

# SAMUEL P. RYZEK

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## ACCOMPLISHED OPERATIONS/BUSINESS LEADER

Dynamic, high-energy business operations leader with solid history of leveraging diverse industry experience to enable dramatic improvements across critical business functions. Broad knowledge and success in compliance roles. Affinity for gaining executive buy in for enterprise wide improvements. Skilled project manager and cultivator of high performing teams; able to direct multiple tasks effectively within time and budget parameters.

### AREAS OF EXPERTISE:

- Project Management
- Operational Systems
- Compliance
- Budget Management/P&L
- Team Leadership
- Performance Improvement Strategies
- Lean Six Sigma Black Belt
- Matrix Collaboration

## PROFESSIONAL EXPERIENCE

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**DEWOLFF, BOBERG & ASSOCIATES, DENVER, CO, 2016 – JULY 2017**

**OPERATIONS MANAGEMENT CONSULTANT, 2016 – JULY 2017**

Subject matter expert in the areas of leadership, strategic vision, change management, and operations. Exceeded client expectations through dedicated coaching which resulted in culture change at all levels.

### Key Achievements:

- Effectively coached and mentored all levels within organizations which translated into \$1.5M in savings over a six-month period.
- Selected to lead culture change activities including workshops, engagement activities, and awareness campaigns.

**AMERISTAR CASINO/PINNACLE ENTERTAINMENT, Black Hawk, CO, 2007 - 2016**

**Director of Operational Protection, 2015 - 2016**

Oversaw Security and Compliance operations for premier casino/entertainment provider with annual revenues of \$250M and 1,000 employees. Accountable for enhancing the corporate commitment to compliance on a sustained and systematic basis while maintaining the highest levels of integrity in all business operations. Oversaw a Security Department of 50 team members and created an environment of safety and security for all guests, team members, and company assets.

### Key Achievements:

- Effectively managed conceptual, strategic, and policy functions of the business, optimizing efficiency and economy of operations to maximize profits and provide a high level of shareholder return, including a record breaking revenue year for 2015.
- Increased department's employee engagement year-over-year by 10% and guest satisfaction by 6% as measured in annual surveys.
- Selected to lead business-critical IT and communications systems upgrades valued at \$5M; effectively managed budgets, project schedules, operations and resource allocations.

**Director of Regulatory and Operational Compliance, 2010 - 2015**

Key liaison between State and Federal Regulators and company, accountable for ensuring all operational needs met regulatory requirement. Managed regulatory compliance functions, state regulatory compliance, along with communicating compliance and policy language development. Managed the drafting of policy language and reviewed all written materials for compliance with state and federal regulations, as well as contractual requirements. Partnered with legal on contractual matters and regulatory filings.

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### **Key Achievements:**

- Established a formal compliance structure and, centralized data and material management system.
- Implemented a self-audit program, which generated a 11% decrease in significant regulatory findings/issues.
- Championed implementation of enterprise-wide OFAC policy across 16 properties and 15,000 employees.

### **Count Room Manager, 2010**

Accountable for managing critical business operations include the collection, tracking, and accounting functions of over \$200M in revenue, with 14 staff.

### **Key Achievements:**

- Successfully oversaw hiring, scheduling, and coaching of functional teams, ensuring all staff conformed to Colorado State Gaming regulation.
- Achieved 4.98/5 – the highest company rating for employee engagement in annual performance review.
- Achieved 500% reduction in overtime by increasing efficiency through the elimination of non-value added processes, which equated to \$382,200 in annualized savings.

*Additional positions during tenure include Casino Operations Shift Manager/Manager on Duty (2008-2010) and Poker Supervisor (2007-2008).*

### **SAMUEL ENGINEERING, Denver, CO, 2007**

#### **Logistics Supervisor**

Acted as company's representative to a shareholder for the purpose of accounting for assets lost in an accident.

### **Key Achievements:**

- Prepared and led an asset audit; received commendation from client for helping maintain client's positive image with investors and public.

### **CASEY INDUSTRIAL, Denver, CO, 2006**

#### **Procurement Manager**

Recruited to lead procurement and logistics efforts for numerous multimillion-dollar construction projects around the U.S. for a \$200M multi-craft specialty contractor. Liaised between project team and vendors to triage customer service issues and conflicts of interest.

### **Key Achievements:**

- Identified and resolved vendor payment inefficiencies by creating a position to manage invoice loads which reduced payment turnaround by 10 days.
- Established a pre-job-start initiative to resolve chronic issues between purchasing and project management over material projections.

### **HOME DEPOT, San Diego, CA, 2005 - 2006**

#### **Assistant Store Manager (Store Leadership Program participant)**

Assisted the Store Manager in daily operations of mass market retailer with an \$8M inventory and 250 associates. Monitored controllable expenses/operational controls/profit levers/P&L controls, and performed cost analysis/budget planning, and goal setting.

### **Key Achievements:**

- Played key role in store achieving record \$76M in sales (FY05), an increase of 4% within an established market and the second highest increase in the district.

\*\*\* Former Lieutenant, U.S. Navy, 2000-2005.\*\*\*

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## **EDUCATION & CREDENTIALS**

**Master of Science in Information Assurance** – Regis University, Denver, CO

**Bachelor of Science in Mathematics** – University of Nebraska-Lincoln, Lincoln, NE

