
 'BANK CHARGES',
 'AMAZONFEE',
 'PADS',
 'B',
 'CRUK']
```

Remove: alphameric StockCode values on Working Dataframe

### Show code



Previewing details of the updated Working DataFrame

|       | Quantity      | InvoiceDate                   | UnitPrice     |
|-------|---------------|-------------------------------|---------------|
| count | 533838.000000 | 533838                        | 533838.000000 |
| mean  | 9.651321      | 2011-07-04 10:50:14.597461760 | 3.301370      |
| min   | -80995.000000 | 2010-12-01 08:26:00           | 0.000000      |
| 25%   | 1.000000      | 2011-03-28 11:34:00           | 1.250000      |
| 50%   | 3.000000      | 2011-07-19 15:23:00           | 2.080000      |
| 75%   | 10.000000     | 2011-10-18 17:10:00           | 4.130000      |
| max   | 80995.000000  | 2011-12-09 12:50:00           | 1867.860000   |
| std   | 219.652203    | NaN                           | 5.336549      |

Updated: boxplot 'UnitPrice'

#### Show code



<Axes: xlabel='UnitPrice'>

> // Observations

Show code

#### Observations

- 533,838 total rows of the updated working dataframe
- 2,689 rows with alphameric StockCodes were removed after being identified as postage and bad debt records. While some of these rows were also recognized as outliers, all were deemed not relevant to the transaction analysis of retail products.
- Their removal improved the distribution of 'UnitPrice' by reducing extreme values.

Updated 'UnitPrice' status:

- 1. minimum value = 0 (previously -11,062.06)
- 2. maximum value = 1867.86 (previously 38,970)
- > Examine 'StockCode' AlphaNumerics

Show code

> Count: alphanumerics on StockCode

| S | • | റ |    | v  | г. | റ | а | 0 |
|---|---|---|----|----|----|---|---|---|
| _ | u | u | v. | n, | •  | u | u | C |

| 2 | 433968 |
|---|--------|
| 8 | 62423  |
| 4 | 11368  |
| 1 | 7574   |
| 7 | 7142   |
| 3 | 5691   |
| 9 | 4633   |
| 5 | 633    |
| С | 144    |
| D | 116    |
| 6 | 112    |
| g | 34     |

dtype: int64

# Check: details of 'C' StockCode

| c | _ | _ |
|---|---|---|
| ÷ | 4 | ÷ |
| _ | 7 | • |
| • | _ | _ |

|        | InvoiceNo | StockCode | CustomerID | Country | Description |
|--------|-----------|-----------|------------|---------|-------------|
| count  | 144       | 144       | 144        | 144     | 144         |
| unique | 144       |           | 30         |         |             |
| top    | 536540    |           | 14911      | EIRE    | CARRIAGE    |
| freq   |           | 144       | 85         | 108     | 144         |

|        | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country            | De:      |
|--------|-----------|-----------|----------|------------------------|-----------|------------|--------------------|----------|
| 1423   | 536540    | C2        | 1        | 2010-12-01<br>14:05:00 | 50.0      | 14911      | EIRE               | C        |
| 12119  | 537368    | C2        |          | 2010-12-06<br>12:40:00 | 50.0      | 14911      | EIRE               |          |
| 12452  | 537378    | C2        | 1        | 2010-12-06<br>13:06:00 | 50.0      | 14911      | EIRE               | C        |
| 19975  | 537963    | C2        |          | 2010-12-09<br>11:30:00 | 50.0      | 13369      | United<br>Kingdom  |          |
| 20016  | 538002    | C2        | 1        | 2010-12-09<br>11:48:00 | 50.0      | 14932      | Channel<br>Islands | C        |
|        |           |           |          |                        |           |            |                    |          |
| 515000 | 579768    | C2        | 1        | 2011-11-30<br>15:08:00 | 50.0      | 14911      | EIRE               | C        |
| 516484 | 579910    | C2        | 1        | 2011-12-01<br>08:52:00 | 50.0      | 14911      | EIRE               | <b>(</b> |

# > Check: details of 'D' StockCode

€ count

#### Description

| Discount                     | 77 |
|------------------------------|----|
| GIRLS PARTY BAG              | 13 |
| BOYS PARTY BAG               | 11 |
| BOXED GLASS ASHTRAY          | 5  |
| ebay                         | 3  |
