

# SHUBHAM ROY

Senior Quality Assurance Engineer

With over 8 years of dedicated experience as a Quality Assurance Engineer, I've honed my skills across various IT and software projects, ensuring high-quality deliverables. My career goal is to leverage my expertise in manual and automated testing to improve software quality and user experience in innovative technology solutions.

## Contact

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India

## Skills

- Selenium
- TestNG
- Cucumber
- Manual Testing
- Postman
- MySQL
- Java
- Jenkins
- JIRA

## Professional Summary

- Deep expertise in manual testing, developed through rigorous quality assurance processes on diverse projects, ensuring exceptional end-user experience.
- Advanced proficiency in Selenium, TestNG, and Cucumber, enabling the implementation of robust automated testing frameworks for efficient quality control.
- Comprehensive experience in e-commerce and gaming industry projects, equipping me with a unique perspective on user-centric testing approaches.
- Significant exposure to WebERP and ERP platforms, showcasing my ability to manage extensive data validation and ensure system integrity across complex modules.
- Proven track record in back-end validation using MySQL, affirming my adeptness in ensuring data accuracy and consistency.
- Skilled application of JIRA for defect tracking and management, facilitating seamless communication and collaboration across project teams.
- Innovative problem-solving skills, evident in the successful execution of challenging projects such as the Samsung MDM and Goldbazaar.
- Strategic adaptation of automation tools to enhance testing effectiveness and efficiency, particularly in regression and smoke testing scenarios.
- Exceptional analytical capabilities, demonstrated through meticulous attention to detail in test planning, execution, and defect resolution.
- Strong leadership in quality assurance roles, including mentoring junior analysts and leading by example in maintaining high-quality standards.

## Industry

- General, Information Technology (IT) & Services, Software & SaaS  
Senior Quality Assurance Engineer

## Work Experience

- Quality Analyst - GlobelStep  
August 2016 - July 2025
- Quality Analyst - NextGenVision Technology Private Limited  
December 2017 - July 2025
- Quality Analyst - Coineption Technology Private Limited  
October 2018 - July 2025
- Senior Quality Analyst - HashStudioz Technologies PVT. LTD.  
November 2019 - Present

## Projects

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► **Project Name :** Gaming Projects

**Work Place :** GlobalStep

**Role :** Quality Analyst

**Description :**

As a Quality Analyst at GlobalStep, I was tasked with the essential role of testing a leading console-based game, targeting a seamless play across popular platforms such as PlayStation, Xbox, and PC. This project was pivotal in enhancing player satisfaction by meticulously identifying and addressing bugs, thereby ensuring uncompromised gameplay quality and performance.

**Responsibilities :**

Performed comprehensive manual testing on game features to enhance player experience on platforms like PS4, Xbox, and PC. Efficient bug reporting and re-testing post fixes were pivotal in maintaining high game standards. Collaborated closely with the development team, facilitating the on-time delivery of high-quality game builds.

► **Project Name :** Mayer

**Work Place :** NextGenVision Technology Private Limited

**Role :** Quality Analyst

**Description :**

My role in NextGenVision Technology involved comprehensive testing of an e-commerce platform tailored for both B2B and B2C sectors. The objective was to streamline the shopping experience by validating functionalities like product discovery, cart management, checkout processes, order tracking, and seamless payment integration, fostering an intuitive user journey from start to finish.

**Responsibilities :**

Led manual testing for web applications, focusing on user journey components such as product listings and transactions. Developed and executed exhaustive test cases, ensuring defects were accurately reported and addressed through rigorous regression testing. Played a key role in automating specific testing processes, significantly improving test efficiency.

► **Project Name :** WebERP of IndiaMART

**Work Place :** Coineption Technology Private Limited

**Role :** Quality Analyst

**Description :**

Assigned to Coineption Technology, I contributed to the WebERP project for IndiaMART InterMESH Ltd, focusing on an E-Commerce tool that enhances business operations by integrating critical functions such as financial data management, order processing, inventory, and employee management. This project was instrumental in empowering businesses with real-time insights, facilitating efficient and informed decision-making.

**Responsibilities :**

Executed manual tests across key WebERP modules, validating functionalities and ensuring system integrity. Utilized MySQL for backend validation, ensuring data consistency and integrity across financial and operational modules. Actively engaged in defect logging and resolutions, promoting high-quality outputs.

► **Project Name :** Extra Grader

**Work Place :** Coineption Technology Private Limited

**Role :** Quality Analyst

**Description :**

The Extra Grader project at Coineption Technology aimed to revolutionize traditional educational management systems through a comprehensive ERP solution. This platform efficiently manages various school administrative tasks, enhancing educational delivery through streamlined operations in student information, grading, attendance, and scheduling.

**Responsibilities :**

Tested and assured the quality of key educational modules, strengthening the system's functionality and reliability. Spearheaded test case development, bugs identification, and collaborated effectively with developers for swift resolution. Automated regression tests to ensure software resilience under various scenarios.

- ▶ **Project Name :** Samsung MDM Project  
**Work Place :** HashStudioz Technologies PVT. LTD.  
**Role :** Senior Quality Analyst  
**Description :**  
At HashStudioz Technologies, I took on the challenge of enhancing Samsung's Master Data Management (MDM) system, concentrating on Tax and Price & Margin modules. This initiative focused on streamlining tax compliance and financial operations across the organization, thereby ensuring strategic alignment of tax management with global standards and improving workflow efficiencies.  
**Responsibilities :**  
Led the quality assurance for Tax and Price & Margin modules, emphasizing thorough validations and workflow optimization. Mastered backend validation using MySQL, thus upholding high data accuracy standards. Leveraged JIRA for effective defect management, fostering cross-functional teamwork towards seamless project execution.
- ▶ **Project Name :** Allen Sathi  
**Work Place :** HashStudioz Technologies PVT. LTD.  
**Role :** Senior Quality Analyst  
**Description :**  
In my tenure at HashStudioz Technologies, the Allen Sathi project emerged as a pioneer in centralized digital student counseling services. By integrating various aspects of student support into a singular platform, it tremendously improved institutional efficiency in managing academic, emotional, and health-related student support services.  
**Responsibilities :**  
Oversaw quality checks for critical modules, ensuring dependable functionality and data security. Introduced automation testing for essential user journeys, enhancing test coverage and reliability. Employed MySQL for rigorous backend checks, maintaining integral data consistency throughout.
- ▶ **Project Name :** Goldbazaar  
**Work Place :** HashStudioz Technologies PVT. LTD.  
**Role :** Senior Quality Analyst  
**Description :**  
Goldbazaar represents a significant stride in digital finance, being a pioneering mobile and web application that democratizes gold trading. The application offers a secure, transparent, and efficient platform for users to trade digital gold, reflecting real-time market dynamics and integrating robust payment solutions for an unmatched user experience.  
**Responsibilities :**  
Validated user interaction flow and transactional integrity, ensuring an intuitive and secure platform for gold trading. Served as a pivotal liaison between clients and the development team, harmonizing requirements with technical execution. Applied agile methodologies for seamless feature rollouts and quality enhancements.