

# Product Differentiation

## 7.1 Types of Product Diff

### 7.2 Firm Demand

#### 7.2.1 Multicharacteristic Diff

#### 7.2.2 Horizontal Diff

#### 7.2.3 Vertical Diff

### 7.3 Firm Costs

### 7.4 Type of Good

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#### What is product differentiation?

**Law of one price** = when every product is the same and when every customer is perfectly informed, each firm will charge the same price

According to Lancaster:

- (1) Products in different markets when they serve different functions
- (2) Differentiated products when same market (serve same function) but have different characteristics

According to Chamberlin:

- (1) Objective characteristics: tangible, real differentiation
- (2) Subjective characteristics: perceived product differentiation

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#### Sources of product differentiation:

- (1) Physical differences in the products
- (2) Differences in service quality by the seller
- (3) Differences in geo location
- (4) Differences in product image among customers
- (5) Differences in quality

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## 7.1 Types of Product Diff (Objective)

- (1) Multichar product diff
- (2) Horizontal product diff - only one char differs, people disagree over preference (eg color of car)
- (3) Vertical product diff - only one char differs, everyone agrees (eg quality)

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#### Solving the following problems:

- (1) Determine the utility functions for choosing each of the firms
- (2) Set the utility functions equal to one another
- (3) Isolate the "choice desirability" variable. This is the quantity demanded for firm 1. Use this to set the profit equation.
- (4) Take (1 - quantity demanded) for firm 2. Use this to set the profit function.
- (5) Take the derivative for firm 1 and solve for price of firm 1.
- (6) Take the derivative for firm 2 and solve for price of firm 2.
- (7) Plug firm 2's price into the firm 1 profit derivative to solve for firm 1 profit max price.
- (8) Optional: Take this price and plug it into firm 2's price equation. This will give the optimal price to set for both firm 1 and for firm 2.

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## 7.2.1 Multichar

### Best Response (us)

$$\Pi_1 = (a - q_1 - dq_2)(q_1) - c_{q_1}$$

### Best Response (them)

$$\Pi_1 = (a - q_1 - dq_1)(q_1) - c_{q_1}$$

$$\frac{\partial \Pi_1}{\partial g_1} = -g_2 + a - g_1 - dg_2 = c$$

$$2g_1 = a - dg_2 - c$$

$$g_1 = \frac{a - dg_2 - c}{2}$$

$$\frac{\partial \Pi_1}{\partial g_1} = -g_0 + a - g_1 - dg_1 = c$$

$$2g_2 = a - dg_1 - c$$

$$g_2 = \frac{a - dg_1 - c}{2}$$



1) Plug in  $g_2$

$$g_1 = \frac{a - d\left(\frac{a - dg_1 - c}{2}\right) - c}{2}$$

2) Expand

$$g_1 = \frac{1}{2}a - \frac{1}{4}da + \frac{1}{4}d^2g_1 + \frac{1}{4}dc - \frac{1}{2}c$$

3) Isolate

$$g_1 - \frac{1}{4}d^2g_1 = \frac{1}{2}a - \frac{1}{4}da + \frac{1}{4}dc - \frac{1}{2}c$$

4) Factor

$$g_1(1 - \frac{1}{4}d^2) = \frac{1}{2}a - \frac{1}{4}da + \frac{1}{4}dc - \frac{1}{2}c$$

5) Simplify

$$g_1 = \frac{\frac{1}{2}a - \frac{1}{4}da + \frac{1}{4}dc - \frac{1}{2}c}{\left(1 - \frac{1}{4}d^2\right)}$$

## 7.2.2 Horizontal (Gas station, Salop model)

Horizontal product diff -- only one char differs, people disagree over preference (eg color of car)