| SUNJAR LED NIGHT NIGHT LIGHT | 2  |
| CAMOUFLAGE DOG COLLAR        | 2  |
| OOH LA LA DOGS COLLAR        | 2  |
| HAYNES CAMPER SHOULDER BAG   | 1  |

dtype: int64

# > Check: details of 'g' StockCode

| InvoiceNo | StockCode    | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           | De           |
|-----------|--------------|----------|------------------------|-----------|------------|-------------------|--------------|
| 539492    | gift_0001_40 | 1        | 2010-12-20<br>10:14:00 | 34.04     | NA         | United<br>Kingdom | Dotc<br>Gif  |
| 562933    | gift_0001_30 | 1        | 2011-08-10<br>16:51:00 | 25.00     | NA         | United<br>Kingdom | Dotco<br>Gif |
| 558066    | gift_0001_50 | 1        | 2011-06-24<br>15:45:00 | 41.67     | NA         | United<br>Kingdom | Dotc<br>Gif  |
| 558068    | gift_0001_20 | 1        | 2011-06-24<br>15:51:00 | 16.67     | NA         | United<br>Kingdom | Dotc<br>Gif  |
| 558614    | gift_0001_10 | 1        | 2011-06-30<br>15:56:00 | 8.33      | NA         | United<br>Kingdom | Dotc<br>Gif  |
|           | gift_0001_50 | 1        | 2011-06-30<br>15:56:00 | 41.67     | NA         | United<br>Kingdom | Dotc<br>Gif  |
| 561513    | gift_0001_40 | 1        | 2011-07-27<br>15:12:00 | 33.33     | NA         | United<br>Kingdom | Dotc<br>Gif  |
| 562420    | gift_0001_20 | 1        | 2011-08-04<br>16:38:00 | 16.67     | NA         | United<br>Kingdom | Dotce<br>Gif |
| 564760    | gift_0001_10 | 1        | 2011-08-30<br>10:47:00 | 8.33      | NA         | United<br>Kingdom | Dotc         |
| 539958    | gift_0001_50 | 1        | 2010-12-23<br>13:26:00 | 42.55     | NA         | United<br>Kingdom | Dotce<br>Gif |
| 564760    | gift_0001_30 | 1        | 2011-08-30<br>10:47:00 | 25.00     | NA         | United<br>Kingdom | Dotc<br>Gif  |
| 564761    | gift_0001_30 | 30       | 2011-08-30<br>10:48:00 | 0.00      | NA         | United<br>Kingdom | Dotc<br>Gif  |
| 564762    | gift_0001_10 | 30       | 2011-08-30<br>10:48:00 | 0.00      | NA         | United<br>Kingdom | Dotc<br>Gif  |
| 564974    | gift_0001_10 | 2        | 2011-08-31<br>15:32:00 | 8.33      | NA         | United<br>Kingdom | Dotc<br>Gif  |

| Γ | 565231 | gift_0001_30 | 1 | 2011-09-02<br>09:26:00 | 25.00 | NA | United<br>Kingdom | Dotc<br>Gif |
|---|--------|--------------|---|------------------------|-------|----|-------------------|-------------|
|   | 573585 | gift_0001_20 | 1 | 2011-10-31<br>14:41:00 | 16.67 | NA | United<br>Kingdom | Dotc<br>Gif |
|   | 557500 | gift_0001_20 | 1 | 2011-06-20             | 16.67 | NA | United            | Dotc        |
| 4 |        |              |   |                        |       |    |                   | •           |

## > // Observations

#### Show code

#### Observations

- 144 rows starting with 'C' = CARRIAGE; remove since these are not sales transactions
- 39 rows starting with 'D' = has several descriptions; but remove 'ebay' records since these are not sales transactions
- 34 rows starting with 'g' = gift vouchers; since no further details were found, these will be assumed as purchased vouchers since the values on 'Quantity' are non-negatives
- > Remove: alphanumeric 'StockCode' on Working DataFrame

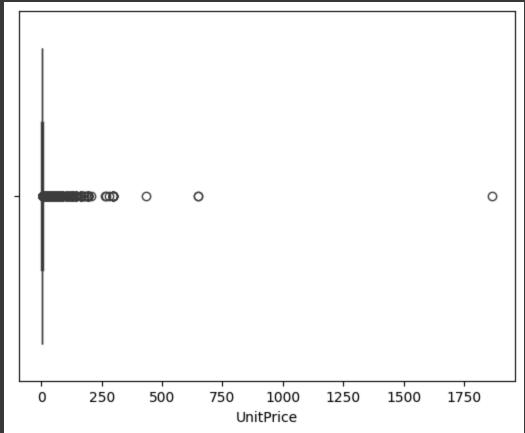
```
→▼ <class 'pandas.core.frame.DataFrame'>
    Index: 533691 entries, 0 to 541908
    Data columns (total 8 columns):
                     Non-Null Count
                                       Dtype
     0 InvoiceNo 533691 non-null object
1 StockCode 533691 non-null object
     2 Quantity
                     533691 non-null int64
     3 InvoiceDate 533691 non-null datetime64[ns]
     4 UnitPrice 533691 non-null float64
     5 CustomerID 533691 non-null object
     6 Country
                  533691 non-null object
         Description 533691 non-null object
    dtypes: datetime64[ns](1), float64(1), int64(1), object(5)
    memory usage: 36.6+ MB
```

# > Check Outlier: boxplot 'Unitprice'

#### Show code

**₹** 

<Axes: xlabel='UnitPrice':</pre>



## > // Observations

Show code

