

# Sam Ni

Sr Solution Architect at Bleum

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## Summary

Expertise include:

1. Leading team for maintain WMD product.
  2. Communicate with customer for implementing urgent request and feature.
  3. Trouble shooting hot bugs
  4. Onsite support and warehouse implementation experience.
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## Experience

### **Sr Solution Architect at Bleum**

May 2016 - Present (8 months)

Worked in Bleum consulting team as a Sr solution architect, and during this period of time joined 2 projects: eBay Korea WMS 2nd project implementation, and LianHua ShangHai warehouse WMS go-live supporting.

For eBay project:

1. Joined the design phase and make the layout of the warehouse of eBay.
2. Designed the POC(prove of concept) cases and configuration and Demo.
3. Joined review meeting with customer for going through the design document in detail.

For LianHua project:

1. Helped support team to fix replenishment issue.
2. Reviewed project customization code for potential bug detecting.
3. Give advice to support team on resolving system issues and impact analysis.

### **Architect at Bleum**

October 2012 - May 2016 (3 years 8 months)

Over 8 years working experience in Bleum on product WMD, for the past 8 years, I have been playing role as:

1. Join conference meeting with customer and discuss requirements, and providing solution to customer for approval, after that write the approach design document and giving it to Bleum new feature team to develop with stories. and reviewing the developed code and commit to repository.
2. Working on Support request queue to triage support request ticket and convert it to bug ticket when it's identified as a bug, or write comment to explain to customer that this is a configuration issue, or it's a intended feature other than a bug. review the bug fix code and commit the code to repository.
3. Travel to US, Singapore, and GuangZhou to do onsite support after WMS go live.

### **Team Lead at Bleum**

May 2010 - October 2012 (2 years 6 months)

I was prompted as a team lead who leads 7 team members for WMD support/maintenance for over 2 years. During this period, I traveled to US for 3 times for onsite customer support. usually taking responsibility for urgent issue support and trouble shooting. developped a tool software with MFC, trace digger, which is used in many teams for investigating trace and fixing bugs.

### **Sr, Software Engineer at Bleum**

April 2008 - May 2010 (2 years 2 months)

Joined Bleum as a senior software engineer, handling blocker and critical issues, and implementing urgent request from customer.

### **Sr, Software Engineer at Digital China**

July 2006 - April 2008 (1 year 10 months)

I worked for 2 clients, first client is communication bank of china, in which I worked on IBP(internal Business Processing) system for trouble shooting, domain knowledge support, and operational support. 2nd client is XingYe Bank, for which I help with core system upgrading implementation, data immigration.

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## Skills & Expertise

**Hibernate**

**Java**

**Java Enterprise Edition**

**Agile Methodologies**

**Software Development**

**Scrum**

**Struts**

**SQL**

**Oracle**

**Software Project Management**

**Perl**

**Spring**

**Web Services**

**Linux**

**Software Engineering**

**JavaScript**

**C#**

**XML**

**C++ Language**

**C**

**Spring Framework**

**C**

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## Education

### **University of Shanghai for Science and Technology**

Master of Computer Applications (M.C.A.), Structural research about complex network, 2003 - 2006

### **Jiangxi Normal University**

Bachelor's degree, Mathematics, 1999 - 2003

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## Projects

### **US Kraft Food support**

July 2009 to Present

Members:Sam Ni

This is my first time trip to US, and during this time of stay, I was assigned with enhancement work of PalletCtl feature that developed for Kraft. We implemented many MOCA commands to handle the scenarios of pallet position swapping logic.

### **US J.Crew support**

October 2010 to Present

Members:Sam Ni

As a route program, Every year Bleum sends good performance resources to Milwaukee where is the headquarter of RedPrairie(Before merged with JDA, WMS is a product of RedPrairie) as a tour visit, and usually this tour was two months long, I tripped to Milwaukee for couple of times, and during this time, the US manager sends me to the J.Crew warehouse to help them troubleshooting some bugs, like GUI core dump issue, allocation issue, integrator performance issue.

### **P&G Singapore on-site support**

October 2012 to Present

Members:Sam Ni

I travelled to Singapore for one week support to help the site to develop a DDA form to display the dashboard, like displaying the number of shipment planed, waved, released and shipped, and corresponding number of cases.

### **P&G GuangZhou on-site support**

July 2014 to Present

Members:Sam Ni

This project is a go-live support, helped P&G to trouble shooting the sever performance issue which caused operational delay. The root cause was identified is that WMS MOCA server has hard coded the thread pool and db connection pool with a limited number of entities at initial stage, this is why system cannot response to RF connection at a timely manner, after MOCA team changed the initial parameter to a big value, this issue was resolved. I also helped P&G to configure the cascade replenishment path which is from load level picking area to case level picking area, and from case level picking area to each picking area.

### **Korea eBay warehouse implementation**

April 2016 to Present

Members:Sam Ni

I joined this project since 22nd April, start from designing the layout of the warehouse which has 2 floors and 2 mezzanines, after finished the design, I prepared 15 POC scenarios to demo how WMS will fulfill eBay's requirement. And finished writing and reviewing the functional design document with eBay Korea team

### **ShangHai LianHua WMS implementation**

September 2016 to Present

Members:Sam Ni

Joined this project for resolving hot go-live support issues, e.g replenishment configuration issue, MTF configuration issue, review the code of jobs and printing.

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## 1 person has recommended Sam

"I had the pleasure working closely with Sam for over 2 years on maintaining and supporting RedPrairie's WMS product. Our internal customers were the RedPrairie Implementation teams. Our work overlapped with the WMS New Features team. Sam leads a number of other engineers. It never ceases to amaze me how Sam manages to keep up with feeding the team with assignments, follow up, mentor, review, assist, etc. yet manages to consistently have the most of number of issues resolved and the toughest ones too. Great work ethics and full of humor and energy.... I look forward to our paths cross."

— **Abdullah Alkeilani**, was with another company when working with Sam at Bleum

[Contact Sam on LinkedIn](#)