V = free gas + free delivery

P = Our price

$P_N$  = Their price

T = transportation costs

X = Distance to travel

D = Degree of substitutability

### Best Response (US)

$$\Pi_1 = (a - g_1 - dg_2)(g_1) - c \xrightarrow{\text{constant marg cost}}$$

$$\frac{\partial \Pi_1}{\partial g_1} = -g_2 + a - g_1 - dg_2 = c$$

$$2g_1 = a - dg_2 - c$$

$$g_1 = \frac{a - dg_2 - c}{2}$$



1) Plug in  $g_2$

$$g_1 = \frac{a - d\left(\frac{a - dg_1 - c}{2}\right) - c}{2}$$

2) Expand

$$g_1 = \frac{1}{2}a - \frac{1}{4}da + \frac{1}{4}d^2g_1 + \frac{1}{4}dc - \frac{1}{2}c$$

3) Isolate

$$g_1 - \frac{1}{4}d^2g_1 = \frac{1}{2}a - \frac{1}{4}da + \frac{1}{4}dc - \frac{1}{2}c$$

4) Factor

$$g_1(1 - \frac{1}{4}d^2) = \frac{1}{2}a - \frac{1}{4}da + \frac{1}{4}dc - \frac{1}{2}c$$

### Best Response (them)

$$\Pi_2 = (a - g_2 - dg_1)(g_2) - c \xrightarrow{\text{constant marg cost}}$$

$$\frac{\partial \Pi_2}{\partial g_2} = -g_1 + a - g_2 - dg_1 = c$$

$$2g_2 = a - dg_1 - c$$

$$g_2 = \frac{a - dg_1 - c}{2}$$

5) Simplify

$$P_1 = \frac{\frac{1}{2}a - \frac{1}{4}da + \frac{1}{4}dc - \frac{1}{2}c}{(1 - \frac{1}{4}d^2)}$$

In the scenario where product differentiation is due to geographic location, the price we should charge is our marginal cost + the cost the customer will need to pay to get to us.

## Horizontal example - Salop Model (circle)

We get to choose advertising costs and our own price

V = free gas + free delivery

P = Our price

$P_N$  = Their price

T = transportation costs

X = Distance to travel

A = Advertising

C = Marginal cost

Salop Model - we get to choose our ad costs and our own price

$$\textcircled{1} \quad U = V - tx - p + A$$

Cost =  $C, bA^2$

$$\textcircled{2} \quad \begin{aligned} \text{Firm 1 Utility} &= \text{Firm 2 Utility} \\ V - tx - p_1 + A &= V - t(\frac{1}{n} - x) - p_2 + A_2 \end{aligned}$$

$\uparrow_{\text{circle}}$

$$\textcircled{3} \quad \text{Demand for firm 1} = x = \frac{-p + \frac{t}{n} + p_2 - A_2}{2+}$$

### Firm 1

$$\textcircled{1} \quad \Pi_1 = (2x)(p - c) - bA^2$$

$\uparrow_{2 \text{ sides of circle}}$   $\uparrow_{\text{demand firm above}}$   $\downarrow_{\text{price side}}$   $\downarrow_{\text{ad costs up front}}$

$$\textcircled{2} \quad \frac{\partial \Pi_1}{\partial p} \rightarrow A'_s \text{ cancel and } p'_s \text{ cancel}$$

$$P = C + \frac{t}{n}$$

$$\textcircled{3} \quad \frac{\partial \Pi_1}{\partial A} \rightarrow A = \frac{\frac{1}{2}(p - c)}{2b}$$

$$\textcircled{4} \quad \text{Plug } P \text{ into } A \rightarrow A = \frac{2b}{n}$$

### 7.2.3 Vertical, circle

Vertical product diff - only one char differs, everyone agrees (eg quality)

$$U_1 = V + zL_i - P_i \quad \begin{matrix} \downarrow \text{basic} \\ U_2 = V - P_2 \end{matrix}$$