## Observations

- 533,691 total rows of the updated working dataframe
- 147 rows with alphaNumeric StockCodes were removed after being identified as postages (CARRIAGE and ebay), as deemed not relevant to the transaction analysis of retail products.
- > Updated Working Dataframe

|       | Quantity      | InvoiceDate                   | UnitPrice     |
|-------|---------------|-------------------------------|---------------|
| count | 533691.000000 | 533691                        | 533691.000000 |
| mean  | 9.653483      | 2011-07-04 10:47:59.492515584 | 3.288980      |
| min   | -80995.000000 | 2010-12-01 08:26:00           | 0.000000      |
| 25%   | 1.000000      | 2011-03-28 11:34:00           | 1.250000      |
| 50%   | 3.000000      | 2011-07-19 15:23:00           | 2.080000      |
| 75%   | 10.000000     | 2011-10-18 17:10:00           | 4.130000      |
| max   | 80995.000000  | 2011-12-09 12:50:00           | 1867.860000   |
| std   | 219.682317    | NaN                           | 5.280487      |

# // Observations

Show code

## Observation

- 'UnitPrice' = 0 (minimum value)
  - Examine

# [UnitPrice] Zero Values

| Previewi | Previewing rows with zero values on 'UnitPrice' |           |          |                        |           |            |                   |         |
|----------|---|-----------|----------|------------------------|-----------|------------|-------------------|---------|
|          | InvoiceNo                                       | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           | Dε      |
| 622      | 536414  | 22139     | 56       | 2010-12-01<br>11:52:00 | 0.0       | NA         | United<br>Kingdom | RE<br>C |
| 1971     | 536546  | 22145     | 1        | 2010-12-01<br>14:33:00 | 0.0       | NA         | United<br>Kingdom | С       |
| 1972     | 536547  | 37509     | 1        | 2010-12-01<br>14:33:00 | 0.0       | NA         | United<br>Kingdom | MI      |
| 2025     | 536553  | 37461     | 3        | 2010-12-01<br>14:35:00 | 0.0       | NA         | United<br>Kingdom |         |
| 2406     | 536589  | 21777     | -10      | 2010-12-01<br>16:50:00 | 0.0       | NA         | United            | RE<br>W |

## // Observations

Show code

## Observation

- 2,380 rows have zero values on 'UnitPrice'
- There are positive (+) and negative (-) values on 'Quantity'

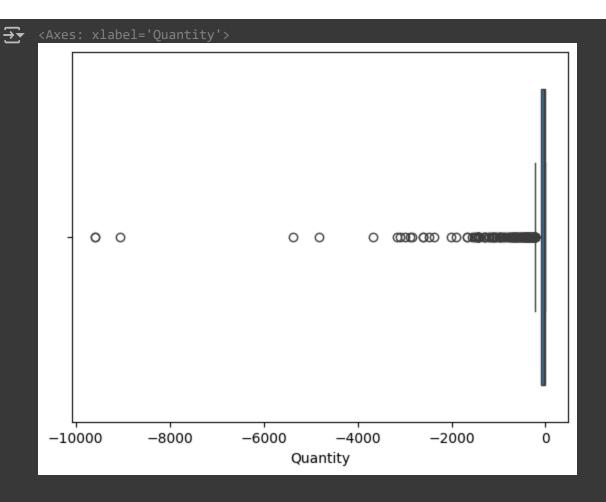
Examine those that have negative values

> Create DataFrame: zero unitprice & negative quantity

| _  | _ |
|----|---|
|    | ÷ |
| _7 | Y |
| _  | _ |

|        | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           | D€ |
|--------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|----|
| 225529 | 556690    | 23005     | -9600    | 2011-06-14<br>10:37:00 | 0.0       | NA         | United<br>Kingdom |    |
| 225530 | 556691    | 23005     | -9600    | 2011-06-14<br>10:37:00 | 0.0       | NA         | United<br>Kingdom |    |
| 225528 | 556687    | 23003     | -9058    | 2011-06-14<br>10:36:00 | 0.0       | NA         | United<br>Kingdom |    |
| 115818 | 546152    | 72140F    | -5368    | 2011-03-09<br>17:25:00 | 0.0       | NA         | United<br>Kingdom |    |
| 1      |           |           |          |                        |           |            |                   | •  |

> Create boxplot: zero unitprice & negative quantity



# > Check Outlier: isolate values

### Show code

Rows having extreme values ( <= -4000) on 'Quantity'

225529 556690 23005 -9600 2011-06-14 0.0 NA United Kingdom

2011 06 14 | United

# > // Observations

Show code

Observations

- 5 rows are extreme values, with zero in 'UnitPrice' and negative values in 'Quantity'. While these are considered outliers and ideally should be removed, they represent distinct transactions (except for the "throw away" record) and will therefore be retained.
- A "throw away" product description has been found

Examine more of those "throw away" rows on the main dataframe; all of these will be removed as they are not relevant to the transaction analysis of products being sold by the retailer

#### raw.info()

```
→▼ <class 'pandas.core.frame.DataFrame'>
    Index: 533691 entries, 0 to 541908
    Data columns (total 8 columns):
        Column
                    Non-Null Count
                                    Dtype
     0
      InvoiceNo 533691 non-null object
     1 StockCode 533691 non-null object
     2 Quantity
                    533691 non-null int64
        InvoiceDate 533691 non-null datetime64[ns]
     4 UnitPrice 533691 non-null float64
        CustomerID 533691 non-null object
     6 Country
                   533691 non-null object
        Description 533691 non-null object
    dtypes: datetime64[ns](1), float64(1), int64(1), object(5)
    memory usage: 36.6+ MB
```

> Count Rows: 'throw away' product description in main dataframe

#### Show code



> Remove Row: 'throw away' product description

# > Remove Row: 'throw away' product description

## Show code

**→** 

|        | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           |   |
|--------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|---|
| 540422 | C581484   | 23843     | -80995   | 2011-12-09<br>09:27:00 | 2.08      | 16446      | United<br>Kingdom |   |
| 61624  | C541433   | 23166     | -74215   | 2011-01-18<br>10:17:00 | 1.04      | 12346      | United<br>Kingdom |   |
| 225529 | 556690    | 23005     | -9600    | 2011-06-14<br>10:37:00 | 0.00      | NA         | United<br>Kingdom |   |
| 225530 | 556691    | 23005     | -9600    | 2011-06-14<br>10:37:00 | 0.00      | NA         | United<br>Kingdom | 1 |
| 4287   | C536757   | 84347     | -9360    | 2010-12-02<br>14:23:00 | 0.03      | 15838      | United<br>Kingdom | S |
|        |           |           |          |                        |           |            |                   |   |
| 1      |           |           |          |                        |           |            |                   | • |

> Updated Working Dataframe on 'UnitPrice'

|       | Quantity      | InvoiceDate                   | UnitPrice     |
|-------|---------------|-------------------------------|---------------|
| count | 533690.000000 | 533690                        | 533690.000000 |
| mean  | 9.663559      | 2011-07-04 10:48:18.389215232 | 3.288986      |
| min   | -80995.000000 | 2010-12-01 08:26:00           | 0.000000      |
| 25%   | 1.000000      | 2011-03-28 11:34:00           | 1.250000      |
| 50%   | 3.000000      | 2011-07-19 15:23:00           | 2.080000      |
| 75%   | 10.000000     | 2011-10-18 17:10:00           | 4.130000      |
| max   | 80995.000000  | 2011-12-09 12:50:00           | 1867.860000   |
| std   | 219.559157    | NaN                           | 5.280490      |

Create DataFrame: zero unitprice & positive quantity

Total rows with zero unitprice & positive quantity = 1144

|        | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           |                |
|--------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|----------------|
| 502122 | 578841    | 84826     | 12540    | 2011-11-25<br>15:57:00 | 0.0       | 13256      | United<br>Kingdom | A              |
| 74614  | 542504    | 37413     | 5568     | 2011-01-28<br>12:03:00 | 0.0       | NA         | United<br>Kingdom |                |
| 220843 | 556231    | 85123A    | 4000     | 2011-06-09<br>15:04:00 | 0.0       | NA         | United<br>Kingdom | W              |
| 263885 | 560040    | 23343     | 3100     | 2011-07-14<br>14:28:00 | 0.0       | NA         | United<br>Kingdom |                |
| 115807 | 546139    | 84988     | 3000     | 2011-03-09<br>16:35:00 | 0.0       | NA         | United<br>Kingdom |                |
| 74615  | 542505    | 79063D    | 2560     | 2011-01-28<br>12:04:00 | 0.0       | NA         | United<br>Kingdom |                |
| 203751 | 554550    | 47566B    | 1300     | 2011-05-25<br>09:57:00 | 0.0       | NA         | United<br>Kingdom | Т              |