↑ quality about price

TU with features

Basic TU

Utility Functions

$$U_1 = U_2$$

$$V + zL_i - P_1 = V - P_2$$

$$L_i = \frac{P_1 - P_2}{z}$$

High  $L_i$  wants high quality

Isolate desire for quality

Profit Equations		Profit Max	
Firm 2 (Low Qual)	$\Pi_2 = \left(\frac{P_1 - P_2}{z}\right)(P_2 - c)$ $\frac{\partial \Pi_2}{\partial P_2} = \frac{-1}{z}(P_2 - c) + \frac{P_1 - P_2}{z} = 0$ $P_2 = \frac{C + P_1}{2}$	Firm 1 (High Qual)	$\Pi_1 = \left(1 - \frac{P_1 - P_2}{z}\right)(P_1 - c)$ $\frac{\partial \Pi_1}{\partial P_1} = \frac{-1}{z}(P_1 - c) + \frac{z - P_1 + P_2}{z} = 0$ $P_1 = \frac{C + P_2 + z}{2}$
Firm 2 Best price for $P_2$ (low qual)	$P_2 = \frac{C + (C + P_1 + z)}{2}$ $P_2 = C + \frac{1}{3}z$	Firm 1 Best price for $P_1$ (high qual)	$P_1 = \frac{C + C + \frac{1}{3}z + z}{2}$ $P_1 = C + \frac{2}{3}z$

### Vertical example - Hotelling

Salop Model - we get to choose our ad costs and our own price

①  $U = V - tx - p + A$   
 Cost =  $C_s bA^2$

② Firm 1 Utility = Firm 2 Utility  
 $V - tx - p_1 + A_1 = V - t(\frac{1}{n} - x) - p_2 + A_2$

$\uparrow_{\text{circle}}$

③ Demand for firm 1 =  $x = \frac{-p + \frac{t}{n} + p_2 - A_2}{2+}$

Firm 1

①  $\Pi_1 = (2x)(p - c) - bA^2$

↑  
 2 sides  
 of circle

↑ demand from  
 above

↓ price  
 side

↑ ad costs  
 up front

②  $\frac{\partial \Pi_i}{\partial p} \rightarrow A'_s \text{ cancel and } P'_s \text{ cancel}$

$$P = C + \frac{t}{n}$$

③  $\frac{\partial \Pi_i}{\partial A} \rightarrow A = \frac{t(p - c)}{2b}$

④ Plug  $P$  into  $A \rightarrow A = \frac{2b}{n}$

## R&D Example (Think cost leadership)

$$\begin{aligned}
 V - P - tx &= V - P_N - +C(1-x) \\
 -tx + +C(1-x) &= -P_N + P \\
 -tx + + -tx &= -P_N + P \\
 -2tx &= -P_N + P - \tau \\
 x &= \frac{-P_N + P - \tau}{-2t}
 \end{aligned}$$

$$\Pi_i = \left( \frac{-P_N + P - \tau}{-2t} \right) \left( P - \frac{c}{b} \right) - b^2$$

$$\frac{\partial \Pi_i}{\partial P} = \left( \frac{1}{-2t} \right) \left( P - \frac{c}{b} \right) \oplus \left( \frac{-P_N + P - \tau}{-2t} \right)$$

$$\frac{\partial \Pi}{\partial b} = \frac{c}{b^2} \left( \frac{-P_N + P - \tau}{-2t} \right) - 2b$$

$$2b = \frac{c}{b^2} \left( \frac{-P_N + P - \tau}{-2t} \right)$$

$$2b^3 = c \left( \frac{-P_N + P - \tau}{-2t} \right)$$

$$b = \frac{c}{2} \left( \frac{-P_N + P - \tau}{-2t} \right)^{\frac{1}{3}}$$

$$b = \left( \frac{c}{4} \right)^{1/3}$$

$$\frac{P - \frac{c}{b}}{2t} = \frac{P_N - P + \tau}{2t}$$

$$P = \tau + \frac{c}{b}$$

$$P = \tau + \frac{c}{b}$$

$$P = \tau + (c^{2/3})(4^{1/3})$$