| 160541 | 550460    | 47556B    | 1300     | 2011-04-18<br>13:18:00 | 0.0       | NA         | United<br>Kingdom |                |
| 82795  | 543258    | 84611B    | 1287     | 2011-02-04<br>16:06:00 | 0.0       | NA         | United<br>Kingdom |                |
| 422750 | 573114    | 20713     | 1000     | 2011-10-27<br>15:36:00 | 0.0       | NA         | United<br>Kingdom |                |
| 80665  | 543051    | 79062D    | 960      | 2011-02-03<br>10:15:00 | 0.0       | NA         | United<br>Kingdom | AS             |
| 380687 | 569830    | 23343     | 800      | 2011-10-06<br>12:38:00 | 0.0       | NA         | United<br>Kingdom |                |
| 38261  | 539494    | 21479     | 752      | 2010-12-20             | 0.0       | NA         | United            | \\<br><b>▶</b> |

# // Observations

### Show code

• A "thrown away" product description has been found

All of these will be removed from the main dataset as they are not relevant to the transaction analysis of products being sold by the retailer

# > Count Rows: 'thrown away' product description in main dataframe

### Show code

| <b>→</b> |       | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           | De: |
|----------|-------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|-----|
|          | 82794 | 543257    | 84611B    | -1430    | 2011-02-04<br>16:06:00 | 0.0       | NA         | United<br>Kingdom | th  |
|          | 82795 | 543258    | 84611B    | 1287     | 2011-02-04<br>16:06:00 | 0.0       | NA         | United<br>Kingdom | th  |
|          | 4     |           |           |          | 0044 00 04             |           |            | 1 1 141           | •   |

> Remove Rows: 'thrown away' product description

### **Show code**

**₹** 

|        | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           |   |
|--------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|---|
| 540422 | C581484   | 23843     | -80995   | 2011-12-09<br>09:27:00 | 2.08      | 16446      | United<br>Kingdom |   |
| 61624  | C541433   | 23166     | -74215   | 2011-01-18<br>10:17:00 | 1.04      | 12346      | United<br>Kingdom |   |
| 225530 | 556691    | 23005     | -9600    | 2011-06-14<br>10:37:00 | 0.00      | NA         | United<br>Kingdom | , |
| 225529 | 556690    | 23005     | -9600    | 2011-06-14<br>10:37:00 | 0.00      | NA         | United<br>Kingdom | ١ |
| 4287   | C536757   | 84347     | -9360    | 2010-12-02<br>14:23:00 | 0.03      | 15838      | United<br>Kingdom | S |
|        |           |           |          |                        |           |            |                   |   |
| 1      |           |           |          |                        |           |            |                   | • |

> Count Rows: remaining rows

#### Show code

Total Rows of Updated Working DataFrame = 533686
Remaining rows with zero unit price = 2375

Remaining rows with zero unitprice & negative quantity = 1232 Remaining rows with zero unitprice & positive quantity = 1143

## > // Observations

Show code

#### Observations

- 1 row with the 'throw away' product description have been removed
- 4 rows with the 'thrown away' product description have been removed
- 533, 686 total rows on updated working dataframe
- 2,375 rows remaining with zero values in 'UnitPrice'. Although these rows have zero values, they will not be removed, as many represent valid transactions, including placement orders and canceled transactions

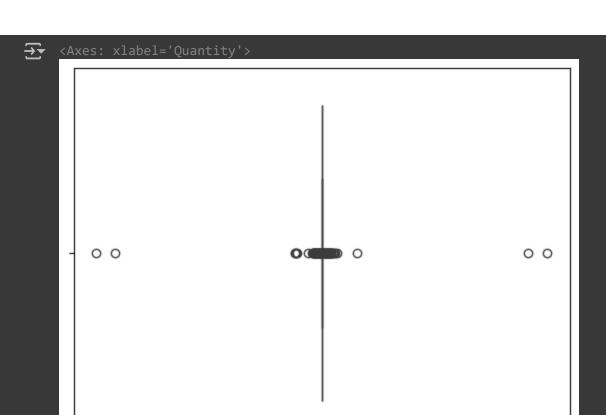
# > [Quantity] Extreme Values

Show code

> ~~Investigate: 'Quantity' extreme values

Show code

Check Outlier: boxplot 'Quantity'



# > Check Outlier: isolate values

-80000-60000-40000-20000

### Show code

Rows having extreme values (>= 15000 and <= -15000) on 'Quantity'

0 Quantity

|       | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           | De       |
|-------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|----------|
| 61619 | 541431    | 23166     | 74215    | 2011-01-18<br>10:01:00 | 1.04      | 12346      | United<br>Kingdom |          |
| 4     |           |           |          |                        |           |            |                   | <b>•</b> |

20000 40000 60000 80000

# > // Observations

**Show code** 

Observations:

- 'Quantity' Negative values could possibly have a corresponding transaction having a (+) value on 'Quantity' ~{Matching Transactions: order placement and cancelled}
  - Hence, further examine the nature of dataset particularly on column 'Quantity'
- > [Quantity] Matching Transactions: placement and cancelled

### Show code

// Objective: identify order transactions of those cancelled transactions (having matching details on particular columns while positive (+) on 'Quantity' values) prior the cancellation; accounting the following columns:

- Exact Values = (1) StockCode (2) Quantity [absolute value] (3) CustomerID (4) Description (5) Country (6) UnitPrice
- Variation of values = (7) InvoiceNo (8) InvoiceDate
- > Identify: matching placement-and-cancelled transactions

#### Show code

<del>∫</del>▼

''' where number of exact details placed as orders are equal to the number of exact de

|        | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           | ]           |
|--------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|-------------|
| 61619  | 541431    | 23166     | 74215    | 2011-01-18<br>10:01:00 | 1.04      | 12346      | United<br>Kingdom | CE          |
| 61624  | C541433   | 23166     | -74215   | 2011-01-18<br>10:17:00 | 1.04      | 12346      | United<br>Kingdom | CE          |
| 84148  | 543370    | 22839     | 2        | 2011-02-07<br>14:51:00 | 14.95     | 12359      | Cyprus            | 3           |
| 154936 | C549955   | 22839     | -2       | 2011-04-13<br>13:38:00 | 14.95     | 12359      | Cyprus            | 3           |
| 423970 | 573173    | 22941     | 2        | 2011-10-28<br>10:10:00 | 8.50      | 12362      | Belgium           |             |
| 4      |           |           |          |                        |           |            |                   | <b>&gt;</b> |

> // Observations

Show code

- 4, 202 rows are matching transactions of placement orders (+ postive in 'Quantity' value) that were eventually cancelled (- negative in 'Quantity' value)
  - Investigate this generated dataframe of matching transactions
- > ~~Investigate: matching placement-and-cancelled transactions

Show code

> Their InvoiceNo

Show code



> Their Total Number of Distinct Customers

Show code



Listing some of their distinct customers

| <b>→</b> |              | count |
|----------|--------------|-------|
|          | CustomerID   |       |
|          | 12748        | 50    |
|          | 14426        | 50    |
|          | dtype: int64 |       |

# Overview: transaction behavior of CustomerID 12748

### Show code

| <b>₹</b> |        | InvoiceNo | StockCode | Quantity | InvoiceDate            | UnitPrice | CustomerID | Country           |    |
|----------|--------|-----------|-----------|----------|------------------------|-----------|------------|-------------------|----|
|          | 124794 | 546991    | 84929     | 6        | 2011-03-18<br>13:08:00 | 0.55      | 12748      | United<br>Kingdom | FR |
|          | 124921 | C546997   | 84929     | -6       | 2011-03-18<br>13:32:00 | 0.55      | 12748      | United<br>Kingdom | FR |
|          | 471159 | 576623    | 23057     | 144      | 2011-11-15<br>17:12:00 | 1.00      | 12748      | United<br>Kingdom | (  |
|          | 473390 | C576831   | 23057     | -144     | 2011-11-16<br>14:56:00 | 1.00      | 12748      | United<br>Kingdom | (  |
|          | 1      |           |           |          |                        |           |            |                   | •  |

# // Observations

### Show code

## Observations

The Matching Placement-and-Cancelled Transaction isolated dataframe has varying transaction trends

- 1. Some order placement transactions were recorded first prior cancellation\*\*
- 2. While, some cancelled\*\* transactions were recorded first prior order placement.

\*\*assuming all cancelled tranctions have negative values on 'Quantity'; and all 'InvoiceNo' starting with'C'

~~ These observations are not unsuaul in e-commerce, particularly finding cancelled InvoiceNo transactions appear before the order placements in terms of recorded date and time. There are several factors affecting this such as System Processing Delays, Data Sync Issues, etc.

Although the identified rows are classified as Matching Placement-and-Cancelled Transactions, these will not be removed despite their summation results in a net zero. Removing the identified 4,202 rows could skew and affect the analysis of the total transactions (accounting order placements and canceled transactions)

# COLUMNS | Examine Nature of object values

# > .describe() object values

#### Show code

| } |        | InvoiceNo | StockCode | CustomerID | Country           | Description                           |
|---|--------|-----------|-----------|------------|-------------------|---------------------------------------|
|   | count  | 533686    | 533686    | 533686     | 533686            | 533686                                |
|   | unique | 25244     | 3940      | 4364       | 38                | 3810                                  |
|   | top    | 573585    | 85123A    | NA         | United<br>Kingdom | WHITE HANGING HEART T-LIGHT<br>HOLDER |
|   | freq   | 1113      | 2301      | 133922     | 488663            | 2368                                  |

## > // Observations

#### Show code

#### Observations

- 25,244 rows are unique on 'InvoiceNo'; indicating some transactions have same invoice numbers (normal for e-commerce transactions)
- 3,940 rows are unique on 'StockCode' but 3,810 unique rows on 'Description'; indicating varying StockCode values could have same 'Description'
- 4,364 rows are unique on 'CustomerID'; indicating there are repeat customers

# > Updated Working Dataset

#### Show code

5 CustomerID 533686 non-null object 6 Country 533686 non-null object 7 Description 533686 non-null object

dtypes: datetime64[ns](1), float64(1), int64(1), object(5)
memory usage: 36.6+ MB

# > Preview Top Least Ordered Products

#### Show code



### **Description Quantity**

| 3412 | TRAVEL CARD WALLET I LOVE LONDON | -14468 |
|------|----------------------------------|--------|
| 3421 | TRAVEL CARD WALLET VINTAGE ROSE  | -8516  |
| 3468 | Unsaleable, destroyed.           | -7140  |
| 3620 | WHITE CHERRY LIGHTS              | -4838  |
| 3808 | thrown away-can't sell           | -2472  |
| 3457 | Thrown away-rusty                | -2376  |
| 2354 | PINK CHERRY LIGHTS               | -2007  |
| 339  | BLACK CHERRY LIGHTS              | -1671  |
| 818  | COOKING SET RETROSPOT            | -1632  |
| 2942 | SET OF 2 CERAMIC PAINTED HEARTS  | -1616  |

# // Observations

## Observations:

Records on 'Description' that must be removed to improve the working dataset

- Unsaleable, destroyed.
- thrown away-can't sell
- Thrown away-rusty

# > Remove Rows: identified product description

#### Show code

Counting Number of Records of the Identified Product Descriptions subject for removal

Unsaleable, destroyed. = 6
thrown away-can't sell = 1
Thrown away-rusty. = 1

# > Updated Working Dataset

#### Show code

<<class 'pandas.core.frame.DataFrame'>
 Index: 533678 entries, 0 to 541908
 Data columns (total 8 columns):

```
# Column Non-Null Count Dtype

O InvoiceNo 533678 non-null object

StockCode 533678 non-null object

Quantity 533678 non-null int64

InvoiceDate 533678 non-null datetime64[ns]

UnitPrice 533678 non-null float64

CustomerID 533678 non-null object

Country 533678 non-null object

Description 533678 non-null object

dtypes: datetime64[ns](1) float64(1) int64(1) object

dtypes: datetime64[ns](1) float64(1) int64(1) object

Object(5)
```

# > Updated Working Dataset

#### Show code

```
Index: 533678 entries, 0 to 541908
Data columns (total 8 columns):
# Column Non-Null Count Dtype

--- ---- 0 InvoiceNo 533678 non-null object
1 StockCode 533678 non-null object
2 Quantity 533678 non-null int64
3 InvoiceDate 533678 non-null datetime64[ns]
4 UnitPrice 533678 non-null float64
5 CustomerID 533678 non-null object
6 Country 533678 non-null object
7 Description 533678 non-null object
dtypes: datetime64[ns](1), float64(1), int64(1), object(5) memory usage: 36.6+ MB
```

# SUMMARY

- 533, 678 total rows on Working Dataset (previously 541,909)
- 8, 231 rows were removed (1.52% of the raw dataset)
  - 112 rows were zero in 'UnitPrice' and null in both 'Description' and 'CustomerID'; they have insufficient information
  - 5,270 were duplicate rows
    - 2,689 rows with alphameric StockCodes; identified as postage and bad debt records; deemed not relevant to the transaction analysis of retail products.
    - 147 rows with alphanumeric StockCodes; identified as carriages and ebay; deemed not relevant to the transaction analysis of retail products.
  - 1 row with the 'throw away' product description have been removed
  - 4 rows with the 'thrown away' product description have been removed
    - 6 rows with the 'Unsaleable, destroyed.' product description have been removed

1 row with the 'thrown away-can't sell' product description have been removed

1 row with the 'Thrown away-rusty' product description have been removed

- 4, 202 rows are matching transactions of placement orders (+ postive in 'Quantity' value) that were eventually cancelled (- negative in 'Quantity' value)
- > Export Working DataFrame as CSV Files for Exploratory Data Analysis